

**AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT**

1. CONTRACT ID CODE PAGE OF PAGES  
1 16

2. AMENDMENT/MODIFICATION NO. 000004	3. EFFECTIVE DATE 09/24/2013	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)
6. ISSUED BY NASA/Goddard Space Flight Center Procurement Operations Division Code 210.P Greenbelt, MD 20771	CODE GSFC	7. ADMINISTERED BY (If other than Item 6) NASA/Goddard Space Flight Center Procurement Operations Division Greenbelt, MD 20771	CODE GSFC

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code)	<input checked="" type="checkbox"/> 9A. AMENDMENT OF SOLICITATION NO. NNG13451284R
	<input checked="" type="checkbox"/> 9B. DATED (SEE ITEM 11) 08/16/2013
	<input type="checkbox"/> 10A. MODIFICATION OF CONTRACT/ORDER NO.
	<input type="checkbox"/> 10B. DATED (SEE ITEM 13)
CODE	FACILITY CODE

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended.  
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
(a) By completing items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
<input type="checkbox"/>	
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

**E. IMPORTANT:** Contractor  is not,  is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of this modification is to update the following Sections, Attachments, and Exhibits of the RFP

Accordingly,

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Natesa R. Robinson
15B. CONTRACTOR/OFFEROR	16B. UNITED STATES OF AMERICA
(Signature of person authorized to sign)	(Signature of Contracting Officer)
	16C. DATE SIGNED 9/24/2013

1) You are hereby notified that the Contracting Officer effective immediately is:

**Name:** LaShawn K. Davis  
**Email:** [Lashawn.k.davis@nasa.gov](mailto:Lashawn.k.davis@nasa.gov)  
**Phone:** 301-614-7100  
**Fax:** 301-614-7134

Sections A.3.1, A.3.4, and A.3.16.2 have been revised in accordance.

2) Section A.1.7. DISCOUNTS FOR TECHNOLOGY EQUIPMENT- PRODUCT CLASSIFICATIONS- SERVICE RESTRICTIONS-is hereby revised:

**DELETE:**

**Service Restrictions**

Agencies may utilize SEWP contracts to purchase product based services. These services include site planning, installation, integration and product engineering services using the Service CLINs on the contract provided that the services directly support the site planning, installation and implementation of in scope equipment/products. The products may either be purchased separately from SEWP or another means or at the same time as the services.

Labor services and ancillary products other than product training, maintenance, warranty, site planning, installation, integration and product engineering services and products already defined in the Product Classification Groups may be purchased using the Service CLINs on the contract provided that those services/products directly support the associated equipment purchased on that delivery and provided that these additional services/products do not exceed 5% of the price of the associated equipment/products. These limited services/products shall not be purchased separately from the related product purchase. The 5% restriction does not apply to product training, maintenance, warranty, site planning, installation, integration and product engineering services and products.

The rates for services contained in the contractor's price list applicable to this Contract are reviewed and approved as fair and reasonable. However, for orders with labor services based on labor rates, the issuing CO **pricing** an order against the contract is responsible for considering the labor hours and mix of labor proposed to perform specific task being ordered and for making a determination that the price of those services is fair and reasonable.

**REPLACE WITH:**

**Service Restrictions**

Agencies may utilize SEWP contracts to purchase product based services. These services include site planning, installation, integration and product engineering services using the Service CLINs on the contract provided that the services directly support the site planning, installation and implementation of in scope equipment/products. The products may either be purchased separately from SEWP or another means or at the same time as the services.

Labor services and ancillary products other than product training, maintenance, warranty, site planning, installation, integration and product engineering services and products already defined in the Product Classification Groups may be purchased using the Service CLINs on the contract provided that those services/products directly support the associated equipment purchased on that delivery and provided that these additional services/products do not exceed 5% of the price of the associated equipment/products. These limited services/products shall not be purchased separately from the related product purchase. The 5% restriction does not apply to product training, maintenance, warranty, site planning, installation, integration and product engineering services and products.

The rates for services contained in the contractor's price list applicable to this Contract are reviewed and approved as fair and reasonable. However, for orders with labor services based on labor rates, the issuing CO placing an order against the contract is responsible for considering the labor hours and mix of labor proposed to perform specific task being ordered and for making a determination that the price of those services is fair and reasonable.

