



Welcome to Protective Services Industry Day

February 28 – 29, 2012



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Speakers

Timothy A. Marion
Contract Specialist/Host

Phil Snyder
Chief of Protective Services (Acting)



AGENDA

Speaker	Day	Time	Subject
Timothy A. Marion (Host)	Tuesday/ 02/28/12	9:00 AM	Welcome and Introduction of NASA PSO Personnel
Phil Snyder, Chief of PSO (Acting)	Tuesday/ 02/28/12	9:15 AM - 10:00 AM	Overview of ARC Protective Services
Phil Snyder, Dirk Meier & Keith Siuda	Tuesday/ 02/28/12	10:00 AM – 11:30 AM	Windshield Tour
Note: Each attendee is responsible for their own purchases	Tuesday/ 02/28/12	11:30 PM - 1:00 PM	Lunch Break
PSO personnel	Tuesday/ 02/28/12	1:00 PM - 3:00 PM	Question & Answers
PSO personnel	Wednesday/ 02/29/12	9:00 AM – 3:00 PM	Question & Answers

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Goals of Industry Day

- Familiarize interested parties with the Ames Research Center (ARC)
- Provide information regarding current Protective Services Office (PSO) operations at the ARC



NASA PSO Personnel

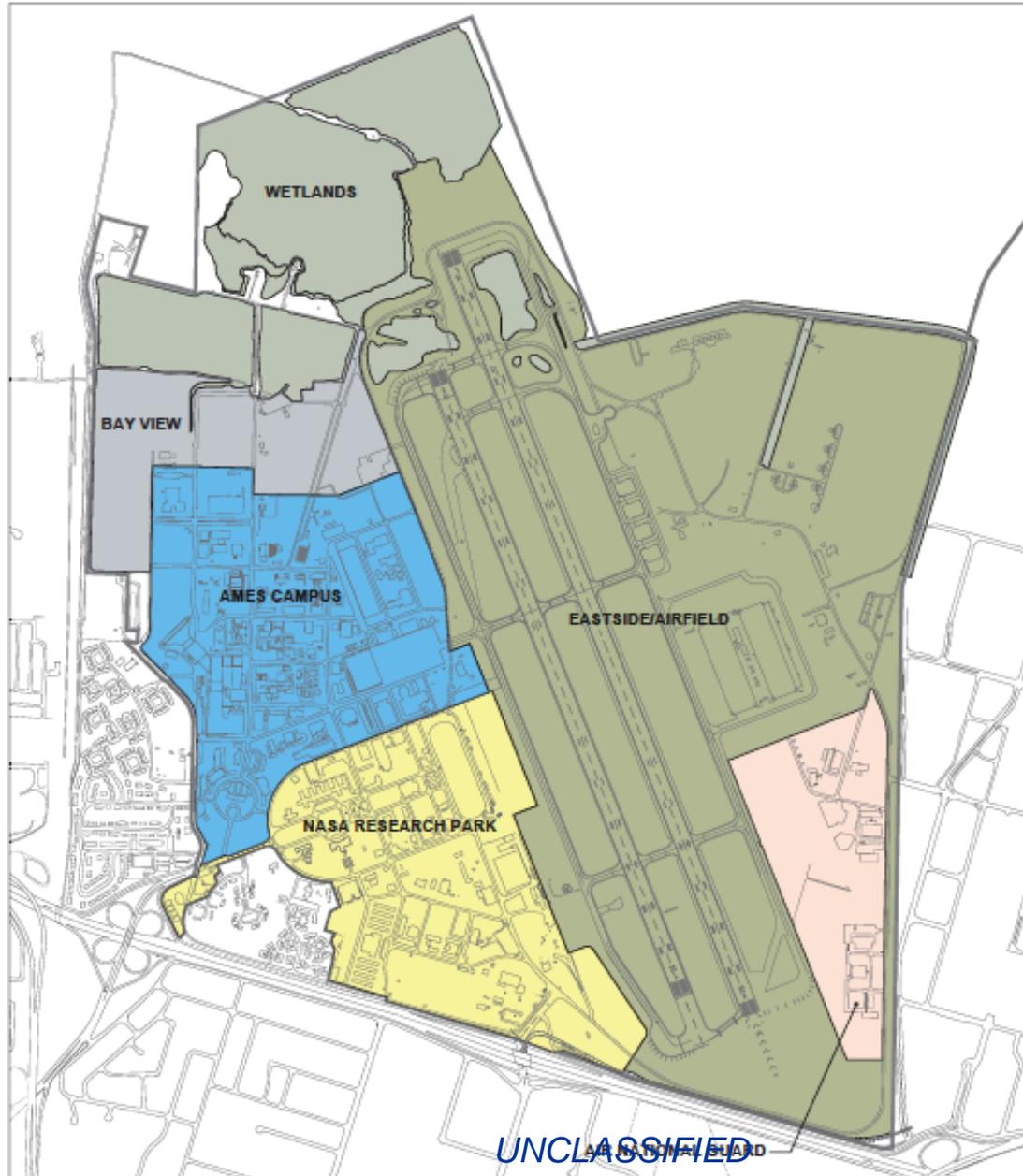
- Phil Snyder, Chief of Protective Services (Acting)
- Ken Silverman, Assistant Chief of Protective Services and Center Chief of Security
- George Reyes, Technical/Infrastructure Security Manager
- Wende Hower, Personnel Security Manager
- Dirk Meier, Special Agent – Investigator
- Keith Siuda, Fire Marshal
- Lynn Bala, Emergency Manager
- Mary Williams, Export Administrator

