

Question 1: In L.5 Proposal page Limitations – Concerning the page count for Volume I of the solicitation: It shows a page count of 105 pages. L.6(c) is not clear – There are three plans listed in the volume – Organizational Conflicts of Interest Avoidance Plan (with no page limit); A Total Compensation Plan (with no size specified); and the Safety and Health Plan (Limited to 25 pages). Are these plans included in the page count of 105 pages?

Answer 1: Mission Suitability, Volume I, has a page limit of 105 pages. The Safety and Health Plan is limited to 25 pages but is not included in the 105 page limit. The Total Compensation Plan and the Organizational Conflicts of Interest Plan have no page limit and are not included in the 105 page limit. The Government is reviewing the 105 page limit and Provision L.6, Proposal Page Limitations will be modified in the final Request for Proposal (RFP) to clarify the Mission Suitability Proposal page limitations.

Question 2: Section B, page 8, paragraph 1.(c) & (d)...states, "(c) CLINS 02A, 02B, 05A, 05B, 08A, 08B, 11A, 11B, 14A and 14B are performance-based FFP Core Requirement for Program Management and Fire Services. If the Core Requirement decreases or increases, the Government reserves the right to re-negotiate the FFP value; (d) CLINS 03, 06, 09, 12 and 15 will be issued as Indefinite Delivery/Indefinite Quantity (IDIQ) FFP task orders in accordance with Clause H.2 (Task Ordering Procedure) by the Contracting Officer at the rates set forth in Section J, paragraph J.1 (a), Attachment 8, Pricing Template Workbook." What is the Government's rationale and intent for limiting the Core Requirement and all Firm Fixed Price services of the Protective Services contract to Fire Services?

Answer 2: The rationale for establishing the Security Services (Performance Work Statement (PWS), Sections 3 through 7, as Indefinite Delivery/Indefinite Quantity (ID/IQ) Task Orders is that the Government needs flexibility to address security-related requirements based on Center annual budget guidelines. With Fire Services, the Government must comply with the National Fire Protection Association (NFPA) codes and standards, which define minimum requirements for a facility of the size of this Center. In the Final RFP, the Government will provide additional pricing information for the Fire Services and Security Services requirements.

Question 3: Security Services, as defined through PWS section 2.9.1, "*Provide a professionally managed, comprehensive security services program....*" and as described through sections:

- 3.0 Patrol Operations,
- 3.1 Traffic Enforcement,
- 3.2 Canine (K-9) Operations,
- 3.3 Criminal Violation Enforcement,
- 3.4 Emergency Response Team (ERT),
- 3.5 Security Armory,
- 3.6 Flag Protocol,
- 3.7 NASA ARC/Moffett Police and Fire Dispatch (Dispatch) Center,
- 3.8 SPO and SO Training,
- 3.9 NASA Required Protective Services Training and Recertification,
- 3.10 State and Local Education Requirements, and
- 3.11 Firearms Training, Range Operations and Maintenance,

...Represent a vital function of the total Protective Services contract and should be included with the Performance Based Firm Fixed Price Core Requirement to best support the Government's objectives:

J.1(a)1, PWS section 1.1, "*The Government's primary objective for this contract is to provide efficient and effective protection of human and property resources for NASA ARC.*"

M.3(a), "*The essential objective of this procurement process is to identify and select the contractor able to successfully meet the Government's needs in the manner most advantageous to the Government, all factors considered.*"

It is highly recommended that the Government include Security Services as a Performance-Based Firm Fixed Price Core Requirement in order to best satisfy these objectives. The current procurement methodology which excludes Security Services as a Core Requirement and which leaves the Security Services Level of Effort (LOE) largely undefined and procured through ID/IQ will:

1. Unduly reduce the number of, or eliminate, offers from qualified 8(a) Security Services firms since Security is not a Core, and therefore Vital requirement; or,
2. Compel 8(a) Security Services firms without a core competency in Fire Services to provide Fire Services rather than utilizing a qualified and experienced Fire Services subcontractor; and/or
3. Prohibit an offeror's ability to accurately determine labor workshare/split with its major subcontractor(s).

Answer 3: Please see Answer 2, above.

Question 4: Section K, page number 49, paragraph 1.(a)(1)...states, *"The North American Industry Classification System (NAICS) code for this acquisition is 561612."* Please confirm that the NAICS code for this acquisition is still 561612.

Answer 4: The North American Industry Classification System (NAICS) Code for Security Guards and Patrol Services is 561612 and the size standard is 18.5M.

Question 5: Section L, page 59, paragraph L.5(b)(3)...states, The table of contents must list figures and tables separately. Will the government accept the Offeror's use of the term "exhibit" as opposed to "figures" and "tables"?

Answer 5: Offerors shall use the terms "figures" and "tables" as required in the solicitation..