(End of text)

**3) Section 3.2.1.1. Hardware Configuration has been revised accordingly**

**DELETE:**

- g. Provide racks:
  - 1. Racks shall be provided to support all nodes, KVM and switches and shall be configured with redundant PDUs;
  - 2. Power tails shall be IEC309.

**REPLACE WITH:**

- g. Provide racks:
  - 1. Racks shall be provided to support all nodes, KVM and switches and shall be configured with redundant PDUs;
  - 2. Power tails shall be IEC60309.

**4) Section 3.2.1.3. Application Software has been revised accordingly:**

**DELETE:**

- b. database libraries including, but not limited to:
  - 1. Oracle Database 11g R2 Standard Edition or equivalent
    - (i) One new user License Per Processor (max 4 sockets) Unlimited use

**REPLACE WITH:**

- b. database libraries including, but not limited to:
  - 1. Oracle Database 11g R2 Standard Edition or equivalent

- (i) One new Unlimited use (processor based) Oracle license. The license should be for one data node in the proposed mid-range cluster

5) Section 3.2.3.1.2. Class 3/b Container-based Computer Systems has been revised accordingly:

**DELETE:**

- d. Storage Requirements:
1. Dual Controllers for High Availability;
  2. 0.9 PB storage capacity
    - i. Upgradable to 1.8 PB;
  3. Provide SAS, SATA or SSD drives;
  4. Support iSCSI, FCoE, NFS, CIFS.

**REPLACE WITH:**

- d. Storage Requirements:
1. Dual Controllers for High Availability;
  2. 0.9 PB raw storage capacity
    - i. Upgradable to 1.8 PB;
  3. Provide SAS, SATA or SSD drives;
  4. Support iSCSI, FCoE, NFS, CIFS.

6) Section 4.1 is hereby revised (RFP Amendment 3 incorrectly referenced this as section 4.5.1)

**DELETE:**

The following devices must be provided:

- a. Blu-ray Disc Player
  1. Built-in WiFi
  2. Built-in 3d
  3. HDMI
  4. 1080i Output
  5. Remote
  6. External hard disk drive - 40GB storage
  7. Game Console (desirable)
  8. Streaming services including annual subscriptions (desirable)
- b. Digital Video Recorder (DVR)
  1. Video inputs (IP): 4 video H.264/MPEG4/JPEG data streams
  2. 2 USB ports
  3. Compression (analog): H.264
  4. Support at least 1 internal SATA HDD
  5. Video format (Analog): NTSC: 352x240 (CIF), 704x240 (Half-D1), 704x480 (D1)
  6. Networking: 10/100 Base-T Ethernet, RJ-45
- c. the following single tape devices:
  1. DAT 72;
    - a. External Drive
    - b. 36GB capacity (native)
    - c. Data transfer rate 3 MB/sec native
  2. STK T9840D
    - a. 75GB capacity (native)
    - b. Data transfer rate 30 MB/sec native
    - c. Drive level encryption (desirable)
  3. STK T10000C
    - a. Read compatible with STK 10000B and 10000A

- b. 5TB capacity (native)
- c. Data transfer rate 240 MB/sec (uncompressed)
- d. Drive level encryption (desirable)
- 4. LTO Ultrium;
  - a. External Drive (desirable)
  - b. 1.5 TB capacity (native)
  - c. Data transfer rate 140 MBps native with Ultrium 5 media
  - d. Data transfer rate 160 MBps native with Ultrium 6 media
  - e. Drive level encryption (desirable)

