

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT	1. CONTRACT ID CODE	PAGE OF PAGES 1 6
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2. AMENDMENT/MODIFICATION NO. 04	3. EFFECTIVE DATE 08/04/2014	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. <i>(If applicable)</i>
6. ISSUED BY NASA Shared Services Center Bldg.1111, C Road Stennis Space Center, MS. 39529-6000	CODE XD042	7. ADMINISTERED BY <i>(If other than Item 6)</i> Charles Bridges 228-813-6250 NSSC-Nex-Gen@mail.nasa.gov	CODE

8. NAME AND ADDRESS OF CONTRACTOR <i>(No., street, county, State and ZIP Code)</i> To all potential Offerors	<input checked="" type="checkbox"/>	9A. AMENDMENT OF SOLICITATION NO. NNX14494502R
	<input checked="" type="checkbox"/>	9B. DATED <i>(SEE ITEM 11)</i> 07/11/2014
	<input type="checkbox"/>	10A. MODIFICATION OF CONTRACT/ORDER NO.
	<input type="checkbox"/>	10B. DATED <i>(SEE ITEM 13)</i>
CODE	FACILITY CODE	

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
 (a) By completing items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA *(If required)*

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: <i>(Specify authority)</i> THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
<input type="checkbox"/>	
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES <i>(such as changes in paying office, appropriation date, etc.)</i> SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER <i>(Specify type of modification and authority)</i>

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION *(Organized by UCF section headings, including solicitation/contract subject matter where feasible.)*

See page two.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER <i>(Type or print)</i>	16A. NAME AND TITLE OF CONTRACTING OFFICER <i>(Type or print)</i> Michael Sweigart Contracting Officer		
15B. CONTRACTOR/OFFEROR <i>(Signature of person authorized to sign)</i>	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA  <i>(Signature of Contracting Officer)</i>	16C. DATE SIGNED 08/04/2014

Solicitation NNX14494502R is amended as follows:

1. Several paragraphs of Section L, Provision L.20, *Volume I: Mission Suitability Proposal Instructions*, have been revised as follows:

Paragraph L.20(b)(1)

FROM

- (1) The Offeror shall demonstrate its knowledge and capability to use the various systems required for providing NSSC Financial Management Services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the systems used for Financial Management Services; the interrelationships, if any, between systems; and the functionality of the systems in supporting Financial Management Services delivery?

TO

- (1) The Offeror shall demonstrate its knowledge and capability to use the various major systems used by NASA to provide NSSC Financial Management Services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the major systems used by NASA for Financial Management Services (SAP, Government eTravel Systems, U.S. Treasury Systems, System for Award Management (SAM), Wide Area Workflow (WAWF), workflow management, tracking and reporting systems); the interrelationships, if any, between systems; the functionality of the systems in supporting Financial Management Services delivery; and how the functionality of these systems can be used to improve the delivery of Financial Management Services?

Paragraph L.20(c)(1)

FROM

- (1) The Offeror shall demonstrate its knowledge and capability to use the various systems required for providing NSSC Human Resource support services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the systems used for Human Resource Services; the interrelationships, if any, between systems; and the functionality of the systems in supporting Human Resource Services delivery?

TO

(1) The Offeror shall demonstrate its knowledge and capability to use the various major systems used by NASA to provide NSSC Human Resource support services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the major systems used by NASA for Human Resource Services (Federal Personnel and Payroll System (FPPS), eOPF, Government Time and Attendance Systems, DoL Workers' Compensation Systems, GRB Assist, Government Learning Management Systems, workflow management, tracking and reporting systems); the interrelationships, if any, between systems; the functionality of the systems in supporting Human Resource Services delivery; and how the functionality of these systems can be used to improve the delivery of Human Resources Services?

Paragraph L.20(d)(1)**FROM**

(1) The Offeror shall demonstrate its knowledge and capability to use the various systems required for providing NSSC Procurement support services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the systems used for Procurement Services; the interrelationships, if any, between systems; and the functionality of the systems in supporting Procurement Services delivery?

TO

(1) The Offeror shall demonstrate its knowledge and capability to use the various major systems used by NASA to provide NSSC Procurement support services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the major systems used by NASA for Procurement Services (PRISM Contract Management Module (CMM), FPDS-NG, FedBizOps, System for Award Management (SAM), Federal Awardee Performance and Integrity Information System (FAPIIS), SAP, workflow management, tracking and reporting systems; the interrelationships, if any, between systems; the functionality of the systems in supporting Procurement Services delivery; and how the functionality of these systems can be used to improve the delivery of Procurement Services?