ARC Overview



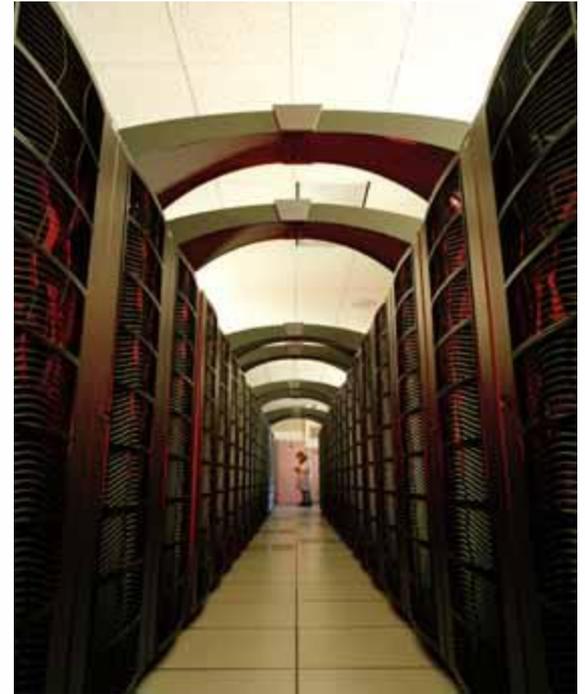
- Ames Research Center, Moffett Field, California
- ARC employee, contractor, tenant and visitor population is ~7,500 on a daily basis
- 259 Buildings
- 5.5 Million sq. ft. occupied and used space
- 1863.5 acres
- NASA Research Park
- CAANG 129th Rescue Wing
- Planetary Ventures Campus (future construction)

NASA Ames/Moffett Field Complex



Ames Research Center

- Small Satellites
- Supercomputers
- Science missions and payloads
- Thermal protection systems
- Information Technology to Aerospace
- Air Traffic Control/Management