**REPLACE WITH:**

- a. Blu-ray Disc Player
  - 1. Built-in WiFi
  - 2. Built-in 3d
  - 3. HDMI
  - 4. 1080i Output
  - 5. Remote
  - 6. External hard disk drive - 40GB storage (desirable)
  - 7. Game Console (desirable)
  - 8. Streaming services including annual subscriptions (desirable)
- b. Digital Video Recorder (DVR)
  - 1. Multiple inputs
  - 2. 2 USB ports
  - 3. Compression (analog): H.264
  - 4. Support at least 1 internal SATA HDD
  - 5. Video format (Analog): NTSC: 352x240 (CIF), 704x240 (Half-D1), 704x480 (D1)
  - 6. Networking: 10/100 Base-T Ethernet, RJ-45
- c. the following single tape devices:
  - 1. DAT 72;
    - a. External Drive
    - b. 36GB capacity (native)
    - c. Data transfer rate 3 MB/sec native
  - 2. <Requirement removed>
  - 3. STK T10000C
    - a. Read compatible with STK 10000B and 10000A
    - b. 5TB capacity (native)
    - c. Data transfer rate 240 MB/sec (uncompressed)
    - d. Drive level encryption (desirable)
  - 4. LTO Ultrium;
    - a. External Drive (desirable)
    - b. 1.5 TB capacity (native)
    - c. Data transfer rate 140 MBps native with Ultrium 5 media
    - d. Data transfer rate 160 MBps native with Ultrium 6 media
    - e. Drive level encryption (desirable)

**7) Section 5.3.1. Color Large-Format Plotter has been revised accordingly:**

**DELETE:**

**5.3.1. Color Large-Format Plotter**

The Color Large-Format Plotter shall provide:

- a. 42 inch wide paper
  1. Media rolls up to 300 ft.
  2. manual sheet feed supporting sizes starting from B/A3-size
  3. standard bin holding at least up to 50 E/A0-size prints.
- b. HP-GL/2, HP-RTL and Adobe Postscript Level 3 language support
- c. Fast Ethernet (10/100Mbps) connectivity
- d. 2400x1200 optimized dpi color
  1. 1200x1200 dpi color on glossy media
- e. minimum memory of 256MB (main) and 96MB(imaging)
  1. main memory expandable to 512 MBytes.
- f. Maximum print length of at least 295 ft.
- g. Hard disk drive of at least 40 GB
- h. in fast quality mode, the printer should have the ability to run at least 100 D/A1-size prints per hour
- i. Automatic cutter
- j. Handle the following media types: plain, inkjet, heavyweight coated, super heavyweight coated, semi-gloss, glossy, translucent bond and photo
- k. operation in a Windows or Macintosh environment

**REPLACE WITH:**

**5.3.1. Color Large-Format Plotter**

The Color Large-Format Plotter shall provide:

- a. 42 inch wide paper
  1. Media rolls up to 300 ft.
  2. manual sheet feed supporting sizes starting from B/A3-size
  3. standard bin holding at least up to 50 E/A0-size prints.
- b. HP-GL/2, HP-RTL and Adobe Postscript Level 3 language support
- c. Fast Ethernet (10/100Mbps) connectivity
- d. 2400x1200 optimized dpi color
  1. 1200x1200 dpi color on glossy media
- e. Minimum total memory (including main and imaging or for dynamic assignment) of 512MB
  1. main memory expandable to 1024 Mbytes (desirable).
- f. Maximum print length of at least 295 ft.
- g. Hard disk drive of at least 40 GB
- h. in fast quality mode, the printer should have the ability to run at least 100 D/A1-size prints per hour
- i. Automatic cutter
- j. Handle the following media types: plain, inkjet, heavyweight coated, super heavyweight coated, semi-gloss, glossy, translucent bond and photo
- k. operation in a Windows or Macintosh environment

**8) Section 5.4.2 Large-Format Scanner has been revised accordingly:**

**DELETE:**

**5.4.2. Large Format Scanner**

The Large Format Scanner shall provide:

- a. handle up to 42" wide originals
- b. up to 1200 dpi resolution (enhanced)
- c. ability to scan up to 2mm thick originals
  1. 12mm thick originals (desirable)

- d. 24 bit color scan mode
  - 1. 48 bit color scan mode (desirable)
- e. Color scan speed at 400 dpi of 3 inches per sec
- f. Automated color calibration
- g. USB 2.0 connectivity
  - 1. FireWire (IEEE-1394a) connectivity (desirable)

**REPLACE WITH:**

**5.4.2. Large Format Scanner**

The Large Format Scanner shall provide:

