

RESPONSES TO INDUSTRY QUESTIONS – Question Set No. 3
PROTECTIVE SERVICES
RFP NNG12364774R

The purpose of the responses provided below is to clarify requirements of the solicitation and subsequent contract. They are not intended to amend the solicitation. All changes to the solicitation and attachments will be accomplished through the issuance of an amendment using the SF 30, Amendment of Solicitation/Modification of Contract.

Question 1: Reference: SOW 5.15, pg. 20; SOW 10.3.1, pg. 34. The GB site specific SOW indicates the required number of personnel for each post/gate with the exception of the Reception Desk, Bldg. 9 (GB). Would the Government please indicate the required number of personnel at this post per shift?

Response 1: *As stated in SOW Section 10.3.1: "Two (2) officers shall be required at the Main Gate, North Gate, South Gate, and Parkway Gate during the hours of 7:00 a.m. to 3:00 p.m. while each gate is open. One officer shall be required at all other hours and at all other gate locations unless specifically authorized or required by the COR." The Reception Desk, Bldg. 9 (GB) requires one person per shift.*

Question 2: Reference: SOW 5.15, pg. 20; SOW 11.3.2.2, pg. 50. The WFF site specific SOW indicates the required number of personnel for each post/gate with the exception of the Reception Center (WFF). Would the Government please indicate the required number of personnel at this post per shift?

Response 2: *As stated in SOW Section 11.3.2.2: "The Reception Center shall be staffed continuously during normal duty hours, 6:00 a.m. to 6:00 p.m. (Monday through Friday, excluding federal holidays)." There are three (3) badging stations at the Reception Center. It is at the Offeror's discretion how it wants to staff this post as long as it is continuously staffed during the hours stated.*

Question 3: Reference: SOW 12.3.3 Access Control/Locksmith, pg. 60 (IV&V). The Locksmith section of the GB site specific SOW provided a complete detailed list of required tasks, hours of coverage, and response times. However, the IV&V site specific SOW requirements did not include this level of detail. Would the Government please provide the required hours of coverage and response time for the IV&V Locksmith position?

Response 3: *Access control is staffed 24/7. No locksmith position is requested under the new GSFC Protective Services contract for IV&V. Locksmith requirements are covered under our maintenance contract with WVU. Security only occasionally issues keys and indicated in*

our historical reports. An Amendment will be issued to remove "locksmith" from the section heading.

Question 4: Reference SOW 12.3.3 Access Control/Locksmith, pg. 60 (IV&V). The SOW states "The Contractor shall provide trained personnel necessary to maintain the operation and management of the Key/Keycard Issuance and Control Facility..." but does not provide the location of the facility, hours of operation, or required number of personnel. Would the Government please indicate the facility location, hours of operation, and required number of personnel?

Response 4: Facility location is 100 University Drive, Fairmont WV. We also currently lease space in a building adjacent to us at 5000 NASA Blvd., Fairmont WV (see 1.0 of the SOW for all location addresses). Both bldgs are accessed via card key or NASA badge and the service is provided 24x7 by Security.

Question 5: Reference SOW 13.3.2 Access Control/Locksmith, pg. 63 (GISS). The SOW section heading states "Access Control/Locksmith" however, no requirements for a Locksmith have been provided. Would the Government please indicate if a dedicated Locksmith is required at GISS; if so, please provide the required hours of coverage and response times for the GISS Locksmith position.

Response 5: GISS does not have a locksmith requirement. An Amendment will be issued to remove "locksmith" from the section heading.

Question 6: Reference SOW 6.1 Document Destruction, pg. 21. The SOW states "...Contractor shall provide trained personnel to operate and maintain the Classified Material Destruction Facilities at GSFC..." but does not indicate the number of personnel required to perform the SOW functions or the hours of operation. Would the Government please indicate the number of required personnel per shift, minimum qualifications, and facility hours of operation?

