

TIALS-2 RFP Questions and Answers (3)

No.	Section	Page	Question/Comment	Answer
111.	Section C Work Area 5.0	C-59	What is the total square footage of NASA’s library and learning center?	7567.78 sq. ft (does not include office area)
112.	Section C Work Area 1.0	C-14	What is the total square footage of the warehouses and logistics areas to be serviced?	12,749.55 sq. ft. (includes office areas)
113.	Provision M.2, MP1.f	M-4	In ensuring maximum utilization of small businesses when purchasing or subcontracting, can NISH and Ability One vendors be included in this category?	If the Ability One entity is a small business, yes.
114.	Section C, Subtask Area 1.4.1.2	C-32 & 33	<p>Taxi Service and Special Transportation: Will you provide schedules and frequencies of transportation? Is there a sample route for review for the different runs?</p> <p>Will you provide a list of government furnished/owned vehicles vs. rentals/leased vehicles required?</p> <p>Additionally, are any of the government owned vehicles equipped for the disabled or are these vehicles leased/rented?</p> <p>Please provide annual mileage per vehicle for all vehicles required under the contract.</p> <p>Does the government provide lab buses during special events?</p>	<p>These services are provided on an as-needed basis.</p> <p>No.</p> <p>This is provided in Attachment B. No rentals/leased vehicles are required.</p> <p>Some of the Government-owned vehicles are equipped for the disabled.</p> <p>It is impracticable to provide this information.</p> <p>Yes, as needed.</p>
115.	Attachment D		<p>Questions and Answers dated 09 October 2014, #14, DoD Security Classification Specification is not filled out: The Government’s answer was that the form must be filled out by the offeror.</p> <p>The offeror does not have direct knowledge of all of the Security Requirements of the contract, in Sections 10/11 on the DD Form 254. Typically these are filled out by the Government. Can the Government please clarify its response?</p> <p>The Government states that we must fill out the DoD Security Classification Specification (Attachment D). To confirm, we are to include this in Volume IV: Offer? Are we to include a separate form for each subcontractor?</p>	<p>The response to Question #14 was incorrect. The Government will fill out the DD Form 254 and send it to the Contractor after contract award. What must be submitted with the proposal is what is stated in Provision L.20 on page L-35 “Offerors shall possess a Secret level facility security clearance for performance of this contract and this clearance shall be maintained throughout the life of the contract. Offerors shall provide their CAGE code for verification of current security clearance status. If an Offeror does not have this required clearance at the time of proposal, they shall describe in detail their approach for obtaining this clearance prior to the effective date of the contract (at the end of contract phase-in.” Also, see Appendix B, II, on page C-137.</p>

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116.	Provision L.20	L-35	Provision L.20 indicates that offerors shall possess a Secret level facility security clearance. Does the entire team need a clearance or will it suffice if the Prime contractor maintains a current clearance?	<ul style="list-style-type: none"> <li>•The regulation regarding clearances for companies can be found in DoD 5220.22-M</li> <li>•The Prime Contractor needs a Facility Clearance (FCL) equal or higher than specified in contract</li> <li>•Only employees working on the task requiring a clearance needs a clearance equal or greater than the work they will do.</li> </ul>
117.	Section C, Subtask Area 7.2.1.1 and Appendix D	C-75 & 147	The list of Section C Appendix D, SOW Database and Computer Systems contains BMC Remedy associated with SOW section 7. In the Statement of Work, Remedy is referenced in Section 7.2.1.1. Is Remedy used for any tasks other than the Travel System?	<i>BMC Remedy is also used by Procurement and anyone in need of service by NEACC.</i>
118.	Section C, Appendix D and Attachment G	C-147	In Section C, Appendix D and attachment G (LTID Computer Applications), there is only reference to work order requests for Vehicle Scheduling (GVSS), ITS Service Request for IT Support and Metrology My Equipment. Is there a current system used for customer work requests in other WBS area? If so, can you please identify which systems is used for customer work order requests in each of the other WBS area?	<i>Work requests for LTID services are via the GRC 709 form, Work Request or a call into the Customer Service Desk.</i>
119.	Section C, Subtask areas 4.2.1b, 4.2.2c, 4.2.3 and Attachment G	C-58 & 59	The Work Statement paragraphs refer to a History share drive, but no such reference is provided in Attachment G. Please clarify what the History share drive is and the purpose it serves.	<i>The History shared drive is on a Government-owned network server and is used to store large files.</i>
120.	Attachment N		Please provide “Sample” Metric Reports for the other Work Statement functional areas.	<i>Since Attachment N merely provides a sample format for a Metrics Report no purpose would be served in providing more of such samples.</i>
121.	Section C, Subtask 1.1.1	C-14	Are there currently sufficient ESRs to support the Equipment Services Program? How many personnel are assigned ESR duties?	<i>Yes. There are 5 ESR’s.</i>
122.	Section C.2	C-6	Please provide historical workload for surge requirements. For each surge please identify functional area(s) supported; number of personnel required to support the surge; labor categories of personnel utilized to support the surge, duration of the surge.	<i>It is not practicable to provide historical data. However, although surge support can occur in any area it most often occurs in Work Area 7 Administrative and Clerical Services. Typically, 1 and sometimes 2 persons are required to provide support which typically lasts from 2 days to 2 weeks.</i>

