



Goddard Information Technology Integration and Support Services (GITISS)

Industry Day

August 28, 2014

Disclaimer



In the event of any inconsistency between data provided in these charts and the RFP, the language in the RFP, including any amendments, will govern.

Agenda



Welcome

GITISS Goals and Objectives

Dawn McGowan

Information Technology Communications Directorate (ITCD), Code 700, Associate Director, IT Governance & Portfolio Management

CIO Perspective

Dennis Vander Tuig

Chief Information Officer (CIO) and Director of ITCD, Code 700

Current Environment

John Donohue

Deputy CIO and Deputy Director of ITCD, Code 700

Procurement Overview

Questions/Answers

Jerry Edmond

*Procurement Operations, Code 210.P
Procurement Manager*

GITISS Goals & Objectives



Goal: Consolidate, modernize and mature our services & practices to better meet the Center's emerging requirements

- Modernize and optimize our operations
- Integrate information security throughout the system lifecycle
- Mature how we deliver our IT services
- Continue to evolve our services and practices

ITCD Mission Statement: Our mission is to enable yours



CIO Perspective

CIO Perspective



2014 NASA Strategic Plan

Goal 1. Expand the frontiers of know-ledge, capability, *and opportunity in space*

Goal 2. Advance understanding of Earth and develop technologies to improve the quality of life on our home planet

Goal 3. Serve the American public and accomplish our Mission by effectively managing our people, technical capabilities, and infrastructure

NASA's Objective 3.3: *"Provide secure, effective, and affordable information technologies, and services that enable NASA's Mission"*

NASA 2014 Information Resources Management (IRM) Strategic Plan

NASA IT Vision

We enable the mission and move with purposeful intent towards improving IT services at NASA.

NASA IT Mission

Provide secure, effective and affordable information technologies and services that enable NASA's mission.

NASA IT Principles

Mission-Enabling. Purposeful. Responsive.
Secure. Integrated. Cost-Effective.