Response 6: There is no shift work required for this service and no minimum qualifications. The facility hours of operation are normal business hours 8:00 am-4:30 pm. GB is the only location that has this requirement. An Amendment will be issued to move Document Destruction to the GB section.

Question 7: Reference SOW 6.1, Document Destruction, pg. 21. The SOW states "...Contractor shall collect and transport classified material to be destroyed to the GSFC Destruction Facility", but does not indicate if a Contractor provided vehicle is required to perform this aspect of the SOW over and above the vehicles specified within 10.1.2. Would the Government please advise if the Contractor is to provide a specific vehicle to support this function other than those specified within 10.1.2? If so, please specify the requirements of such a vehicle.

Response 7: The Contractor is not required to provide a specific vehicle to support this function. This service is on center at a designated location. Any of the vehicles specified within 10.1.2 will be adequate to support this function.

Question 8: Reference SOW 10.3.9 Electronic Security Systems (GB), pg. 37; 12.3.4 Electronic Security Systems (IV&V), pg. 60. The SOW states "...Contractor shall maintain and repair Electronic Security Systems (ESS)....." but does not indicate if the repair and replacement parts for the diverse ESS components will be Government furnished. Would the Government please advise if the ESS repair and replacement parts are Government furnished? If these parts are to be Contractor provided will the Government please provide equipment model numbers, quantity per site, repair and overhaul history, and list of required spare parts?

Response 8: The EES repair and replacement parts, materials and tools are not Government furnished. LENEL is an Enterprise System called LENEL On-guard (with no integrated video). The CCTV system is a PELCO 8000 analog system. See response to question no. 61 concerning the number of card readers. A list of typical repair parts will be provided with Amendment One. Refer to Exhibit 3, Workload History, for repair history.

Question 9: Reference Request for Proposal Letter (8.), RFP 5.2.16 Price Volume Instructions (e), pg. 57. RFP letter indicates the 62-day phase-in period will be conducted under a separate contract vehicle. Additionally, RFP Price Volume Instructions state that Offerors shall propose the total firm-fixed price associated with the 62 day phase-in period, which will be performed under a separate, firm-fixed-price contract vehicle. Would the Government please provide submission forms (i.e. Schedule B or an Exhibit) and instructions regarding phase-in pricing?

Response 9: The Government will not be providing submission forms for the phase-in. We are requesting a lump sum price for phase-in that includes GB, WFF, and GISS. A separate price shall be provided for phase-in at IV&V.

Question 10: Reference RFP 5.2.16 Price Volume Instructions (d), pg. 56, Exhibit 2 and Price Schedule. Would the Government please clarify if Offerors should include the RFP Price Schedule only in the Offer Volume, or if Price Schedule should be included in BOTH the Offer Volume and the Price Volume?

Response 10: Please include the Price Schedule in both the Offer Volume and the Price Volume.

Question 11: Reference RFP Section 5.2.12 Proposal Preparation – General Instructions (e), pg. 50, Proposal Preparation – General Instructions. Would the Government please advise if Offerors are to submit their proposals printed double-sided.

Response 11: Offerors are encouraged to submit documents double-sided whenever practicable but it is not a requirement.

Question 12: Reference RFP Section 5.2.12 (d) Table, pg. 50; 5.2.13 (j), pg. 52-53; 5.2.14, pg. 55; 5.2.15, pg. 56; 5.2.16, pg. 57.

- The table in RFP Section 5.2.12 Proposal Preparation – General Instructions, as well as Section 5.2.14 Technical Merit Volume, indicates that the Technical Merit Volume (Vol. II) shall include Deviations and Exceptions which are not included within the volumes page count.
- RFP Section 5.2.15 Past Performance Volume Instructions as well as Section 5.2.16 Price Volume Instructions both state that Offerors are to identify, explain/document any deviations, exceptions, or conditional assumptions taken.
- RFP Section 5.2.13 Offer Volume Instructions (Vol. I), paragraph (j) Deviations/Exceptions states “...include all exceptions for each proposal volume”.