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123.	Section C, Subtask 2.0b and Attachment A	C-41	Paragraph b. has a quality standard of 90%, Attachment A does not address 2.0 Stock Purchases. Please clarify.	<i>A performance standard correlating to the Quality Standard in Section C will be added to Attachment A at time of award.</i>
124.	Section C.3	C-7	Is the SharePoint application referenced Government furnished or contractor furnished. If contractor furnished is the cost covered by the NRL?	<i>SharePoint is Government furnished.</i>
125.	Section C, Work Areas 1.0 and 2.0		<p>It is our understanding that the GSMS, or Glenn Supply Management System, is being used for Work Order initiation, status, tracking, invoicing, and closure across the TIALS contract. In some parts of the SOW it is also referred to as the Glenn Stock Management System. There is no detailed description of this tool provided with which an offeror other than an incumbent team can create an overall Business Systems solution for TIALS 2. Please provide a more detailed system description of this tool, including its data entry screens, and its output/reporting capability, especially those needed to implement the "Pay for Service" requirement of the contract. In addition, please provide data regarding the number of work orders open every other week, when the Pay for Service invoices are generated, and the number of fund codes or user codes active in the system at any given time, and the number of purchase requests. This data will enable us to understand the interface to our financial system, as well as the effort and technical support required in the Business Process area." It will also enable us to write BOEs in 1.0 and 2.0.</p> <p>What system is used in the other Contract Work Areas (Media Services, Records Management, Library and Learning Center, and Metrology) to generate "Pay for Service" invoices?</p> <p>What is the transaction count in these other Contract Work Areas including Numbers of Work Orders, numbers of Pay for Service invoices, etc. on a monthly or biweekly basis?</p> <p>Specifically we need numbers of each type of product produced in Media Services, each calibration done in Metrology, each research request for library, etc.</p>	<p><i>The Glenn Supply Management System (GSMS) provides an easy to use online supply catalog with items listed alphabetically by name, GSMS part number, descriptive noun, National Stock Number (NSN), or product category. When navigating the site, Help is available on each screen for each of the functions. Purchasing agents are available to assist customers with completing requests. The goal of using GSMS is to ensure that purchases are delivered on time. GSMS utilizes a vast vendor database to guarantee competitive pricing. GSMS also helps the environment by complying with Federal and Agency regulations on purchasing environmentally preferable products.</i></p> <p><i>Pay for service uses QuickBooks.</i></p> <p><i>What historical workload information is available for the most recent complete fiscal year, 2014, has been added to Section J of the RFP as Attachment P via Amendment 3 to the solicitation.</i></p>