- a. handle up to 42" wide originals
- b. up to 1200 dpi resolution (enhanced)
- c. ability to scan up to 2mm thick originals
  - 1. 12mm thick originals (desirable)
- d. 24 bit color scan mode
  - 1. 48 bit color scan mode (desirable)
- e. Color scan speed at 400 dpi (turbo) or 200dpi true optical of 3 inches per sec
- f. Automated color calibration
- g. USB 2.0 connectivity
  - 1. FireWire (IEEE-1394a) connectivity (desirable)

**9) Section 5.5.1 Small Format Tablet has been revised accordingly**

**DELETE:**

**5.5.1. Small format Tablet**

- a. Color device supporting 16 million colors
- b. Optional keyboard
- c. 7 inch or less viewable screen
- d. Flat-panel display
- e. Anti-glare panel
- f. Native resolution at least 1024X600
- g. Wireless
  - 1. 802.11n
  - 2. Bluetooth
  - 3. 4G (desirable)

**REPLACE WITH:**

**5.5.1. Small format Tablet**

- a. Color device supporting 16 million colors
- b. Optional keyboard
- c. 7 inch or less viewable screen (desirable)
- d. Flat-panel display
- e. Anti-glare panel
- f. Native resolution at least 1024X600
- g. Wireless
  - 1. 802.11n
  - 2. Bluetooth
  - 3. 4G (desirable)

**10) Section 6.1.1.1.3 Wireless has been revised accordingly**

**DELETE:**

Wireless interfaces shall comply with the following standards:

- a. IEEE 802.1p (desirable)
- b. IEEE 802.1x
- c. Authentication: 802.1x support, including Protected EAP-Generic Token Card (PEAP-GTC), PEAP-Microsoft Challenge Authentication Protocol Version 2 (PEAP-MSCHAPv2), EAP-Transport Layer Security (EAP-TLS), EAP-Tunneled TLS (EAP-TTLS) and EAP-Subscriber Identity Module (EAP-SIM) to yield mutual authentication and dynamic, per-user, per-session encryption keys (WPA and WPA2), MAC address and standard IEEE 802.11 authentication mechanisms.
- d. Encryption: AES-CCMP encryption (WPA2), TKIP encryption enhancements: key hashing (per-packet keying), message integrity check (MIC) and broadcast key rotation via Cisco TKIP or WPA TKIP, support for dynamic IEEE 802.11 WEP keys of 40 bits and 128 bits.
- e. Remote configuration support: BOOTP, DHCP, HTTPS, FTP, TFTP, SNMP and ssh (desirable)
- f. Support IEEE Standards a/b/g/n

**REPLACE WITH:**

Wireless interfaces shall comply with the following standards:

- a. IEEE 802.1p (desirable)
- b. IEEE 802.1x
- c. Authentication: 802.1x support, including Protected EAP-Generic Token Card (PEAP-GTC), PEAP-Microsoft Challenge Authentication Protocol Version 2 (PEAP-MSCHAPv2), EAP-Transport Layer Security (EAP-TLS), EAP-Tunneled TLS (EAP-TTLS) and EAP-Subscriber Identity Module (EAP-SIM) to yield mutual authentication and dynamic, per-user, per-session encryption keys (WPA and WPA2), MAC address and standard IEEE 802.11 authentication mechanisms.
- d. Encryption: AES-CCMP encryption (WPA2), TKIP encryption enhancements: key hashing (per-packet keying), message integrity check (MIC) and broadcast key rotation via Cisco TKIP or WPA TKIP, support for dynamic IEEE 802.11 WEP keys of 40 bits and 128 bits.
- e. Remote configuration support: BOOTP, DHCP, HTTPS, FTP, TFTP, SNMP and ssh (desirable)
- f. Support IEEE Standards a/g/n

**11) Section 6.1.7. Cell Phone has been revised accordingly**

**DELETE:**

**6.1.7. Cell Phone**

A cell phone including annual service shall be provided with a minimum:

- a. 2GB / month data plan
- b. Unlimited talk / talk
- c. 50 state coverage
- d. Phone
  1. Minimum 4 inch screen
  2. Minimum 8 megapixel camera
  3. GPS navigation