Would the Government please clarify if Deviations and Exceptions for each volume are to be provided within each applicable Volume, or are all Deviations and Exceptions to be provided within the Offer Volume?

Response 12: Deviations and Exceptions are to be addressed in each applicable Volume. For example, if an Offeror is taking an exception to a technical requirement, the exception needs to be addressed in the Technical Volume. If the exception affects more than one volume, it needs to be addressed in each affected volume.

Question 13: Reference RFP Section 5.2.12, pg. 50; 5.2.16, pg. 56; RFP Exhibit 1. The Table in RFP Section 5.2.12 Proposal Preparation – General Instructions, indicates that the Past Performance Volume (Vol. III) is restricted to a maximum of 20 pages (two pages per reference). Section 5.2.15 Past Performance Volume Instructions states that Offerors can submit up to 10 references in total. Offerors must complete Exhibit (1) for each reference submitted and may expand Exhibit (1) for a total of two (2) pages per reference. Is the past performance volume to consist only of the completed Exhibit (1)?

Response 13: That is correct.

Question 14: The estimated number of hours seems extremely high in some cases such as at Wallops. Is there a reason for this?

Response 14: There are several tenants on the Wallops facility. These include the Navy/Surface Combat Systems Center, Naval Air Warfare Center, National Oceanic and Atmospheric Administration (NOAA), the US Coast Guard, and the Mid-Atlantic Regional Spaceport. All of these organizations provide reimbursement to NASA for protective services. The protective services support for these organizations will be provided through the issuance of task orders and are not included in the core services. Approximately 85% of the IDIQ

estimated hours in Exhibit 2 support Navy operations. In most cases these services are provided 24/7, 365 days a year and there is no lapse in service. Specific staffing needs will be identified in the task order request for proposal.

At Greenbelt, a task order will be issued for the Joint Polar Satellite System (JPSS), which is located at 7700 Hubble Drive, Seabrook, MD. Protective services at JPSS is not included with the core services, however, at this time there is an on-going need for services at this location. JPSS currently requires two officers staffed 24/7, 365 days a year.

When Offerors are preparing their technical merit proposals, they need to understand that task orders are issued for the above described services that are on-going, in addition to task orders issued for special events.

Question 15: Why are K-9 services included with the IDIQ portion and not in the core services?

Response 15: K-9 services are an important component to protective services but at this time the Government is not sure of the level of service we will need. By separating the services out as a task under the contract, we have greater flexibility in identifying the requirements of this service.

Question 16: If a prospective Offeror has a CAGE Code indicating an inactive Secret clearance (formerly held a Secret clearance, but the contract requiring the clearance has since ended), will that suffice? DSS has indicated that the inactive clearance needs only a DD-254 to become active again.

Response 16: Offerors must have an active secret facility clearance at the time proposals are due.

Question 17: Does NASA provide training area at all locations?

Response 17: NASA GSFC has dedicated training areas at GB and WFF.

Question 18: Does NASA provide weapons qualification range at all locations?

Response 18: NASA GSFC does not provide a weapons qualification range at any location.

Question 19: Is the Contractor required to have a Program Management Office at all locations or will NASA provide space for the Contractor?

Response 19: The Contractor is not required to have a Program Management Office at all locations. NASA GSFC will provide administrative/management space for the Contractor at all locations.

Question 20: Due to this being an IDIQ with many unknowns; can the Government require that a Top Secret Facility Clearance be required?

Response 20: Although some positions will require a top secret clearance (to be addressed in Amendment One), the Government does not have a need for a top secret facility clearance.

Question 21: Will NASA provide kennel facilities if K-9's are required?

Response 21: No.

Question 22: Will NASA provide space to give the NPSTA Basic Course (Federal Arrest Authority/FAA)?