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126.	Provision L.19, Cost Volume – Part 4	L-33	This requires offerors along with their major subcontractors to provide BOEs as shown in Table L-1. In order for offerors to prepare a BOE workload that ties to the performance requirements is necessary. Please provide workload that supports the requirements that offerors can use to develop the BOE for staffing requirements.	<i>What historical workload information is available for the most recent complete fiscal year, 2014, has been added to Section J of the RFP as Attachment P via Amendment 3 to the solicitation.</i>
127.	Provision L.19, Cost Volume – Part 4	L-33	Without detailed workload data for each task area, or a requirement to adhere to the Attachment W WYE levels, it is not possible to estimate staffing levels without significant assumptions. For bidders without incumbent knowledge, this creates a disadvantage where the bidders may make unrealistic assumptions driving significantly varied staffing levels. This would drive a wide range of EPM prices making direct comparisons of the various bidders extremely difficult for the Government. To facilitate an accurate cost comparison among bidders, will the Government consider requiring the staffing levels to be priced in the Excel Pricing Model (EPM) be based upon the exact Attachment W Work Year Equivalent (WYEs)? This information has already been provided to all bidders and would not require additional time to incorporate into the responses. And this approach has been taken on other recent GSC RFPs. If not, we request that the Government provide detailed workload data by Task Area in order to provide an accurate basis of estimate for each Task Area listed. In the absence of either option, we request direction from the Government on how to estimate the staffing without either a plug (Attachment W) or workload data.	<i>While Attachment W is provided for informational purposes only and is not intended to address or influence an Offeror's intended methodology for contract performance, the Government is not going to direct how the Offeror makes use of that information. In addition, what historical workload information is available for the most recent complete fiscal year, 2014, has been added to Section J of the RFP as Attachment P via Amendment 3 to the solicitation.</i>
128.			We request a one week extension to the required submittal date in order to have adequate time to submit a responsive proposal once all the questions have been answered.  Due to the Government requesting a detailed Safety and Health Plan, will the Government extend the due date for proposals?	<i>An eleven calendar day extension has been granted via Amendment 3.</i>  <i>Yes.</i>  <i>w</i> <i>The extension provided in Amendment 3 falls within</i>

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			<p>Due to the fact the BOE narratives are heavily reliant on the answer from the Government related to the question submitted above in this document at 11:45 am CT on October 17, 2014 regarding “Workload across the Contract Work Areas”, we are seeking an extension of the November 7, 2014 response due date to two (2) weeks after the Government provides the answer. Will the Government move the response due date to two (2) weeks plus production time (usually 1 additional week) after answering the “Workload across the Contract Work Areas” listed above?</p> <p>We believe that the requirement for a detailed Safety and Health Plan added this late in the proposal process creates an unfair advantage for the incumbent. To alleviate this unfair advantage for the incumbent, we are requesting an extension of the November 7, 2014 response due date to two (2) weeks after the current due date. Will the Government move the response due date back two (2) weeks from November 7th? We assume that since this Plan is being added to Volume IV Offer, that it is not page limited. Would the government consider deleting the TA1.e, the summary of the Safety Plan required in Mission Suitability, since the full plan is now to be delivered. This will be very helpful in meeting the current 50 page limit. Please confirm.</p>	<p><i>the two week period of the Government’s providing the answer.</i></p> <p><i>Any firm who has had a contract with NASA for on-site performance has had to develop a Safety and Health Plan and many firms with other Government contracts have developed such plans. What is required to be submitted with the proposal is a description of the Offeror’s plan. What changed due to Amendment 2 is when that description is to be submitted. The Government has granted an extension via Amendment 3 in recognition of that fact.</i></p> <p><i>Nothing in Volume IV has a page limitation. The requirement in TA1.e is a discussion of the approach to implementing the safety, health, and environmental requirements of the SOW and is not deleted.</i></p>

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129.	RFP Q&A (2), #85 and Provision L.17, TA1	L-14 & 15	<p>We believe that for the interpretation of this requirement to be clarified this late in the proposal process presents an impact to resources, response time, and page count. Since item e (Safety and Health Plan summary) of this section of the RFP is clearly requesting a response at the overall contract level, our team interpreted that items b through e were to be at the summary level for the overall technical approach. Adding the requirement for discussion of items c and d at the work area level will take additional detailed work by personnel who have been released from the proposal effort, since we are 10 days from production and shipment. Addressing these two additional items at the work area level will also take 2 additional pages per area or a total of 14 additional pages.</p> <p>We are requesting an extension of the November 7, 2014 response due date to three (3) weeks after the current due date and an increase in the page count for Mission Suitability from 50 pages to 64 pages.</p>	<p><i>No new requirements have been added, here. TAI states, "The narrative shall include information specific to each of the task areas in the SOW and shall address all of the following: ..."</i></p> <p><i>The page limit for Volume I is not increased. A further extension of the proposal due date beyond what has been provided via Amendment 3 is not anticipated.</i></p>