4. Touch screen keypad
  5. Minimum screen resolution: 1130x640
  6. Ambient light sensor
  7. Wireless Connectivity: 3G; 4G; Bluetooth; Wi-Fi
  8. Minimum of 16 GB storage
- e. One year service plan;

**REPLACE WITH:**

**6.1.7. Cell Phone**

A cell phone including annual service shall be provided with a minimum:

- a. 2GB / month data plan
- b. Unlimited talk /text
- c. 50 state coverage
- d. Phone
  1. Minimum 4 inch screen
  2. Minimum 8 megapixel camera
  3. GPS navigation
  4. Touch screen keypad
  5. Minimum screen resolution: 1130x640
  6. Ambient light sensor
  7. Wireless Connectivity: 3G; 4G; Bluetooth; Wi-Fi
  8. Minimum of 16 GB storage
- e. One year service plan;

**12) Section 6.3.2. Audio Video Monitor and Display Devices has been amended accordingly**

**DELETE:**

The following Audio Video Monitor and Display Devices must be provided:

- a. Stereo speakers
  1. 2 speakers including tweeter and woofer
  2. Impedance : at least 6 ohms nominal
  3. Sensitivity: in the range of 85-90 db at 1 meter with 2.83 Volt input
  4. Frequency response: at least a range of 50 Hz - 20 kHz
- b. Wall mountable 46" Wide LED TV
  1. 46 inch diagonal screen size
  2. Native resolution at least 1920X1080p
  3. 5 modes for Aspect Ratio: 16:9/Just Scan/Set by Program/4:3/ Cinema Zoom 1
  4. Wall mount hardware
- c. 42 inch digital signage monitor
  1. 1080p 9ms panel
  2. 16.3mm slim bezel
  3. 7 day on/off scheduling
  4. Built-in 5Wx2 speaker with 7Wx2 output
  5. Remote and panel control lockout
  6. RS-232 daisy-chain capable
  7. Screen saver/image sticking protection
  8. VGA and DVI inputs/outputs for connectivity and control

9. Stand-alone license for a signage software package that delivers program creation, registration, scheduling and distribution of pre-scheduled information
- d. Document Kiosk
  1. 19" LCD Monitor
  2. Full Metal sealed keyboard
  3. Mono-Chrome Laser Printer capable of printing pay stubs and reports with Paper Tray.
  4. Computer: minimum of 1.6 GHz Dual Core Processor; 2 GB RAM; 64.0 Gig SS HD
  5. Surge protection for all electronics
  6. Kiosk Software/interface:
    - a. OneFinger - Touch Screen Keyboard
    - b. Kerberos - Basic Lock Down Software
    - c. Team Viewer - for Remote Access
  7. Heavy duty Metal Enclosure
  8. 2 External USB Ports
  9. Internal cooling system

**REPLACE WITH:**

**6.3.2. Audio Video Monitor and Display Devices**

The following Audio Video Monitor and Display Devices must be provided:

- a. Stereo speakers
  1. 2 speakers including tweeter and woofer
  2. Impedance : at least 6 ohms nominal
  3. Sensitivity: in the range of 85-90 db at 1 meter with 2.83 Volt input
  4. Frequency response: at least a range of 50 Hz - 20 kHz
- b. Wall mountable 46" Wide LED TV
  5. 46 inch diagonal screen size
  6. Native resolution at least 1920X1080p
  7. 5 modes for Aspect Ratio: 16:9/Just Scan/Set by Program/4:3/ Cinema Zoom 1
  8. Wall mount hardware
- c. 42 inch digital signage monitor
  1. 1080p 9ms panel
  2. <requirement removed>
  3. 7 day on/off scheduling
  4. Built-in 5Wx2 speaker with 7Wx2 output
  5. Remote and panel control lockout (desirable)
  6. RS-232 daisy-chain capable
  7. Screen saver/image sticking protection
  8. VGA and DVI inputs/outputs for connectivity and control
  9. Stand-alone license for a signage software package that delivers program creation, registration, scheduling and distribution of pre-scheduled information
- d. Document Kiosk
  1. 19" LCD Monitor
  2. Full Metal sealed keyboard
  3. Printer with Paper Tray
  4. Computer: minimum of 1.6 GHz Dual Core Processor; 2 GB RAM; 64.0 Gig SS HD
  5. Surge protection for all electronics
  6. Kiosk Software/interface:
    - a. Touch Screen Keyboard
    - b. Basic Lock Down Software
    - c. Remote Access Software
  7. Heavy duty Metal Enclosure
  8. 2 External USB Ports
  9. Internal cooling system