Response 22: Training space will be made available at GB and WFF.

Question 23: Will the Contractor be allowed to bill the Government for Transition Cost?

Response 23: The Government assumes in this response that "transition cost" is referring to phase-in. The Government will issue a separate, firm-fixed-price contract vehicle for phase-in at GB, WFF, and GISS. Phase-in for IV&V will be performed as a task order under this contract. Please reference Part 5.2.16 (e) of the RFP concerning Phase-In Pricing Instructions.

Question 24: CLINS 0005-0023 - Do we only add Fringe, Standard Corporate Overhead, G&A and Fee or we include Training, Personal Equipment and Uniforms in the Overhead and add to the proposed Labor Rates

Response 24: Offerors should include all costs to perform the functions of the various labor disciplines. That includes fringe, overhead, G&A, fee/profit, training, certifications, personal equipment, uniforms, etc.

Question 25: What are the required items to be priced in the Core Services CLIN?

- i. Vehicles
- ii. Program Management and Operations Management
- iii. Uniforms and Personal Equipment
- iv. Training Cost

Response 25: Offerors shall include all costs to perform all requirements of the contract for core services.

Question 26: In the Methods of Proposal Delivery Section of the RFP, commercial delivery is encouraged. Is a courier service considered a commercial delivery service or rather an individual agent of the company, which would require delivery at least a week in advance of the proposal due date?

Response 26: Courier service is considered a commercial delivery service. Offerors have several options for delivery of their proposal. RFP Part 5.2.11, Proposal Marking and Delivery, provides instructions for delivery. Rules governing late submissions, modifications, revisions, and withdrawals of offers are in FAR clause 52.212-1, Instructions to Offerors – Commercial Items.

Question 27: Will NASA provide CLINS for the Key Personnel positions to be billable or are they considered overhead?

Response 27: Separate billable CLINS for Key Personnel will not be used and an Offeror's CLIN pricing should take that into account.

Question 28: Does any of the Security Guard Positions require any special training outside of their work locations?

Response 28: The Security Police Officer position will require special training off-site. The training of staff is the Contractor's responsibility. All live fire firearms training will be conducted off-site outside the work location. Also, IV&V and GISS do not currently have designated training facilities on-site.

Question 29: If a vendor/contractor is providing a PPQ from OCONUS, will USG/NASA allow for PPQ to be mailed due to foreign postal systems – or can they be sent via electronic means (email)?

Response 29: If PPQ refers to Past Performance Questionnaire, this solicitation does not have a requirement for Past Performance Questionnaires.

Question 30: Will USG/NASA supply a "Total Manning Roster by Required Post" based on the current contractual requirements?

Response 30: The GSFC RFP, Attachment A, Statement of Work, provides all posts and required manning hours for each site for the follow-on contract requirements.

Question 31: Does the USG/NASA have specific expectations of what CFE is required?

Response 31: If "CFE" means "contractor furnished equipment", the RFP and attachments address what equipment will be provided by the Government. Contractor is responsible for providing all other equipment to perform the contract.

Question 32: Will there be a need for incremental vehicles for CFE?

Response 32: Offerors shall develop their own estimates of "CFE" (contractor furnished equipment) that support their unique proposed management and technical approach based on the RFP's Statement of Work and all attachments.

Question 33: Are there any bicycles required as CFE?

Response 33: If "CFE" means "contractor furnished equipment", there are no bicycles required as CFE.

Question 34: Is the Level of Effort regarding staffing requirements/shifts/critical coverage, training and education, and CBA for the upcoming contract expected to be the same as the current contract...and if not - what are the anticipated and or desired changes/differences a responding team should be aware of?

Response 34: This is not a level of effort contract. The requirements for the new contract are defined in the Attachments .

Question 35: What challenges has USG/NASA faced with staffing fulfillment and coverage in past (if any)?

Response 35: NASA GSFC does not disclose information regarding the performance of the current Contractor.