Question 6: Section L, page 60, paragraph L.6(a)...states that the page limit for Volume I – Mission Suitability Proposal is 105. It further indicates the Safety and Health Plan has a page limit of 25. Solicitation Section L, paragraph L.6(c), page 61, states, *"...In addition, the Organizational Conflicts of Interest Avoidance Plan is not page limited and the Safety and Health Plan is limited to 25 pages."* Does the 105 page limit for Volume I include or exclude the 25 pages allocated to the Safety and Health Plan?

Answer 6: Please see Answer 1, above.

Question 7: Section L, page 60, paragraph L.6(a) annotated note #2...states, *"...resumes are limited to 3 pages total per individual; and positions descriptions are limited to 2 pages per individual."* Solicitation Section L, paragraph L.6(c), page 61, states, *"...commitment letters shall be limited to no more than one page per individual, and the resume(s) with job descriptions shall be limited to no more than 3 combined pages per individual."* What is the page allocation for resumes; job descriptions and is the job description to be included within the resume?

Answer 7: Commitment letters are limited to one page per individual; resumes are limited to 3 pages total per individual; and position descriptions are limited to 2 pages per individual. Section L.6(c) will be updated in the final RFP.

Question 8: Section L, page 61, paragraph L.6(c)...states, *"The commitment letter(s) and resume(s) for key personnel are not counted as part of the page limitation under Management Approach."* Solicitation Section L, paragraph L.7.B(4), third bullet, page 66, states, *"...Include commitment letters and resumes with position descriptions."* The Section L.6 reference to resumes and letters of commitment imply their placement in the Management Approach of Volume I. Section L.7 clearly states the commitment letters and resumes are included in the Technical Approach of Volume I. Which section of Volume I is the commitment letters and resumes to be placed – Technical or Management Approach?

Answer 8: Please see Answer 7, above. The final RFP will be updated to reflect commitment letters, resumes and position descriptions as part of the Technical Approach.

Question 9: Section J.01(a)1, page 6, paragraph 2.1...states that "Unless otherwise defined in the PWS, the Contractor shall be responsible for performing the day-to-day operations of ARC's security services as required by the PWS, 7 days per week, 24 hours per day," however, specific post hours, quantity of positions, and workload indicators are not provided to sufficiently define the Security Services LOE. Would the government please provide post hours, quantity of positions, and workload indicators for all Security Services functional areas and productive posts included in 3.0 Patrol Operations, as well as services included in 4.0 Infrastructure Security, 5.0 Employee and Visitor Processing Offices, 6.0 Export Control, and 7.0 Emergency Management?

Answer 9: ARC is seeking the Offeror's best judgment for appropriate manning of the facility on a 24 hour/7day per week basis. The Government is considering including a task order pricing model in the final RFP.

Question 10: Section J.01(a)1, page 6, 7 paragraph 2.4...states that "PWS Section 2.4 Business Management is followed by section 2.6 Work Management. Is there a requirement at Section 2.5:

Answer 10: The PWS will be renumbered to reflect a requirement for Section 2.5 in the final RFP.

Question 11: Section J.01(a)1, page 7, paragraph 2.6.13...states "The contractor shall provide the minimum staffing required by section 7.1. Individual Fixed Price Task Orders will be issued for all other requirements of this PWS". Does NASA intend for the only work to be provided as non-IDIQ, standard fixed price contract hours, to be the scope contained within section 7.1 Emergency Preparedness? Will NASA provide example task orders for all the IDIQ scope elements along with specific usage estimates/requirements so that bidders could use that information for developing reasonably accurate operational concepts, effective and efficient program management elements and appropriately risk tolerant pricing?

Answer 11: Section B, CLIN 3 of the RFP describes the requirements for Sections 3.0 to 8.0 as "Protective Services, Indefinite Delivery/Indefinite Quantity (ID/IQ) Requirement". As such, there are no non-IDIQ, standard fixed price contract hours within Section 7.1, Emergency Preparedness. The requirement under the PWS, Section 7.1 will be initiated under an IDIQ Task Order, if needed.

Question 12: Section J.01(a) 1, page 11, paragraph 3.0...states "5. Provide armed SOs and SPOs to safeguard personnel and material resources located on ARC property. Mobile patrols and Fixed posts are 24/7 unless otherwise noted in Table 2.1.1, Uniformed Security Operations – Posts/Patrols. As directed by the COR, the Contractor shall support any deviation on post or position (e.g., Construction/Special Projects, Special Events, and Protests). Section J.01(a) 1, page 11, paragraph 3.0...states "6. Staffing shall be based on the contractor providing access control and security at the posts in Table 2.1.1, Uniformed Security Operations – Posts...". **A)** Is reference to Table 2.1.1 supposed to be in reference to Table 3.01? **B)** Will the Government provide specific post hours for each Post/Position? **C)** Will the Government change services provided through the Posts and Positions listed in Table 3.0.1 from an IDIQ CLIN to a Firm Fixed Price CLIN since these Posts and Positions represent a baseline LOE required to support PWS sections 3.0 through 3.11? **D)** All requirements identified in the PWS sections are expected to be performed by the post or positions identified in Table 2.1.1. Is the Contractor expected to utilize flexible scheduling to manage individual duties or assignments? **E)** It is recommended that IDIQ CLINS be limited to Security services provided in support of PWS Sections 2.2 Normal Workload Fluctuations and 2.3 Center Special Events.