**13) Attachment B Mandatory Deliverables, Group B (Mass Storage Devices) deliverable items has been revised to remove the requirement for STK T9840D external drive accordingly:**

- Blu-Ray
- DVR
- DAT 72 external drive
- STK T10000C external drive
- LTO Ultrium drive
- 40 slot / tape drive LTO Ultrium desktop library system
- 200 slot / 8 drive LTO Ultrium enterprise library system
- 2 PB Large robotic device (64 drives)
- 7 TB RAID Blade array
- 6 TB Scalable RAID
- HSM Software – 1 PB
- 10 TB Virtual Storage (monthly rate)
- Small Office UPS
- Small Server Room UPS
- On-site disk drive destruction
- On-site tape degaussing

**14) Section C.1.3.4. ELECTRONIC PROCESSES is hereby revised accordingly**

**DELETE:**

The Contractor must be able to automatically transmit, receive and process information to and from the SEWP PMO via electronic means as identified in Attachment D. General policies and procedures shall be established and published (Attachment D) by the SEWP PMO to be followed by the Contractor when using electronic methods for transmitting, receiving, and processing business documents. The Contractor must comply with these policies and procedures.

It is the goal of this procurement to utilize the Internet for the exchange of all relevant business documents. It is also desirable to accommodate a broad and diverse customer base. Where a customer is not yet able to transmit electronic documents, it may be necessary for the Contractor to process traditional paper documents. It is not the policy of this procurement to encourage paper orders, merely to accommodate them where electronic ordering is not yet possible.

For order processing, at a minimum, the Contractor shall be able to process the following electronic documents:

- 1) Delivery Order
- 2) Order Status Reports
- 3) Post Order Reports
- 4) Administrative Handling Fee Reports

For technology refreshment and contract modifications, at a minimum, the Contractor shall be able to process the following electronic documents:

- 1) Technology Refreshment Requests
- 2)

**REPLACE WITH:**

The Contractor must be able to automatically transmit, receive and process information to and from the SEWP PMO via electronic means as identified in Attachment D. General policies and procedures shall be established and published (Attachment D) by the SEWP PMO to be followed by the Contractor when using electronic methods for transmitting, receiving, and processing business documents. The Contractor must comply with these policies and procedures.

It is the goal of this procurement to utilize the Internet for the exchange of all relevant business documents. It is also desirable to accommodate a broad and diverse customer base. Where a customer is not yet able to transmit electronic documents, it may be necessary for the Contractor to process traditional paper documents. It is not the policy of this procurement to encourage paper orders, merely to accommodate them where electronic ordering is not yet possible.

For order processing, at a minimum, the Contractor shall be able to process the following electronic documents:

- 1) Delivery Order
- 2) Order Status Reports
- 3) Post Order Reports
- 4) Administrative Handling Fee Reports

For technology refreshment and contract modifications, at a minimum, the Contractor shall be able to process the following electronic documents:

- 1) Technology Refreshment Requests

**15) Section A.3.6.(b) Proposal Content and Page Limitations is deleted in its entirety and replaced with:**

<b>Proposal Component</b>	<b>Volume</b>	<b>Page Limitations</b>
<b>Offer Volume</b>	<b>I</b>	<b>None</b>
<b>Management/Technical Approach Volume</b>	<b>II</b>	<b>90 Pages</b>
Cover Page, Indices,		Excluded
Deviations and Exceptions		Excluded
Tab 1		Excluded
<b>Price Volume</b>	<b>III</b>	<b>None</b>
Price Exhibits		Excluded
Deviations and Exceptions		Excluded
<b>Past Performance Volume</b>	<b>IV</b>	
Information from the Offeror		<b>10 Pages</b>
Cover Page, Indices, Customer Evaluations, Termination/De-scope information, and List of Acronyms		Excluded
Deviations and Exceptions		Excluded

**16) Section A.3.12.2 Offeror's Support and Commitment (Subfactor B) Post Award Support and Service/ Instructions is hereby revised accordingly**

**DELETE:**

**Post Award Support and Service / Instructions**

This shall be TAB 7 in the Management/Technical Approach proposal.