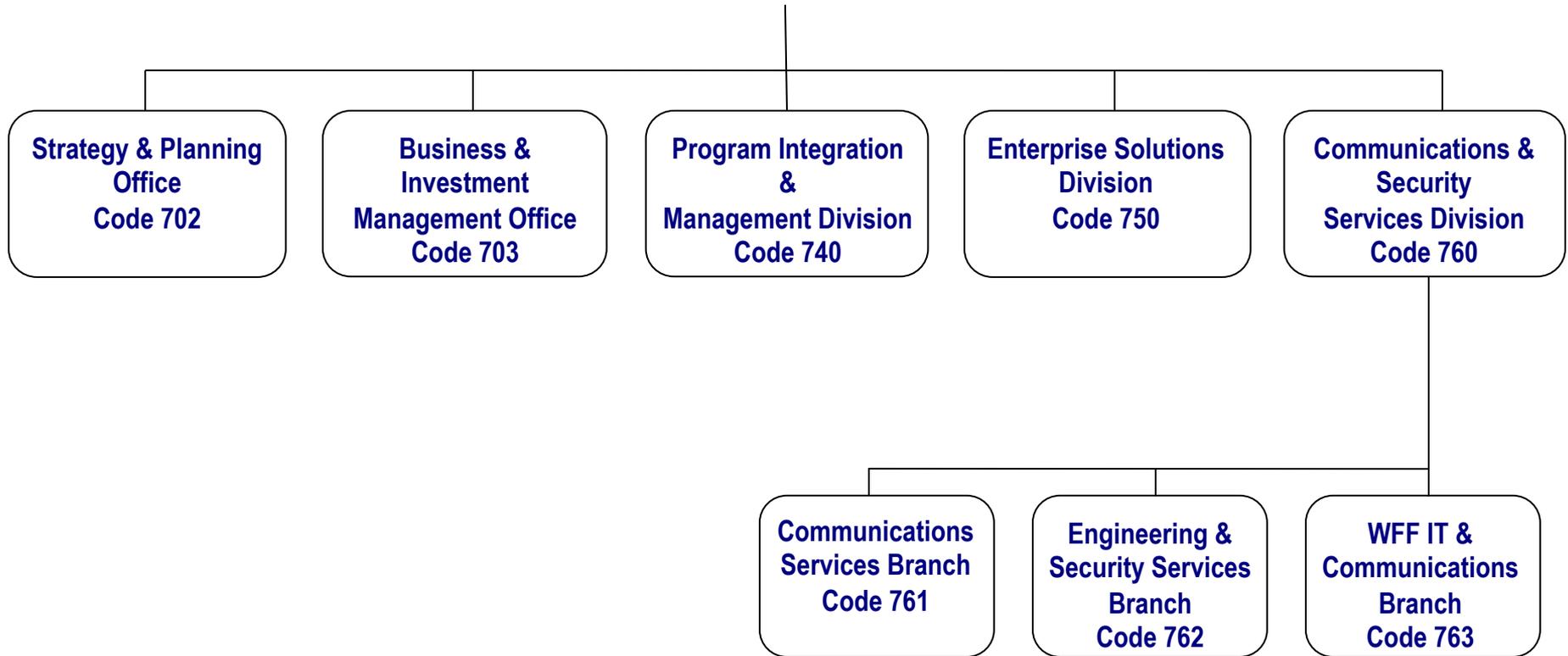


Current Environment

Current Environment



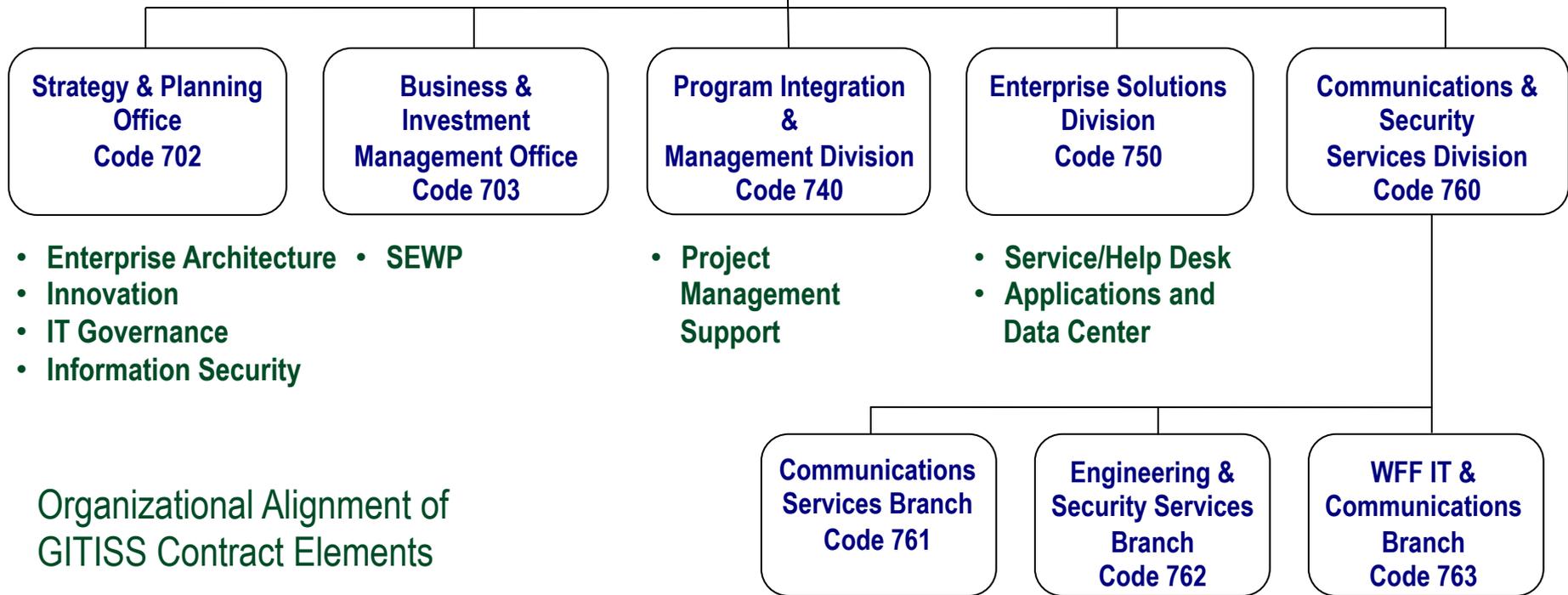
Information Technology & Communications Directorate Code 700