Question 36: What are NASA's training requirements (and frequency) for security personnel?

Response 36: Please refer to the Statement of Work, Attachment A (Section 3.2); Attachment A.2 (NASA Protective Service Training Academy Curriculum); and Attachment A.3 (Specific Training).

Question 37: What challenges has NASA experienced (if any) relevant to execution (how it was performed) and or scheduling (manning/coverage) as it relates to training and meeting Training/Education requirements – if so please explain?

Response 37: See Response No. 35.

Question 38: What challenges has NASA faced with meeting mandatory training commitments with the CBA as compared to NASA requirements?

Response 38: NASA GSFC does not conduct business with the labor unions. Collective Bargaining Agreements are between the labor unions and the respective Contractor.

Question 39: What are the type's actions are most representative of challenges faced by the current provider of security services at NASA?

Response 39: See Response No. 35.

Question 40: What types of conflicts are most representative of active CBA issue resolution (if any)?

Response 40: See Response No. 38.

Question 41: Do all current incumbent personnel meet the PWS training requirements?

Response 41: The Government will not be answering any questions concerning the incumbent staff.

Question 42: Can the Government provide clarification on the quantity of door lock, bolt lock and key requirements?

Response 42: Please refer to Exhibit 3, Workload History.

Question 43: Can the Government clarify if the SMS hardware, software, and equipment are CFE or GFE?

Response 43: It is not clear what SMS hardware, software, and equipment refers to in this question. All GFE is identified in Attachment C.

Question 44: Can the Government provide us with estimated fuel usages for JSC?

Response 44: This contract does not include service at JSC (Johnson Space Center). Fuel is Government provided as stated in RFP Part 3.2.35, NFS 1852.245-71 Installation-Accountable Government Property.

Question 45: Are Job Descriptions included or excluded from the Staff Plan page count?

Response: 45: Offerors are to provide written position qualifications for the Shift Supervisor (Security Police Officer) and Lenel certified personnel. Position qualifications are part of the Technical Merit Volume and should comply with the page limits specified in Part 5.2.12.

Question 46: Reference RFP 5.2.14, Technical Merit Volume, (e) Safety and Health Plan, pg. 55. Bullet one (1) under paragraph four (4) within this section of the RFP states “Asbestos – some of the areas within the building that require the changing of locks may have asbestos within the locks.” Would the Government please provide an estimate of the number of doors that would have these types of locks/asbestos potential at each location? Would the Government please provide each Center’s Asbestos Control Program?

Response 46: The Government is unable to provide an estimate of the number of doors that would have asbestos potential at each location. Goddard’s Asbestos Control Program is contained in GPR 1840.1 Asbestos Management Program located at: http://code210.gsfc.nasa.gov/wicc_followon/GPR%201840.1%20Asbestos%20Management%20Program.pdf

Question 47: Reference RFP Cover Letter Enclosure 1, Summary of Major Changes Between Draft RFP Documents and Final RFP Documents, pg. 1. RFP Part 5.2.14 (d); Change states “Note added to Phase-In Plan to identify deliverables due during phase-in” this note was not added to the final RFP. Would the Government please clarify this discrepancy?

Response 47: The Government’s reference in the RFP cover letter to RFP Part 5.2.14 (d) is incorrect. The Phase-In deliverables are identified as a note in Attachment I.

Question 48: Reference RFP 3.2.29 NFS 1852.235-71, Key Personnel and Facilities (Mar 1989), pg. 23; SOW 12.1 Program Management (IV&V), pg. 57. The RFP indicates that the GSFC On-site Project Manager, GB Operations Manager, WFF Operations Manager, and the Training Specialist at GB and WFF are key personnel and are considered essential to the work being performed under this contract. The site specific SOW for IV&V indicates that an on-site Operations Manager is required to serve as the supervisor of the SPO’s with local authority to act on behalf of the Contractor. The RFP does not indicate this position is a Key Position. Would the Government please clarify?