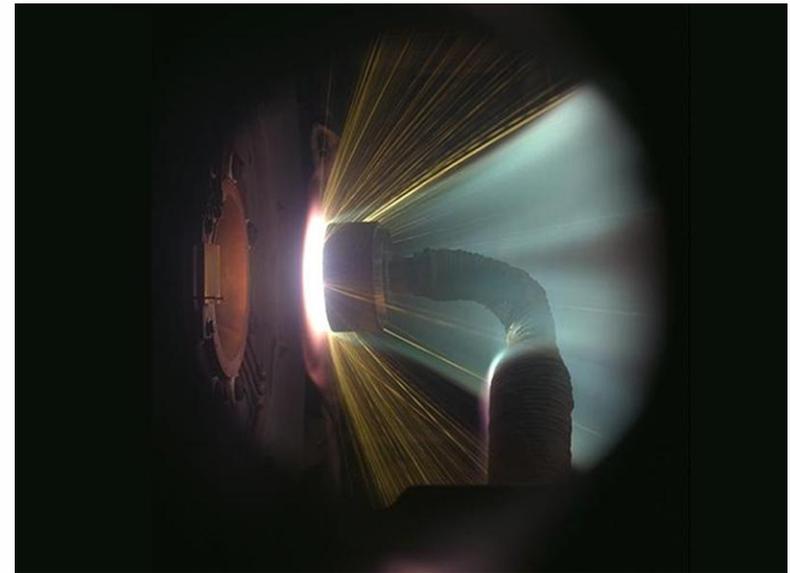
Special Events

- 10 - 20 special events per year (medium and large). Many small events.
- Air Shows, education events, open houses, and celebrations.
- VIP Visits to include POTUS and other dignitaries.



ARC Mission Essential Infrastructure (MEI) Assets

- Three MEI facilities
 - Super Computer Facility.
 - Gateway Internet E-Route Network Hub.
 - Arc Jet Laboratories





Current ARC Security Support Services Contract

- Contract Number: NNA04CI14T
- Prime Contractor: SecTek, Inc.
- Type: Fixed Cost plus Cost Plus
- Current Period of Performance:
 - June 1, 2004 – September 30, 2012
- NAICS Code 561612 – Security Guards and Patrol Services
- Competitive using GSA Schedule 539 Total Solutions for Law Enforcement Security Facilities Management, Fire Rescue, Special Purpose Clothing, Marine Craft, and Emergency Disaster Response.

ARC Security Services

- Site Security
- Program Security
- Physical Security Services
- Technical Security
- Infrastructure Security
- Identification and Registration Services
- Protective Services Communications Center
- Locksmith Services
- Law Enforcement Patrol
- Security Patrol Operations
- Traffic Control and Accident Investigation
- IT Systems Administration



Protective Services Headquarters Building 15

- 17,222 Gross Square Feet
- Administrative Office Space
- Customer Service Offices
 - Personnel Security
 - International Visits
 - International Travel
 - Employee Badging
- Patrol Operations
- Briefing Room
- Records Office
- Locker Rooms
- Armory



ARC Physical Security Services

- Physical Security Assessments
- Physical Security Surveys
- Lock, Key, and Safe Control
- Blotter Distribution
- Response to Inquiries
- Security Briefings
- Technology Transfer Control Plans



ARC Visitor Pass and Employee Badging Offices

- Employee Identification badges.
- Fingerprinting services.
- Photo identification and badge printing equipment.
- Review and process visit requests.
- Validate identification of visitors.
- Issue passes to approved NASA Contractors, Tenants and Visitors.
- Administer “One-Stop” online checkout process.
- Personal Identification Verification Enrollment



Protective Services Communications Center

- 24/7 operations
- 3 radio consoles positions
- Emergency response dispatch
 - Medical
 - Fire Protection
 - Security
 - Duress Alarms
 - Emergency 911
 - Mutual Aid Coordination
- Monitor Lenel access control systems
- Monitor fire protection systems.
- NCIC/CLETS computer systems
- Daily blotter and incident reporting



Locksmith Service

- Lock replacement and repair
- New construction
- Service safes and change combinations
- Cipher locks installation and maintenance
- Maintain master key data base
- Maintain lock and key records
- Fabricate keys
- Issue keys



Personnel Security Services

- Background investigation processing and adjudications
- Provide initial, intermediate and final case processing through review of submitted forms.
- Process security clearance investigations for civil service access to classified information.
- International Visit Coordination.
- Utilizing automated databases to obtain personnel information.