Current Environment



Information Technology & Communications Directorate Code 700

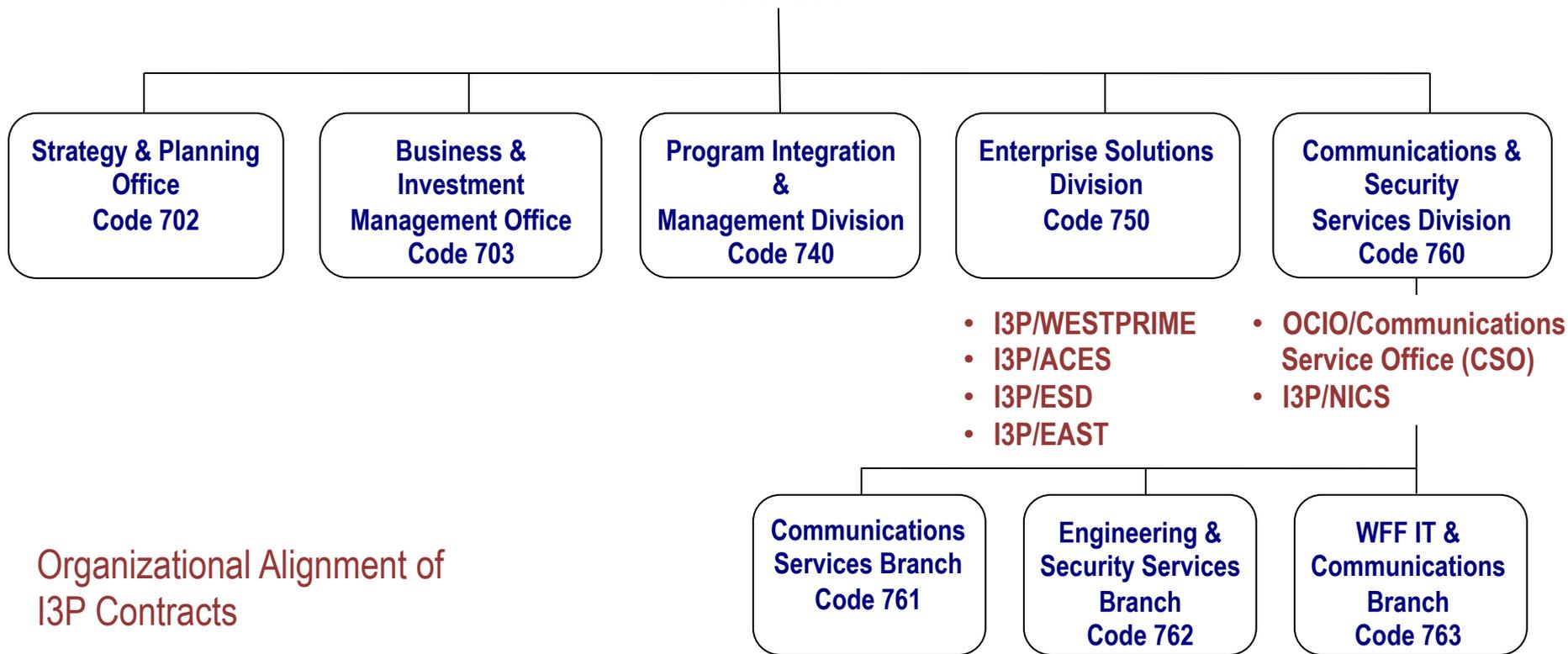


Organizational Alignment of
GITISS Contract Elements

Current Environment



Information Technology & Communications Directorate Code 700



Organizational Alignment of I3P Contracts

Learn more about NASA's enterprise IT services at <http://www.nasa.gov/ocio>

ITCD Priorities



- Enterprise/Center balance for Shared Services
- Information Security
- Federated Center IT Governance
- Long range strategy for computing/data center
- High Performance Organization



Challenges & Opportunities



- **Management**
 - Building a cohesive, high-performing civil servant and contractor team
 - Managing change – changes in culture and business operations across the Center and Agency
- **Customers**
 - Addressing the diverse needs and evolving Mission requirements of our customers
- **Technology**
 - Modernizing our legacy operations and technologies while keeping Missions operating
 - Addressing Information Security throughout the system lifecycle
 - Infusing and adopting technology in a manner that enables Goddard's mission
- **Resources**
 - Declining budgets require us to continually improve our processes and develop innovative approaches/solutions to meet stakeholder requirements



Why Work for GSFC/ITCD



- Dedicated employees who believe in and are passionate about supporting Goddard 's and NASA's mission
- Collegial and productive working relationships with Goddard stakeholders, including other NASA Centers and the NASA Office of the CIO
- The ITCD plays a key and critical role in enabling Goddard's near and long-term success
- Hands-on work and an abundance of opportunities to support Goddard missions and business operations





Procurement Overview

Procurement Overview



Key Team Members

- Source Selection Authority (SSA):
 - Rick Obenschain, Deputy Center Director, Code 100
- Source Evaluation Board (SEB) Chair:
 - Tonjua Hines-Watts, Center Enterprise Architect, Code 700
- Contracting Officer:
 - Tracie Rustin, Code 210.P