Response 48: The IV&V on-site Operations Manager is not a Key Personnel Position.

Question 49: Reference SOW Section 5.15 Visitors/Temporary Workers, pg. 20; SOW 10.3.1 Uniformed Operations (GB), pg. 34. SOW 5.15 states “...Contractor shall staff the Access Control and Visitor Clearance Facility (identified as the “Reception Desk/Area” at GB, WFF, IV&V, and GISS)...Contractor shall perform receptionist services....Visitors and temporary workers shall be processed and badges shall be made and issued in the Reception Center...” The SOW does not indicate if this is an armed post; specifically SOW 10.3.1 Reception Desk, Bldg. 9. Would the Government please clarify if personnel

manning the Reception Desk, Bldg. 9 at GB and well as similar posts described within SOW 5.15 are required to be armed?

Response 49: The Government is not requiring that this position be armed. It is at the Offeror's discretion how it wants to staff this position. All uniformed security police officers are armed.

Question 50: Reference Site Visit Discussions Regarding Classified Material Destruction; SOW 6.1 Document Destruction, pg. 21. The SOW states "...Contractor shall provide trained personnel to operate and maintain the Classified Material Destruction Facilities at GSFC..." Discussions during the WFF site visit indicated this requirement would be performed under the IDIQ provision of the contract. Would the Government please clarify if the Contractor is to provide personnel to support this requirement?

Response 50: See Response No. 6.

Question 51: Reference Site Visit Discussions Regarding Locksmiths: SOW 10.3.10 Locksmith (GB), pg. 38; SOW 11.3.8 Locksmith (WFF), pg. 53; SOW 12.3.3 Access Control/Locksmith (IV&V), pg. 60; SOW 13.3.2 Access Control/Locksmith (GISS), pg. 63. Discussions during the WFF site visit indicated this requirement would be performed under the IDIQ provision of the contract which conflicts with the SOW. Would the Government please clarify if there is a requirement for a Locksmith at GB, WFF, IV&V, and/or GISS?

Response 51: The requirement for Locksmith is at GB and WFF. Locksmith services are part of the core services – not IDIQ.

Question 52: Reference RFP 3.2.29, pg. 23, paragraph (c). Key Personnel: Line 4 lists Training Specialist at GB & WFF. Please confirm that two (2) Training Specialists are Key Personnel, one at each site.

Response 52: One Training Specialist at each site (GB & WFF) are Key Personnel.

Question 53: Reference RFP 3.2.35, pg. 29, paragraph (c) (7); Attachment I Deliverables, pg. 2 of 3, SOW reference 10.1.2 and WFF 11.1.2 vehicles. Fuel: Motor Pool Fuel is listed as Government-provided if checked. Report includes fuel used. Please confirm Government-provided fuel is applicable to all CFE vehicles supporting this contract at GB and WFF.

Response 53: The Government is providing fuel to Contractor furnished vehicles in support of this contract at GB and WFF. The Contractor will be required to provide a report as stated in Attachment I, Deliverables, on fuel usage.

Question 54: Reference Attachment A, Section 12.3.1, pg. 59. Building one staffing schedule – Holidays: New Year’s Day (January 1st); July 4th; Labor Day (the first Monday of September); Thanksgiving Day; and Christmas Day. What staffing is required on the other Federal holidays?

Response 54: IV&V observes the same holidays as the other three locations. This section will be revised in Amendment One.

Question 55: Reference Attachment A, Section 10.2.4, page 32. Greenbelt Emergency Planning: The Contractor shall develop, maintain, and conduct operational and process verification reviews of existing plans, procedures and other documents annually and as necessary to ensure these documents adequately address functional target capabilities, such as “evacuations; post-disaster response and recover operations; deployment of resources; interoperable communications, notifications, alerts and warning systems. Please confirm that IDIQ task orders will be issued for implementation of emergency procedures such as: evacuations; post-disaster response and recover operations; deployment of resources; interoperable communications, notifications, alerts and warning systems.