In this section the offeror shall concisely describe its post award support and service through a point-by-point response to the Statement of Work sections described below. The responses shall be descriptive and narrative and not simply a re-statement of the RFP text.

The offeror shall address its plan for providing technical services as defined in Statement of Work, Section C.1.3.1.3. SEWP Technical Support. The offeror shall, through a response to Section C.1.5 Warranty, describe their proposed approach to providing maintenance and warranty to the Government. The offeror shall, through a response to Section C.1.3.1. Technical Services, identify how the offeror shall provide software support.

The offeror may provide other narrative information regarding their post award support and service plans.

**REPLACE WITH:**

**Post Award Support and Service / Instructions**

This shall be TAB 7 in the Management/Technical Approach proposal.

In this section the offeror shall concisely describe its post award support and service through a point-by-point response to the Statement of Work sections described below. The responses shall be descriptive and narrative and not simply a re-statement of the RFP text.

The offeror shall address its plan for providing technical services as defined in Statement of Work, Section C.1.3.1.3. SEWP Technical Support. The offeror shall, through a response to Section C.1.5 Warranty, describe their proposed approach to providing maintenance and warranty to the Government. The offeror shall, through a response to Section **C.1.4.1. Software licensing**, identify how the offeror shall provide software support.

The offeror may provide other narrative information regarding their post award support and service plans.

**17) A.3.13. PAST PERFORMANCE VOLUME has been revised to remove any references to Tab's accordingly:**

**A.3.13. PAST PERFORMANCE VOLUME**

An Offeror's past performance record indicates the relevant quantitative and qualitative aspects of performing services or delivering products similar in content and scope to the requirements of this acquisition.

The Offeror shall provide, at a minimum, the following information in support of its proposal to facilitate the evaluation of the offeror's past performance as related to the requirements of the proposed contract.

(a) **INFORMATION FROM THE OFFEROR**

Prime Offerors shall furnish the information requested below for up to five of your most recent similar contracts that are completed or ongoing, within three years of the solicitation due date. Indicate which contracts are most

related and how they are related to the proposed effort in content and scope, as well as which contracts were performed by the division of your company (if applicable) that will perform the proposed contract/subcontract. No information is required for proposed subcontractors. Subcontractor information will not be evaluated.

If applicable, Offerors may provide the experience or past performance of its parent or affiliated or predecessor company where the Offeror's proposal demonstrates that the resources of the parent or affiliate or predecessor will affect the performance of the prime Offeror. The Offeror shall demonstrate that the resources of the parent or affiliate or predecessor company (its workforce, management, facilities or other resources) shall be provided or relied upon for contract performance such that the parent or affiliate or predecessor will have meaningful involvement in contract performance.

**The offeror shall provide the following information on all past/current contract references that meet the above criteria for the prime offeror or its parent or affiliated or predecessor company:**

- Customer's name, telephone number, and e-mail address of both the lead contractual and technical personnel most familiar with the offeror's performance record. Please verify that the information is current and correct. The Government may contact prior customers for telephone interviews and/or completion of written past performance feedback.
- Cage Code and/or DUNS Number of the contractor performing the work.
- Contract number, type, and total original and present or final contract value.
- Date of contract, place(s) of performance, and delivery dates or period of performance.
- Brief description of contract work and comparability to the proposed effort in terms of content, i.e., similarity of requirements and specifications and/or level and type of effort. It is not sufficient to state that it is comparable in content and scope. Rationale must be provided to demonstrate that it is comparable.
- Identify and explain major technical problems and how they were overcome. List any major deviations or waivers to technical requirements that were granted by the customer.
- Identify and explain completion successes and delays, including adherence to program schedules. Provide an assessment of the performance (technical and schedule) on these past programs and support these assessments with metrics such as award or incentive fees earned.
- Average number of personnel on the contract per year.
- Recent customer evaluations of past performance including Award Fee Evaluation results, Fee Determination Official letters, Annual Performance Evaluation Forms, or any other written performance feedback. (Excluded from the page limitation).
- List any contracts terminated (partial or complete) within the past three years and basis for termination (convenience or default). Include the contract number, name, and the telephone number and e-mail address of the terminating officer (please verify information). Include contracts that were "de-scoped" by the customer because of performance or cost problems. (Excluded from the page limitation).

