

NNC14ZCH026R - NASA Glenn Research Center Technology Transfer Office Support Services –
Solicitation Questions and Answers – 2 of 2

Q1- *SOW 3.7: Website Development and Maintenance. What is the software technology basis on which the GRC TT is hosted? Are current design, coding, testing, and interface documents available for bidder analysis or quickly available after award?*

A1- The website is hosted on a Windows Server, general NASA portal design graphics are available from NASA. Current coding is primarily php/shtm, interface documentation is not available.

Q2- *Solicitation Subfactor C: Technical tasks 1-3 SOW. Please confirm the task is for describing how we will deliver 30 Listings, 10 Technology Assessments and Marketing Strategies, and 20 Technology Opportunity sheets over the period of performance.*

A2- As stated in Subfactor C - The Offeror shall submit an individual task plan comprised of a Technical Proposal for the Task Order Request, described in J.1 Attachment H. "The Technical proposal shall describe the approach for completing the effort described in the Task Order Request. The technical proposal shall identify required key technical personnel needed to effectively meet task requirements. Any exceptions to the scope of work should be noted."

Q3- *SOW 3.8 requires "..... and writing and editing support for proposals and papers." How many proposals and papers should we anticipate supporting during a POP?*

A3- Estimate 0-1

Q4- *SOW 3.9 (Outreach Support) requires a variety of support and participation for outreach. What number of events are anticipated being supported during a POP? Additionally is there a specific editing (Video, publication, web support, etc) tool set provided by the government or required for successful performance?*

A4- Estimate 1-2. No specific editing tools. Product needs to be provided to the Government in a useable format.

Q5- *SOW 3.10 (New Technology Awareness Campaign) What approximate number of campaigns and trainings are planned for a period of performance?*

A5- Estimate 2 per month

Q6- *Does GRC have a mission statement?*

A6- <http://www.nasa.gov/centers/glenn/about/aboutgrc.html>

Q7- *Is a goal of the technology transfer department increased licensing revenue?*

A7- The Technology Transfer Office works to solve industry challenges and benefit the U.S. public by transferring Glenn's state-of-the-art technologies developed for NASA missions. See <https://technology.grc.nasa.gov/about-TTPO.shtm>

Q8- *Will the contractor have an opportunity to assist in market research to positively impact licensing revenues, and to communicate with management regarding how such market research might be utilized in the deliverables?*

A8- Yes

Q9- *Is a goal of the technology transfer department increasing public recognition for programs, apart from increasing licensing revenue?*

A9- The Technology Transfer Office works to solve industry challenges and benefit the U.S. public by transferring Glenn's state-of-the-art technologies developed for NASA missions. See <https://technology.grc.nasa.gov/about-TTPO.shtm>

Q10- *Will the contractor have an opportunity to assist with research as to licensing partners?*

A10- Yes

Q11- *Is it a correct assumption that a goal of the GRC is to leverage its resources (and the deliverables) to reach as many potential licensing partners as possible?*

A11- This is one of the goals of the Technology Transfer Office

Q12- *Please identify, if possible, one or more successful licensed products commercialized by GRC.*

A12- GRC does not commercialize products. A licensee would commercialize a product.

Q13- *Will experience in developing similar deliverables for specific industries and technologies be weighted more heavily than other types of past performance?*

A13- Refer to pages 57 M.4 Past Performance Factor (Volume II) regarding the evaluation of past performance.

Q14- *Will specific experience in developing similar types of deliverables specifically for patent commercialization be weighted more heavily than other types of past performance?*

A14- Refer to pages 57 M.4 Past Performance Factor (Volume II) regarding the evaluation of past performance.

Q15- *Are there restrictions on the types of publication media GRC is permitted to use?*

A15- Not aware of any.

Q16- *Will NASA be receptive to recommendations for tailoring communications that utilize strategies of other federal technology transfer offices to attract identified licensing partners?*

A16- Yes

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Q17- *Will the contractor have the opportunity to submit recommendations for use of the information provided in deliverables consistent with practices of other agencies?*

A17- Yes

Q18- *Will the contractor have an opportunity to communicate strategies that have been utilized by technology transfer departments in other federal agencies as a component of its research?*

A18- The contractor and government will have the opportunity to collaborate and exchange ideas during contract performance.

Q19- *Will this experience be weighted?*

A19- Refer to pages 57 M.4 Past Performance Factor (Volume II) regarding the evaluation of past performance.

Q20- *Is NASA seeking assistance in developing new formats and written strategies as to improve agency metrics consistent with #4 and #6?*

A20- The contractor and government will have the opportunity to collaborate and exchange ideas during contract performance.