Procurement Overview



- Initial Request for Information (RFI) to Industry released May 22, 2013
- GITISS Synopsis posted April 23, 2014
- GITISS Draft RFP posted August 4, 2014
- **Due date to submit questions or comments is September 2, 2014**
- **Anticipated Final RFP release date October 27, 2014**
- **Proposals are due 30 days after release**

Procurement Overview



- All GITISS Documents can be found through the NASA Acquisition Internet Site (NAIS) webpage:
<https://prod.nais.nasa.gov/cgi-bin/eps/bizops.cgi?gr=D&pin=51>
- GITISS eLibrary location: <https://foiaelibrary.gsfc.nasa.gov>
- GITISS eLibrary will be updated to include:
 - Pre-Solicitation Conference Power Point Presentation
 - Pre-Solicitation Conference Question/Answers
- Check the Website periodically for updates

Procurement Overview



Statement of Work (SOW)

- The Following Items in Section 1.0 of the SOW apply to all tasks
 - IT Administration
 - IT Integration and Business Infrastructure Support
 - Program Project Management
 - Systems Engineering
 - Information Security
- The Following Items in Section 2.0 of the SOW will be order as Task Orders on an Indefinite Delivery Indefinite Quantity (IDIQ) basis
 - Enterprise Architecture (EA)
 - Innovation Support
 - IT Governance
 - Service/Help Desk
 - Applications and Data Center
 - IT Business and Administrative Support for the Solutions for Enterprise-Wide Procurement Program (SEWP)
 - Information Security Management
 - Project Management Support

Procurement Overview



- Follow-on to the Goddard Unified Enterprise Services and Technology (GUEST) Contract, NNG10FE01C
- 8(a) Small Business Set Aside
 - NAICS Code: 541513, Computer Facilities Management Services
 - Size Standard: \$25.5M

Procurement Overview



- Contract Type
 - Cost Plus Fixed Fee (CPFF)
 - IDIQ Contract
 - Task Ordering Procedures (refer to clauses B.5, I.34, and Rate Matrix in Attachment B)
- Contract Clauses of Note
 - Five year period of issuing tasks (effective ordering period)
 - \$206M Maximum Ordering Value
- 30 day phase-in period (separate contract vehicle)

Procurement Overview



- Conducted in accordance with FAR 15.3/NFS 1815.3 Source Selection Procedures
- Evaluation Process
 - Mission Suitability (point scored)
 - Cost (Government Pricing Model [GPM])
 - Past Performance (adjectival rating)
- Award on initial offers is anticipated, but the Government reserves the right to hold discussions with offerors

Procurement Overview



Mission Suitability

- In accordance with NFS 1815.304-70(b)(1), the Mission Suitability factor will be weighted and scored on a 1000 point scale.
- The weights (points) associated with each Mission Suitability subfactor are as follows:
 - Subfactor A – Understanding the Technical Requirements/
Representative Task Orders 500 points
 - Subfactor B – Management Approach 500 points
 - Total Points 1000

Procurement Overview



Cost Factor

- For Purposes of this cost evaluation, offerors shall use the Government Pricing Model
 - Government provides Hours and Labor Categories
 - Government will evaluate the Cost Factor based on the rates/costs provided in the GPM
 - Cost Realism analysis will be performed



Procurement Overview



Past Performance

- Past Performance Criteria
 - The performance evaluation will be based primarily on customer satisfaction and/or contract data in meeting technical, schedule, cost, and management requirements. Additional performance factors may include contract administration, occupational health, safety, security, subcontracting plan goals and small disadvantaged business participation targets, if applicable, and other contract requirements.
- Past Performance Ratings
 - Very High Level of Confidence
 - High Level of Confidence
 - Moderate Level of Confidence
 - Low Level of Confidence
 - Very Low Level of Confidence
 - Neutral

Procurement Overview



- Past Performance will be assessed from:
 - Relevant Contracts
 - Significant Subcontracts
 - Questionnaires
 - Other Past Performance Data
 - For Example, Safety Violations, Security Breaches, Interviews, etc.