Paragraph L.20(f)(3)**FROM**

(3) The Offeror shall show a depth of knowledge of and ability to use the various systems and applications associated with providing Customer Contact Center and document

imaging/electronic data management support across multiple lines of business and services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the systems used for Customer Contact Center and Document Imaging Services; the interrelationships, if any, between systems; and the functionality of the systems in supporting the delivery of NSSC services?

TO

(3) The Offeror shall show a depth of knowledge of and ability to use the various major systems and applications used by NASA to provide Customer Contact Center and Document Imaging/Electronic Data Management support across multiple lines of business and services. At a minimum, the Offeror shall address:

- How does the Offeror's approach display an understanding of the major systems used by NASA for Customer Contact Center and Document Imaging Services (Automatic Call Distribution (ACD), KoFax, RightFax, Document Storage and Retrieval Systems, workflow management, tracking and reporting systems); the interrelationships, if any, between systems; the functionality of the systems in supporting the delivery of NSSC services; and how the functionality of these systems can be used to improve the delivery of Customer Contact Center and Document Imaging/ Electronic Data Management support services?

2. Several paragraphs of Section M, Provision M.4, *Evaluation Factors for Award*, have been revised as follows:

Paragraph M.4(B)(1)(b)(1)

FROM

(1) Extent to which the Offeror demonstrates the knowledge of and capability to use the various systems required for providing NSSC Financial Management services.

TO

(1) Extent to which the Offeror demonstrates the knowledge of and capability to use the various major systems used by NASA to provide NSSC Financial Management services.

Paragraph M.4(B)(1)(c)(1)

FROM

(1) Extent to which the Offeror demonstrates the knowledge of and capability to use the various systems required for providing NSSC Human Resource support services.

TO

- (1) Extent to which the Offeror demonstrates the knowledge of and capability to use the various major systems used by NASA to provide NSSC Human Resource support services.

Paragraph M.4(B)(1)(d)(1)

FROM

- (1) Extent to which the Offeror demonstrates the knowledge of and capability to use the various systems required for providing NSSC Procurement support services.

TO

- (1) Extent to which the Offeror demonstrates the knowledge of and capability to use the various major systems used by NASA to provide NSSC Procurement support services.

Paragraph M.4(B)(1)(f)(3)

FROM

- (3) Degree to which the Offeror demonstrates a depth of knowledge of and ability to use the various systems and applications associated with providing Customer Contact Center and document imaging/electronic data management support across multiple lines of business and services.

TO

- (3) Degree to which the Offeror demonstrates a depth of knowledge of and ability to use the various major systems and applications used by NASA to provide Customer Contact Center and Document Imaging/Electronic Data Management support across multiple lines of business and services.

- 3. Attachment J-2, *Data Requirements List/Data Requirements Description (DRL/DRD)*, DRD 013 for the *NSSC Disaster Recovery Plan*, Block G. Initial Sub., is revised as follows:

FROM

G. Initial Sub. 30 Days Prior to Phase In

TO

G. Initial Sub. 30 Days After Phase In Begins

- 4. In accordance with the U.S. Department of Labor All Agency Memorandum Number 216, dated July 22, 2014, the DoL Wage Determinations contained in Attachment 5 of this RFP are subject to the

new health and welfare rate of \$4.02 per hour. As soon as revised DoL Wage Determinations are available, RFP Attachment J-5 will be corrected.

5. Attachment J-28, *Price Template*, the WYE formula error in the 3.2 Summary Tab has been corrected.
6. Questions received through August 3, 2014 (Questions 88-102) with regard to the final RFP and the Government responses are provided as Attachment 1 to this Amendment. One question that was submitted requires further review and will be answered in the next Amendment.
7. A revised Section L is provided as Attachment 2 to this Amendment.
8. A revised Section M is provided as Attachment 3 to this Amendment.
9. A replacement page for DRD 013 for RFP Attachment J-2, *Data Requirements List/Data Requirements Description (DRL/DRD)*, is provided as Attachment 4 to this Amendment.
10. A corrected version of RFP Attachment J-28, *Price Template*, is provided as Attachment 5 to this Amendment.
11. The due date and time for receipt of offers remains unchanged.
12. All other terms and conditions of the RFP remain unchanged and in full force and effect.