Response 55: IDIQ task orders will be issued if extra manpower is necessary for implementation of emergency procedures such as: evacuations; post-disaster response and recover operations; deployment of resources; interoperable communications, notifications, alerts and warning systems.

Question 56: Reference Attachment A, Section 10.3.1, pg. 34. Greenbelt mobile patrols: Depending on the shift, a minimum of five (5) mobile patrols during core operating hours are required to perform security patrol and relief requirements, duties, and responsibilities. The Contractor shall conduct two (2) mobile patrols of GB and its offsite facilities on normal duty shifts and three (3) mobile patrols of GB and its off-site facilities during non-duty hours to maintain a secure facility to prevent crimes such as: break-ins, vandalism, perimeter fence breaches, and thefts. The Contractor shall conduct a fence line patrol/survey/check twice per shift and report any issues to the COR immediately. Please confirm that there are 5 mobile patrols during core hours (6:00 am to 6:00 pm Monday through Friday, excluding federal holidays), and 3 during evening, weekend and holiday hours.

Response 56: “Core operating hours” were not defined in the SOW. An amendment will be issued to clarify the patrol requirement.

Question 57: Reference Attachment A, Section 10.3.3, pg. 35. Greenbelt AEDs: AED’s will be provided by the Government: accountability and maintenance is the responsibility of the Contractor. The Contractor shall provide essential supplies and equipment that are authorized for use in accordance with EMT protocol as certified by the state of Maryland. Please provide the quantity and locations of AEDs.

Response 57: Total AEDs at GB: 15. Locations are as follows: Patrol Vehicles: 10; Bldg 8, Suite 100: 1; Bldg 9, Stairwell: 1; JPSS Lobby: 1; Health Unit: 1; Fitness Center: 1. An amendment will be issued to revised the Government Property List.

Question 58: Reference Attachment A, Section 12.3.3, pg. 60. IV&V Access Control/Locksmith. Please indicate if these functions are to be staffed 24/7.

Response: 58: See Response No. 3.

Question 59: Reference Attachment N.2. Reference: In reference to Question 10b in the Responses to Industry Questions of the Draft RFP – Will the Government provide the current seniority list? and the Government response as follows:

“In accordance with FAR 22.1020, Seniority Lists, at the commencement of the succeeding contract, the Contracting Officer shall provide a copy of the list to the successor Contractor for determining employee eligibility for vacation or other fringe benefits which are based upon length of service, including service with the predecessor Contractors if such benefit is required by an applicable wage determination.”

Will the Government provide a range of the length of service dates by labor category for protective services personnel currently employed at the NASA GSFC facilities?

Response 59: The Government does not have access to this information.

Question 60: Reference Attachment N.2, pg. 21 of 39, Article 18, Item A. Reference: Attachment N.2, Collective Bargaining Agreement – Agreement between Cube Corporation dba VT Griffin Services, Inc. and the International Union, Security, Police and Fire Professionals of America (SPFPA) and its Amalgamated Local 459 Thereof representing the Security Employees. Article 18, Vacations - Item A refers to “shift and non-shift employees” in the Vacations chart. Will the Government obtain from the incumbent definitions of shift and non-shift employees and provide that information to assist the bidder in estimating annual vacation allotments?

Response 60: Reference response No. 38.

Question 61: Reference Attachment A, pg. 37, first paragraph of Section 10.3.9, Electronic Security Systems. Reference: The Contractor shall maintain and repair Electronic Security Systems (ESS) such as: intrusion alarms, closed circuit television, access control, electronic locking devices, bollards and other security barriers, audio alarms, and mobile patrol closed circuit television. What is the size of the ESS system at each of the

following sites: Greenbelt, Wallops, GISS and IVIV? How many card readers are on the system?