Answer 12: A) Yes, Table 3.0.1 replaces Table 2.1.1. Also, See Answer 9, above. B) See Answer 9, above. C) See Answer 9 above. D) See Answer 12A. E) The PWS has been reviewed. No changes will be made.

Question 13: Section J.01(a) (1), page 12, paragraph 3.0.6 and Table 3.0.1...states the Uniformed Security Operations – Posts/Patrols table lists the post/position, type, required training, position title, and notes, however required hours of operation and position quantity are not provided. Would the

government please provide specific post hours for all posts listed, and the Security Armory post, in order to determine labor costs?

Answer 13: Please see Answer 12B, above.

Question 14: Section J.01(a)1, page 17, paragraph 3.2.4...states that, "The Contractor shall... Provide Canine Kennel to house and maintain K-9s." Is the government requiring the contractor to construct a Canine Kennel? Has a location within ARC been identified and allocated for this purpose?

Answer 14: Currently, there is no requirement to house or maintain K-9's. If K-9 becomes a requirement, it will be issued as a Task Order.

Question 15: Section J.01(a)1, page 18, paragraph 3.4.1...states, "Provide a team of SPOs who meet the enhanced physical standards for specialized team found in NASA NPR 1600.1" How many SPOs are required to be on the ERT?

Answer 15: A reasonable "on duty" number or "able to rapidly assemble response" number, per national standard. Also, see Answer 12, above and the final RFP.

Question 16: Section J.01(a)1, page 43, paragraph 8.0.2...states, "Develop, maintain, and implement a Fire Protection Program Plan as specified in Attachment J.1(a) 3, report 16." Will NASA provide the referenced specification? It is missing from the posted Draft RFP documents?

Answer 16: The Government will post the Attachment J.1(a)(3) with the final RFP.

Question 17: Section J.01(a)1, page 45, paragraph 8.1.19...states, "Ensure all Government furnished fire vehicles and equipment are properly inspected and inspection records are made available to the Government as requested." Note: Heavy equipment maintenance shall be performed by the contractor. Fuel for vehicles is GFE." **A)** Will NASA define heavy equipment maintenance? **B)** Is the required maintenance work inclusive of the required repairs? **C)** Does NASA require that all required maintenance meet NFPA guidelines and/or the County of Santa Clara or State of California requirements? **D)** Is Maintenance and/or repairs performed by maintenance vendor billable to the contract or should this be included in the price model? **E)** What specific maintenance certification requirements are required as contractor provided? **F)** What are the required certification frequencies for any required certifications required by the government?

Answer 17: A) "Heavy Equipment" is defined as "firefighting apparatus and other support equipment, e.g., foam trailer, hazmat trailer, confined space trailer, etc." "Heavy Equipment Maintenance" reflects routine maintenance for the aforementioned equipment. The PWS will be updated in the final RFP.

B) Routine, scheduled maintenance shall be performed by the contractor in accordance with NFPA Standard 1901. In the event that a major system repair is warranted as a result of normal wear and tear, a task order will be issued.

C) Routine, scheduled maintenance shall be in accordance with NFPA Standard 1901 and any requirement to maintain the Fire Department's participation with existing Mutual Aid agreements.

D) See Answer B, above.

E) See Answer B, above.

F) See Answer B, above.

Question 18: Section J.01(a)1, page 45, paragraph 8.1.26...states, "Provide a centralized rapid response of Emergency Medical Services (Emergency Medical Technician (EMT)), Basic Life Support (BLS), 24 hours a day, 7 days per week." This is duplicative of 8.1.30: "Provide a centralized rapid response of Basic Life Support Emergency Medical Services (emergency medical technician); BLS response capability on-duty 24 hours a day, 7 days per week."

Answer 18: Section 8.1, paragraph 30 in the PWS will be deleted and marked "Reserved" in the final RFP.

Question 19: Section J.01(a)1, page 47, paragraph 8.1.50...states, "Flow test and mark all fire hydrants located on the Center or the Component Facility per NFPA 291." Does NASA intend that this work will be performed by fire services vs. the current plumbers?

Answer 19: Section 8.1, paragraph 50 in the PWS will be deleted and marked "Reserved" in the final RFP.