(b) SUMMARY OF DEVIATIONS/EXCEPTIONS (PAST PERFORMANCE PROPOSAL)

Identify and explain the reason for any deviations, exceptions, or conditional assumptions taken with respect to these Past Performance Proposal instructions.

(End of provision)

**18) Section A.3.15.4.1 <Classification> Worksheets is hereby revised accordingly**

**DELETE:**

There is a worksheet for each Product Classification to be used to enter the proposed available components list. Each item proposed must be listed in the corresponding Worksheet – e.g., Printers should be listed in the Input/Output Worksheet.

Offerors may propose additional components and desirables, not identified as mandatory deliverables, under each general category of additional components listed by adding rows, as needed, to the associated <Classification> worksheets. The list of items in each of the worksheets should be the same list as provided (without pricing) under TAB 3 of the Management/Technical Approach Proposal.

The values in Column H – Classification Subgroup Discount – must match the proposed discounts for the associated Classification Description Subgroup (Column F) from the Product Classifications Worksheet. For example, if under Input/Output Product Classification, the offeror proposes a discount of 10% for Printers; then every Printer in the Input/Output Worksheet must have a 10% discount.

A list of available components that enhance and broaden the offeror's proposal with respect to the first two Acquisition Objectives in Attachment C shall be offered. For evaluation purposes, the summary sheet will calculate the overall discount proposed for all proposed available components. However the specific discounts for the proposed items will be applied for contract purposes.

The Proposed Price column in the Available Components Worksheet is automatically calculated by summing the list prices (Column G) and calculated SEWP prices (Column G) in the various <Classification> Worksheets to calculate the overall proposed discounts for each Product Classification and then multiplying that computed discount by a Government Evaluation dollar value associated with that Product Classification. The value derived for each Product Classification is then summed to obtain the Total Available Components value.

**REPLACE WITH:**

There is a worksheet for each Product Classification to be used to enter the proposed available components list. Each item proposed must be listed in the corresponding Worksheet – e.g., Printers should be listed in the Input/Output Worksheet.

Offerors may propose additional components and desirables, not identified as mandatory deliverables, under each general category of additional components listed by adding rows, as needed, to the associated <Classification> worksheets. The list of items in each of the worksheets should be the same list as provided (without pricing) under TAB 3 of the Management/Technical Approach Proposal.

The values in Column H – Classification Subgroup Discount – must match the proposed discounts for the associated Classification Description Subgroup (Column F) from the Product Classifications Worksheet. For

example, if under Input/Output Product Classification, the offeror proposes a discount of 10% for Printers; then every Printer in the Input/Output Worksheet must have a 10% discount.

A list of available components that enhance and broaden the offeror's proposal with respect to the first two Acquisition Objectives in Attachment C shall be offered. For evaluation purposes, the summary sheet will calculate the overall discount proposed for all proposed available components. However the specific discounts for the proposed items will be applied for contract purposes.

The Proposed Price column in the Available Components Worksheet is automatically calculated by summing the list prices (Column G) and calculated SEWP prices (Column I) in the various <Classification> Worksheets to calculate the overall proposed discounts for each Product Classification and then multiplying that computed discount by a Government Evaluation dollar value associated with that Product Classification. The value derived for each Product Classification is then summed to obtain the Total Available Components value.

**19) Offerors are hereby notified that the following Exhibits have been updated.**

**MMA.xls**  
**MMB.xls**  
**MMC.xls**  
**MMD.xls**  
**EMDFB.xls**  
**EMDFC.xls**  
**EMDFD.xls**  
**PEB.xlsx**  
**PED.xlsx**

**20) All other terms and conditions of this solicitation remain unchanged.**

**(End of Amendment 4)**