

INU-15-012 Questions 153100003

1). Q - I see that the number of students in each class can go up to 20 students but I don't see the number classes we are going to be teaching for this training, could you please clarify?

A – Two classes with 20 students each

2). Q - INU15012 Combined Synopsis/Solicitation - on FBO. Could you please provide the incumbent contract number? If not, is this a new requirement?

A – New Requirement

3). Q - Are students going to take the ITIL Foundation Exam on day 3 of the training as is typically administered during the ITIL training class? And if so, are you expecting the Exam costs to be included in the pricing?

A – Yes, the exam should be included with the cost of the class

4). Q - Are travel expenses reimbursed or should they be included as a part of the class cost.

A – We prefer that they be included in the quote