Question 20: Section J.01(a)1, page 47, paragraph 8.1.57...states, "Maintain tool/equipment of all fire apparatus/vehicles in compliance with NFPA 101, Fire/Rescue Division of the California State Emergency Management Agency, Santa Clara County Local Fire Services and Rescue Mutual Aid Plan." Will NASA provide clarification on this requirement? As written, the sentence is unclear as to what is being required.

Answer 20: Maintenance of all tools and equipment (e.g., hand tools and powered equipment, SCBA Reservicing Unit, etc.), utilized in fire department operations shall be in accordance with the tool or equipment manufacturer's specifications. The PWS will be modified to reflect this requirement in the final RFP..

Question 21: Section J.01(a)1, page 47, paragraph 8.1.58...states, "Maintain a medical oxygen cylinder cache at the fire station." Will NASA provide the required cylinder size and the number of cylinders required to establish an acceptable medical oxygen cache?

Answer 21: Cylinders will be Type D, quantity of nine (9) and the Government has a sufficient stock of these cylinders as GFE. Additional cylinders, if required, shall be provided by issuance of a task order.

Question 22: Section J.01(a)1, page 49, paragraph 8.3.1...states, "Provide tactical rescue at situations that present more complex and dangerous circumstances than what are routinely encountered. These types of incidents require a higher degree of training, certifications and specialized equipment to conduct safe operations. Note: Several types of emergency incidents require this level of response, including confined space rescue, trench and excavation collapse, high and low angle rope rescues from buildings and rough terrain, water rescues, structural collapses, and non-typical/unique accidents as a result of natural disasters." **A)** Will NASA define certifications and operations levels for water rescue, Shore base rescue, and Boat based rescue? **B)** Please provide the specific level(s) of "Technical Rescue" certification required.

Answer 22: A) Presently, the Government does not require water rescue certification for firefighters at NASA/ARC. A task order will be issued in the event this becomes a requirement. The PWS will be modified to reflect this language. B) Offerors are referred to Appendix M of the PWS. Section 8.3, paragraph 1 shall be updated to reflect this language in the final RFP.

Question 23: Section J.01(a)1, page 51, paragraph 8.5.5...states, "Ensure firefighters are trained and remain certified in:

- a. High-Hazard Occupancy firefighting
- b. Transportation vehicles firefighting and extrication
- c. Rural and urban interface firefighting
- d. Rescue Systems II, (rope, structural collapse, confined space, trench, and vehicle/machinery rescue and hazardous materials response to the industrial technician level)

e. *Chemical, Biological, Radiological, and Nuclear (CBRN)*”

This statement identifies a requirement for Industrial Technician Certification, while other PWS statements (8.1.44, 8.4.2, Attachment J.1 (a)1 Appendix M 1.1c) require Technician Level certification. Will NASA clarify which type of certification(s) is required?

Answer 23: Firefighters must meet the requirements of Sections 8.1.44, 8.4.2 and Appendix M. PWS, Section 8.5, paragraph 5 will be corrected in the final RFP.

Question 24: Section J.01(a)1, page 51, paragraph 8.5.9...states, “*Ensure that all fire protection services personnel assigned as a fire-rescue mutual aid resource are in compliance with all applicable technical certifications and qualifications of the California Incident Command Certification System (CICCS), the Office of the State Fire Marshal and its associated California Fire Service Training and Education Department (CFSTED) and Fire Service Training and Education Program (FSTEP) training and education activity, the Fire/Rescue Division of the California Emergency Management Agency, and the Santa Clara County Local Fire Service and Rescue Mutual Aid Plan.*” Since the CICCS is a formal, complex, and costly certification system where the majority of the certifications apply only to Wild land firefighting, and since Wild land firefighting deployment does not appear to be a requirement in the PWS, will NASA define specifically what is required by the statement “*all applicable technical certifications and qualifications of the California Incident Command Certification System (CICCS)*”?

Answer 24: CICCS certification is not required. The PWS will be updated to clearly reflect this requirement in the final RFP.

Question 25: Section J.01(a)1, page 51, paragraph 8.5.11...states, “*Minimum training requirement is either DOD Fire Officer, California Fire Service Training and Education System (CFSTES) certification, or Pro Board Fire Service Professional Qualifications System, based on the levels shown below:*”

The minimum training certification levels reflected in the referenced chart are not the same as all the certifications stated in Attachment J.1 (a)1 Appendix M 1.1.,c-i “*Firefighter/Officer Minimum Personnel Qualifications.*” Will NASA provide a single list of minimum certification requirements and the acceptable training standard options for each?

Answer 25: See Section 8.5 for training certifications. Section 8.5, paragraph 11: minimum certification levels are stated in the table provided. Minimum certification requirements are also addressed in Appendix M((1)(1)(c – i). The PWS will be updated to reflect this language in the final RFP.

