

**NNK16574730Q Questions & Answers**

1. Is there a current contractor fulfilling the services for the EMERGENCY MEDICAL EVACUATION SERVICES for Solicitation NNK16574730Q?

**Contractor: Intensive Air Inc., Contract Number: NNK11OR07P, Award Date: 2/18/11**

2. Can you define the population the services will apply to:
  - a. How many expatriate employees? **None**
  - b. How many expatriate dependents? **None**
  - c. Will leisure travel be covered? **Leisure/personal/non-business travel is NOT covered**

**Services are available to all NASA Federal employees (not contractors) who travel overseas. Data is not available to indicate how many travelers there were—only the number of overseas trips taken. Therefore, there may be employees who took more than one overseas trip during the year. To the best of my knowledge, all travel was short term with no expatriates and no expatriate dependents. Employee dependents are not covered under the proposed contract.**

4. Scope of services: Are services meant to apply domestically as well as internationally? Is there a radius of minimum distance from home for services to apply?

**Services would only apply internationally, however it is possible (under certain circumstances) the Agency would request an employee be transported directly to the United States to the employee's home state vs. a nearby international medical facility in the interim while the employee is recuperating/being treated.**

3. Evacuation History? Has there been any recent history (past three years) of medical evacuations or mortal remains repatriations? If so, please describe (for each):
  - a. Mortal remains repatriations: **None**
  - b. # of Medical evacs in the past 3 years: **1**
  - c. Most recent assistance from vendor: **2013, severe radiculopathy, ground ambulance transport from Windsbach, Germany to Landstuhl Army Medical Center in Germany**
4. How many individuals are covered?

**NASA's entire Federal employee population is approximately 17,500. However, only a fraction of Federal employees travel overseas.**

5. What is the current contractual arrangement in place for these services?

**NASA pays vendor a retainer/subscription fee annually. Medical assistance is invoiced to NASA based on actual cost and the bill is paid by the NASA Center whose employee was treated/evacuated via funds transfer to NASA Headquarters Chief Health and Medical Officer.**

6. Does NASA currently utilize a provider for Traveler Tracking?

**The HQ Chief Health and Medical Office does not utilize; however, there may be other NASA Centers using providers that track their travelers.**

7. Does NASA currently utilize a provider for Travel Intelligence?

**The HQ Chief Health and Medical Office does not utilize; however, there may be other NASA Centers using providers that utilize Travel Intelligence.**

8. Does NASA currently utilize a Travel Management Company? If so, how many and which companies are utilized?

**Most travel is handled independently by each traveler via online CONCUR web-based system, but travelers may use the assistance of NASA contracted Travel Contractor.**

9. Is this a new contract or an existing one?

**New, services are a continuation of what has been provided to NASA employees for over 10 years**