Procurement Overview



Relative Importance of Evaluation Factors

- The Cost/Price Factor is significantly less important than the combined importance of the Mission Suitability Factor and Past Performance Factor.
 - Mission Suitability + Past Performance > Cost/Price
- As individual factors, the Mission Suitability Factor is most important and the Cost/Price Factor and Past Performance Factor are approximately equal in importance.
 - Mission Suitability > Cost/Price \cong Past Performance



Procurement Overview



Miscellaneous

- Check website periodically for pertinent information
- This presentation, a listing of the questions and answers, and the listing of vendors that participated today will all be posted to the NAIS
- Upon release of the Final RFP, all communications must go through the Contracting Officer



QUESTIONS



Please submit your written questions

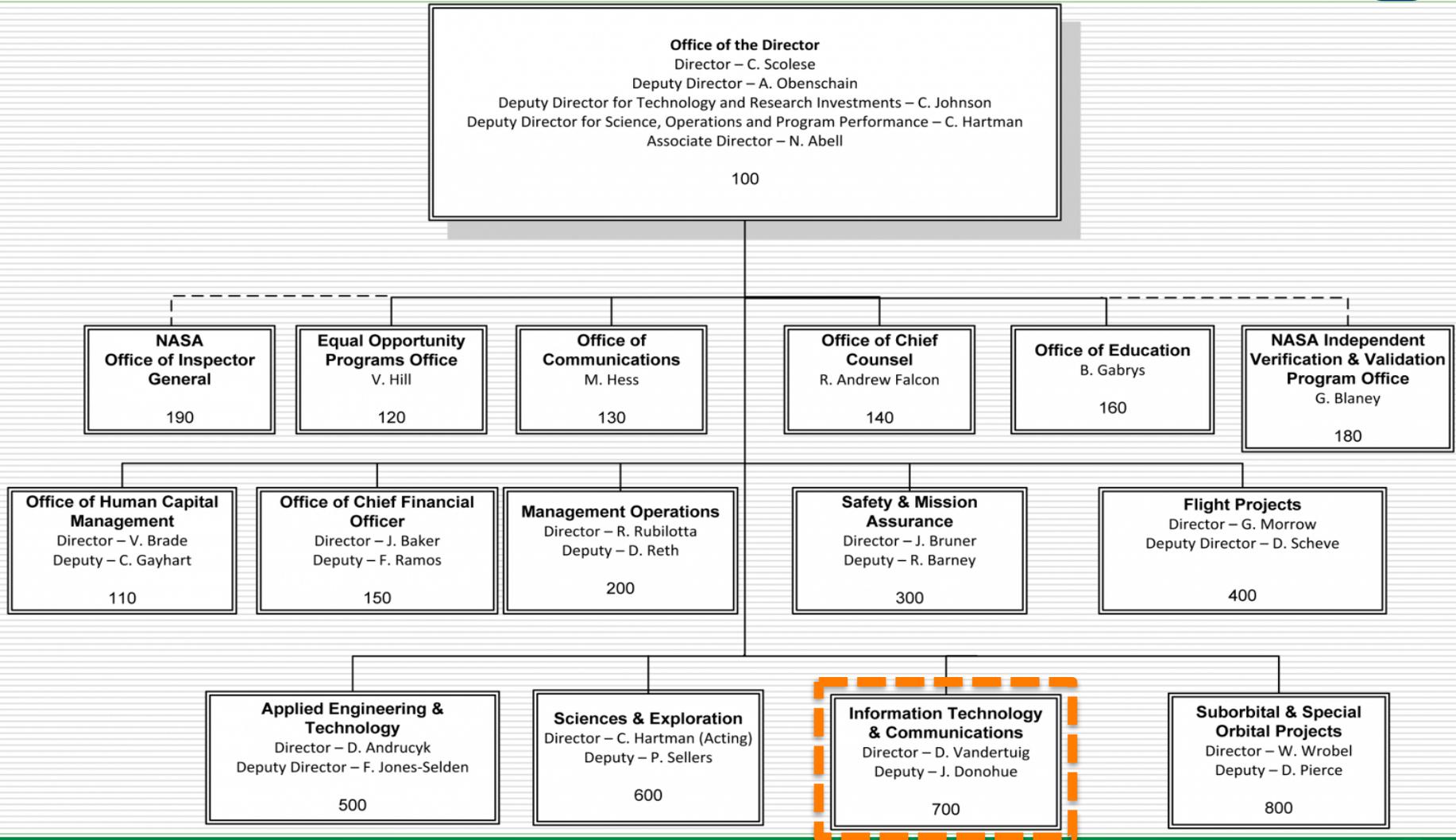
We will reconvene in 20 minutes





Backup

About Goddard: Org Chart



About Goddard: Facilities



- GSFC Greenbelt, MD
- GSFC Wallops Flight Facility, VA
- IV&V Facility, WV
- Goddard Institute for Space Studies, NY
- Ground Stations at White Sands Complex, NM

Wallops Flight Facility



White Sands Complex



Greenbelt



Goddard Institute for Space Studies



Independent Verification and Validation Facility