Question 26: Section J.01(a)1, page 52, paragraph 8.6.3...states, “*Provide at least one Assistant Chief of Fire Prevention trained to a minimum of:*

a. *DOD Fire Inspector I, or*

b. *California State Fire Safety Inspector II.*

c. *Pro Board Fire Service Professional Qualifications System Fire Inspector I*

The statement requires certifications that appear to be for an entry level Fire inspector, however, the Rank of Assistant Chief indicates a higher certification requirement. Will NASA either define all the minimum requirements for the Assistant Chief of Fire Prevention or will NASA accept the use of a “Fire Inspector” to perform this function?

Answer 26: The Government will update the PWS to identify this position as “Fire Prevention Specialist” and add International Code Council certifications or other state/nationally recognized certification programs as acceptable. The qualifications reflected in Section 8.6, paragraph 3(a), 3(b) and 3(c) will remain in the final RFP.

Question 27: Section J.01(a)1, Appendix E, page 69 n/a...provides Security Officer/Security Police Officer Qualifications. Will NASA define requirements and qualifications for Key positions or senior leadership positions i.e. Chief of Security, Watch Commander, Sergeant etc.?

Answer 27: Offerors are referred to Section I.7 of the DRFP for NASA Standard Labor Categories. Section L.7(a)(B)(4) of the DRFP, “Key Personnel” instructs the Offeror to identify its Key Personnel positions and also its rationale behind the selection of Key Personnel positions.

Question 28: Section J.01(a)1, Appendix N, page 81. Paragraphs 1-4...states, “1. Contractor Fire Prevention Engineers shall have at least five (5) years of experience as a firefighter.
2. Fire Prevention Engineers shall be certified as Fire Inspector I and II.
3. Fire Prevention Engineers shall be certified as Fire Plans Examiners, preferably by the International Code Council (ICC).
4. Fire Prevention Engineers shall have California certification in fire and arson investigation.”

The above qualifications speak to certification required for “Fire Prevention Engineer,” however the position is not described elsewhere in the PWS and industry standards for a Fire Prevention Engineer are more extensive than what is listed. Does NASA require the services of fully qualified Fire Prevention Engineer(s)?

Answer 28: The PWS will be updated to reflect the deletion of the position of Fire Prevention Engineer in the final RFP.

Question 29: GFE Installation Property, N/A N/A. The GFE Installation Property listing does not appear to include Fire Services tools/equipment and fire apparatus/vehicles. Will NASA include a listing of Fire Services tools/equipment and apparatus/vehicles in the GFE listing?

Answer 29: Attachment J.1(a)(4) will be updated in the final RFP to include Fire Services tools/equipment and fire apparatus/vehicles. The final RFP will reflect that Fire Services vehicles includes Two engines, One rescue vehicle, One Quint, One P-4 ARFF vehicle, Two T-1000 ARFF vehicles, and One T-3000 ARFF vehicle.

Question 30: Pricing Template Workbook, N/A N/A. Pricing Template Workbook tabs, SPT FFP-Core PM and SPT FFP-Core FS contains Labor Categories that do not apply to Fire Services or Project Management. Are contractors permitted to modify the spreadsheets to include only applicable labor categories?

Answer 30: Labor categories will be updated in the final RFP to include only applicable labor categories for each of the Pricing Template Workbook tabs. Offerors shall not modify the labor categories in the Pricing Template Workbook spreadsheets.

Question 31: Section L, page 60, paragraph 6(b)...states, “...Diagrams, charts, tables, and photographs shall contain Arial font text in a size no smaller than 11 point.” Will the government please consider making the following changes, “...Diagrams, charts, tables, and photographs shall contain Arial **or similar** font text in a size no smaller than 10 point.” Restricting font type/size to Arial/11 will greatly prohibit the use of valuable and illustrative diagrams, charts, and tables throughout proposal Volumes I and II.

Answer 31: The requirement will not be changed in the final RFP.

Question 32: Section L, page 66, paragraph 7.(b)(1), states...*Include the contract numbers; Government agency or industry placing the contract; Contracting Officer, telephone number, and email address*” Will the government please consider changing this to read, “*Include the contract numbers; Government agency or industry placing the contract; Contracting Officer **and/or Contracting Officer Representative**, telephone number, and email address*” Allowing an alternative customer point of contact will greatly reduce the likelihood of an unresponsive customer, and therefore provide the SEB with a more complete customer assessment of the offeror’s past performance.

Answer 32: After reviewing the referenced section and this question, the Government has decided to modify the requirement to include both the Contracting Officer **AND** the Contracting Officer Representative, and their telephone numbers and email addresses in the final RFP.

Question 33: Section L, page 57, paragraph 4(a)(2)(iii). Will the government please post the presentation Power Point provided to Pre-Bid Conference attendees?

Answer 33: The attendance list has been posted.