Response 61: The current numbers of card readers at GB: 950; IV&V: 17; GISS: 0; WFF: 145; Total: 1,112.

Question 62: Reference Attachment A, pg. 37, third paragraph of Section 10.3.9, Electronic Security Systems. The Contractor shall provide a 24-hour, 7-day a week operation and maintenance of the main computer system and peripheral equipment which comprises of the Enterprise Physical Access Control System (EPACS) EPACS "on-call" emergency services, during all non-duty hours with timely response (maximum 2-hour; 1-hour, if personnel are "locked in"). A trained and certified EPACS Technician shall be 'on-duty' from 7:00 a.m. through 7:00 pm, Monday through Friday, except on federal holidays. Is the "response (maximum 2-hour; 1-hour, if personnel are "locked in")," an existing requirement? If not, what is the current response time requirement?

Response 62: This is an existing requirement.

Question 63: Reference Attachment A, pg. 38, 5th paragraph of Section 10.3.9, Electronic Security Systems. The Contractor shall provide trained and certified personnel in the form of EPACS Technicians to establish, install, monitor, maintain, and service EPACS and Intrusion Detection Systems (IDS) which consists of electronic access control devices, security alarms, keyboard terminals, panels, and systems, and related equipment. What is the ratio of manpower to card readers?

Response 63: No manpower ratio is available.

Question 64: Reference Attachment A, pg. 38, 8th paragraph of Section 10.3.9, Electronic Security Systems. The Contractor shall repair and maintain electronic "modules," keycard readers, modems, output modules, monitoring panels, etc.; troubleshoot and correct system and component problems; program information into the EPACS database; establish schedules for and perform preventive maintenance, and prepare and produce system and special reports upon authorized request. Whose responsibility is it, the Government's or the Contractor's, for the costs associated with replacement parts associated with the repairs referenced above?

Response 64: The Contractor is responsible for the costs associated with replacement parts for repairs of the ESS.

Question 65: Reference Attachment A, pg. 38, 9th paragraph of Section 10.3.9, Electronic Security Systems. The Contractor shall meet the varied needs of the function in providing parts and materials, maintenance, upkeep, emergency response, and reports. (e.g., installations of keycard readers, alarms, electronic locking devices, emergency exit

devices, integrating electronic exit devices with exit devices installed for people with disabilities). These requirements have historically been cyclical, in that there are periods of 'high' (greater) and "low" (fewer) requirements which must be met equally. Whose responsibility is it, the Government's or the Contractor's, for the costs of providing parts and materials associated with the services referenced above?

Response 65: See Response No. 64.

Question 66: Will NASA provide duty requirements for Key personnel in Attachment O.1? The document provided on FBO and NASA procurement site is blank.

Response 66: The key positions are generally described in the SOW. Please see Part 5.2.14, Technical Merit Volume, (b) Staffing Plan. Offerors are to propose minimum qualification standards (education, certifications, training, type and length of experience, etc.) that key personnel must meet which will be incorporated into the contract as Attachment O.1 and shall become a contract requirement.

Question 67: Will you make the site visit presentation materials and list of attendees available on-line?

Response 67: Yes, they will be posted along with this set of questions and responses.

Question 68: I have been trying (unsuccessfully) to obtain the installation directives, procedures, handbooks and announcements listed in RFP section 3.2.39, paragraph (b) pg. 31-32, through <http://gdms.gsfc.nasa.gov/> which is the link provided for Contractors to get copies of the current issuances. Unfortunately, each time I try to open the link I get an error message stating that the webpage cannot be displayed.

Response 68: Access to this site is limited to NASA system users only. The awardee will of course have access to all of these documents. The Government does not believe this will have an impact on an offeror's ability to prepare a proposal. However, the Government will review all Goddard Procedural Requirements (GPR) and Goddard Policy Directives (GPD) and post relevant documents that are releasable to the public.