Question 34: What are the number and type of firefighting vehicles being provided by NASA?

Answer 34: See Answer 29, above.

Question 35: What types of aircraft are mission assigned to the facility?

Answer 35: Current mission assigned aircraft at ARC are C-130s and H60s.

Question 36: Can the Government provide the number of fire Hydrants located at Ames Research Center and Moffett Field?

Answer 36: This information currently is not releasable.

Question 37: Are the existing fire vehicles used under the existing contract GFE?

Answer 37: Yes the fire vehicles used under the existing contract are GFE.

Question 38: If so, will they remain GFE for the new contractor under the new contract and is the Government responsible for repairs?

Answer 38: Yes, the fire vehicles will remain GFE. See also Answer 17(B), above. The PWS will be updated to reflect this change in the final RFP.

Question 39: What are the airfields operational hours?

Answer 39: Flight Operations hours are 0600 – 2230 and Tower Operations are from 0600 to 2300, however, airfield is operational/accessible 24/7. This change will be reflected in the final RFP.

Question 40: Are there mutual aid agreements in place among NASA and surrounding jurisdictions?

Answer 40: Yes there is a mutual aid agreement in place between NASA and Santa Clara County.

Question 41: If so, how many agreements are in place, and specifically, what types of services are provided?

Answer 41: One agreement is in place. Mutual aid is limited to the fire protection operations as performed on ARC.

Question 42: What services are provided for in the mutual aid agreements?

Answer 42: See Answers 40 and 41, above.

Question 43: The RFP notes there is a CBA in place for incumbent firefighters; however, one was not provided with the RFP. Will NASA provide the existing CBA to offerors?

Answer 43: Yes, complete CBAs will be included in the final RFP.

Question 44: NASA STD 8719.11A, Section 12.1, notes the "Authority Having Jurisdiction" sets the minimum requirement for staffing. What is that minimum?

Answer 44: NASA STD 8719.11A cites NFPA Standards. Offerors are encouraged to review the NFPA Standards to determine minimum staffing levels.

Question 45: GSA Schedule, Site Visit Slides Slide 12 it mentions that the SecTek contract was under GSA Schedule 539 – Total Solutions for LE Security Facilities Management, Fire Rescue, Special Purpose Clothing, Marine Craft, and Emergency Disaster Response. Is this RFP a GSA Schedule buy?

Answer 45: No. This RFP is a competitive 8(a) set-aside.

Question 46: Page Count, RFP Section L.6. The instructions cite 105 pages for Volume I- Mission Suitability. Item 5. Safety and Health Plan is listed as 25 pages. Is the Safety and Health Plan included in the 105 page limit for Mission Suitability?

Answer 46: See Answer 1, above.

Question 47: K-9 Operations, PWS Section 3.2. The PWS refers to “maintaining” K-9’s. Is the Offeror to provide dogs, or are they government-provided assets?

Answer 47: See Answer 14, above.

Question 48: K-9 Operations, PWS Section 3.2. Is there existing space on site for K-9 kennels, and what existing facilities are in place?

Answer 48: Please see Answers 14, above.

Question 49: Staffing Levels, PWS Table 3.0.1. Table 3.0.1 identifies certain posts and patrol positions. However, the hours of operation for the given posts are not provided. Nor are staffing requirements explicitly stated for ERT, Fire and Rescue, Technical Security, Locksmith, and PERSEC operations. Could NASA please provide detailed staffing requirements with hours of operation?

Answer 49: See Answers 9 and 12, above.

Question 50: Fire Services, PWS Section 8.0. Since the ARFF building was not part of the tour, can you please provide a detailed description of the building to include, **active bays**, numbers and types of vehicles active, **numbers of bunks, airside vs landside active bays**, etc?

Answer 50: Regarding the numbers and types of vehicles active, see Answers 29 and 34, above. There are 10 active bays and 17 beds. This change will be reflected in the final RFP.

Question 51: Shouldn’t this be Security? PWS Section 8.0? - Not Security. Can you please describe the arrangement for shared services at the gate to the California Air National Guard?

Answer 51: The Government does not understand the question/reference. PWS 8.0 does not address gate staffing.

Question 52: Fire Services, PWS Section 8.0. The CBA references provided with the DRFP did not include the actual CBAs. This information is critical to determining the employee benefits packages if the current CBA is expected to be honored. Will the CBAs be provided in their entirety?

Answer 52: See Answer 43, above.

Question 53: Fire Services, PWS Section 8.0. Please provide the campus population day and night.

Answer 53: Please see Pre-Proposal Conference/Industry Day Presentation which has been posted on FedBizOps.

Question 54: Fire Services, PWS Section 8.0. Please provide the latest annual run rate report.

Answer 54: Approximately 250 per year.

Question 55: Fire Services, PWS Section 8.0, who staffs the EOC and how is it staffed?

Answer 55: The EOC is staffed by NASA Civil Servants and contractor staff from ARC's supporting organizations.

Question 56: Fire Services, PWS Section 8.0. Are there mutual or automatic aid agreements in place? If so, with whom and can we have access to them?

Answer 56: See Answers 40, 41 and 42, above.

Question 57: Fire Services, PWS Section 8.0. The Fire Marshall stated they were heavily involved in Santa Clara County. In what way? Is this identified in the mutual aid agreement or is there a separate memorandum or policy that governs.

Answer 57: See Answers 40, 41 and 42, above.

Question 58: Incumbent, PWS-All. Are all contract positions currently staffed by the incumbent contractor? If not, which positions are currently unstaffed?

Answer 58: The Government does not understand the question as it relates to the solicitation. Please resubmit the question with additional detail and specifics.

Question 59: Incumbent, PWS-All. Are all incumbent personnel in full compliance with Qualifications requirements of the Appendices to the PWS? If not, which positions are not filled with fully-qualified personnel?

Answer 59: See Answer 58, above.

Question 60: Incumbent, PWS-All. Are all incumbent personnel current on all training requirements? If not, which positions are occupied by personnel who are not current on training requirements?

Answer 60: See Answer 58, above.

Question 61: CBAs, PWS. Can the Government provide a copy of the current CBA?

Answer 61: See Answer 43, above.

Question 62: Key Personnel, PWS L.6(a) note 2 discussed Key Personnel but does not specifically designate which positions are considered Key. Please provide the Government's required Key Personnel list.

Answer 62: See Answer 27, above.

Question 63: Key Personnel, PWS L.6(c) page 61 suggests Key Personnel information is 4 pages (1+3), while (a) note 2 says 6 pages (1+3+2). Please clarify.

Answer 63: See Answer 8, above.

Question 64: Air Rifles, PWS - Attachment J.1(a)(4) p. 5 identifies a 'less than lethal 40mm' and air rifles. Please provide the make and model of these weapons.

Answer 64: Air rifles are manufactured by RWS/Diana. The “less than lethal 40mm” rifle is manufactured by Defense Technology, single and multi-launchers Attachment J.1(a)(4) will be updated to reflect this change in the final RFP.

Question 65: Air Rifles, PWS - Attachment J.1(a)(4) Are pellet rifles noted on p. 3 the same weapon as the air rifles?

Answer 65: Pellet rifles are the same make and model as Air Rifles. See Answer 64, above.

Question 66: SPO duties, PWS. PWS page 4 notes that Law Enforcement functions are ancillary. It appears that for the SPO positions, it is primary. Can the Government explain?

Answer 66: The Law Enforcement duties are the primary duties for the SPO’s; however, they may include some of the same duties as required by SO’s. See the final RFP.

Question 67: Clarification, PWS. There is no section 2.5 on page 7, is that correct?

Answer 67: See Answer 11, above.

Question 68: Clarification, PWS. Section 2.6, item 13 on p. 8 – Is the reference to sec 7.1 correct?

Answer 68: See Answer 12, above.

Question 69: Clearances, PWS. Section 2.6, item 16 on page 8 – can the Government provide the clearance level required by labor category?

Answer 69: Please see below:

| | |
|--|-------------------|
| Project Manager: | Top Secret |
| At least one (1) Infrastructure Security: | Top Secret |
| Personnel Security Specialists (All): | Top Secret |
| SPO: | Secret |
| SO: | Secret |
| All other Infrastructure Security: | Secret |
| Electronic Security Technician: | Secret |
| Emergency Management: | Secret |
| Dispatchers: | Secret |
| Locksmith: | Secret |

All other positions do not require a security clearance at this time.

Question 70: Vehicle Plan, PWS. Section 2.8, item 3 on page 10 – When do bidders submit a vehicle utilization plan?

Answer 70: The reference in this question refers to Report 19 (Vehicle Plan). See Answer 16, above.

Question 71: Clarification, PWS. Section 2.9, item 3 on page 10 – where can the bidders locate PWS 2.1.3?

Answer 71: The answer no longer exists at 2.1.3 with the addition of Program Management as 2.0. The PWS will be updated to reflect this change in the final RFP.

Question 72: Clarification, PWS. Section 3.0, item 5 on page 11 – where can the bidders locate PWS 2.1.1?

Answer 72 See Answer 13, above.

Question 73: Executive Protection, PWS. Section 3.0, item 29 on page 15 – Are there any special qualifications or training required for the Executive Protection aspect of the requirement?

Answer 73: There are no special qualifications or training requirements outside of the supporting personnel(s) duties, requirements and functions provided in the PWS.

Question 74: K-9, PWS. Section 3.2, page 16 – Are the K-9 team handlers the same as the SPOs or in addition to the SPOs?

Answer 74: See PWS Section 3.2.2 – “Maintain K-9s capable of detecting and indicating the presence of contraband (passive alert), such as narcotics or explosives, and performing security and law enforcement patrols as an adjunct to a SPO”. See also Answer 14, above.

Question 75: Clarification, PWS. Section 3.4, page 18 – is the ERT reference of 2.1 correct?

Answer 75: See Answer 13, above.

Question 76: Clarification, PWS. Section 3.9 on page 22 – Can the Government provide NPR 1600.1 and any associated compliance documents?

Answer 76: NPR 1600.1 is available to interested parties on-line at the following URLs: <http://nodis3.gsfc.nasa.gov/displayDir.cfm?t=NPR&c=1600&s=1>, and [http://nodis3.gsfc.nasa.gov/policy_letters/NM_1600-55 .pdf](http://nodis3.gsfc.nasa.gov/policy_letters/NM_1600-55.pdf) .

Question 77: Security System PWS. Section 4.4, item 19 on page 28 – The document states that bidders should “install and maintain” the electronic security system and its components. Can the Government provide a list of the existing equipment?

Answer 77: See Installation-Accountable Government Property List Attachment J.1(a)(4), tab IT Equipment (1) in the final RFP.

Question 78: Key, Locks, Safes. PWS Section 4.7, page 31 – How many locks, safes and vaults exist on site, how many unlocks do the locksmiths provide daily, how many keys were made last year, and how many locksmiths are currently on site?

Answer 78: The information requested will not provide sufficient information for Proposal Purposes. Please see attached spreadsheet(*) (One Year Average), which will provide more information for the purposes of workload assessment during a one year period.

Question 79: Badging PWS. Section 5.1 on page 32 – how many NASA employees are badged per year? How many Contractors?

Answer 79: The number of NASA badges issued per year is dependent on various information such as number of contracts due to be awarded, number of new employees hired (civil servant and/or contractor), how many badges will reach their expiration date (generally 5 years from date of issuance), number of lost/stolen/non-functioning badges, therefore, a identifying a specific quantity is not practical, but a representative example of badges issued would be for the period of April 2011 – March 2012:

| | |
|--------------------|------------|
| 1) Civil Servants: | 77 |
| 2) Contractors: | 858 |
| 3) Other: | <u>576</u> |
| Total: | 1,394 |

| | |
|---|--------------|
| 1) Fingerprints (not including enrollments): | 260 |
| 2) Visitor Passes: | 3,722 |
| 3) Visitor Requests (Multiple names may be listed on a single request): | 17,565 |
| 4) Foreign National Visitor Requests: | <u>1,871</u> |
| Total: | 23,418 |

The Government emphasizes that these numbers will fluctuate from year to year.

Question 80: Badging PWS. Section 5.2 on page 35 – How many NASA badges, ARC temp passes, Center specific badges, credentials and fingerprint cards are processed each year?

Answer 80: See Answer 79, above.

Question 81: Visitors PWS. Section 5.3 on page 36 – How many International visitors are processed per year?

Answer 81: See Answer 79, above.

Question 82: Section J.01(a)1, page 45, paragraph 8.1.25...states, *“Develop, maintain, and update pre-fire plans on all occupied (with 10 or more occupants) or high value structures, aircraft and unique vehicles in accordance with NFPA 1620, Standard for Pre-Incident Planning.”* This is duplicative of 8.1.32: *Maintain, and update pre-fire plans on all occupied (with 10 or more occupants) or high value structures, aircraft and unique vehicles in accordance with NFPA 1620, Standard for Pre-Incident Planning.”*

Answer 82: Section 8.1.32 will be removed in the final RFP.

* Attachment – One Year Average – posted separately after questions on FedBizOps

| MONTHLY STATISTICS | One Year Average |
|-------------------------------------|-------------------------|
| | TOTAL |
| CORES SET TO ORDERED | 2500 |
| | |
| CORES INSTALLED | 2500 |
| | |
| CORES PICKET OPEN | 120 |
| | |
| KEYS CUT | 1560 |
| | |
| KEYS ISSUED | 2604 |
| | |
| KEYS RETURNED | 4800 |
| | |
| SERVICE REQUESTS | 2760 |
| | |
| OPEN BUILDING | 30 |
| | |
| SET CYPHER COMBO | 180 |
| | |
| SET SAFE COMBO | 200 |
| | |
| SET S&G PADLOCK COMBO | 240 |
| | |
| REPAIR AND OPEN SAFE | 35 |
| | |
| SECURITY CONTAINER INSECTION | 15 |
| | |
| X07/X08/X09 INSTALLATION | 12 |
| | |
| MAINTENANCE ASSISTANCE | 144 |
| | |
| CHECK OUTS PROCESSED | 5724 |
| | |
| TOTAL | 23,424 |