Current ARC Fire Services Contract

- Contract Number: NNA06CD65C
- Prime Contractor: G4S Inc.
- Type: Cost Plus Award Fee
- Current Period of Performance:
 - August 1, 2006 – September 30, 2012
- NAICS Code 561990 – All Other Support Services

Fire Department

The ARC PSO provides an all-risk, career firefighter-staffed fire department that provides the following emergency services to the entire Ames/Moffett Complex, including military housing areas:

- Fire suppression services
- Aircraft rescue fire-fighting services
- Emergency medical services (EMT-Basic level)
- Hazardous materials response services (HazMat Industrial Technician level)
- Technical rescue services (confined space, high-angle, and trench rescue levels)



Fire Prevention Office

The ARC PSO provides a fire prevention office that provides the following technical services in existing construction, modifications to existing construction, and new construction to the entire Ames/Moffett Complex, including military housing areas:

- Fire prevention and fire/life-safety inspections, including permit issuance
- Fire/life-safety analysis/evaluation, including plan review
- Fire safety education/awareness presentations/activities
- Facility fire/evacuation drills
- Origin & cause investigation of fire-related mishaps
- Fire protection program support to other ARC organizations



Disaster/Emergency Management Services

The ARC PSO provides the following disaster/emergency management emergency and technical services to the entire Ames/Moffett Complex:

- Develop & maintain ARC Emergency Operations Plan
- Develop & maintain ARC Continuity of Operations Plan
- Maintain & operate ARC Emergency Operations Center
- Provide extensive program support to ARC Disaster Assistance & Rescue Team
- Develop & implement testing and evaluation exercises
- Develop & provide disaster/emergency management training programs to ARC organizations
- Develop & deliver disaster preparedness education/awareness presentations/activities
- Provide disaster/emergency management program support to ARC and external organizations



Protective Services Industry Day

- Contract Structure:

Core: I. Program Management
II. Fire Services

ID/IQ: III. Negotiated Task Orders (as required)

T&M: IV. Negotiated Task Orders (as required)

Period of Performance:

Phase-In: I. 60-Days (November 1, 2012 – December 31, 2012)

Base Period: II. Ten Months – January 1, 2013 – October 31, 2013

1st Option Year: III. One Year – November 1, 2013 – October 31, 2014

2nd Option Year: IV. One Year – November 1, 2014 – October 31, 2015

3rd Option Year: V. One Year – November 1, 2015 – October 31, 2016

4th Option Year: VI One Year – November 1, 2016 – October 31, 2017

Note: Option Years are not automatic . The Government will determine if they are to be exercised.

UPDATED AS OF MARCH 7, 2012

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- Proposal Analysis:
- Three Major Areas of Evaluation:
 - **Price** is moderately more important than **Past Performance** and **Past Performance** is moderately more important than **Mission Suitability**. **Mission Suitability** and **Past Performance** when combined are equal to **Price**.

I. Mission Suitability Subfactor Points

- | | | |
|-----------------------|--------------|-----------------|
| • Technical Approach | Point Value: | 700 out of 1000 |
| • Management Approach | Point Value: | 300 out of 1000 |



Protective Services Industry Day

- Questions regarding Draft Request For Proposal (DRFP):
- All questions must be submitted in writing. The questions will be addressed by the Source Evaluation Board (SEB) and formal responses will be posted by the issuance of an Amendment to the Solicitation. No particular Offeror will be identified with any question asked, but all answers will be posted so that all Offerors are able to see the question and the answer.
- All questions must be submitted no later than March 16, 2012.
- All Offerors are encouraged to ask questions to develop a good proposal. Information will be provided if possible.



Special Consideration

NOTE TO PROSPECTIVE OFFERORS

Prospective offerors are reminded not to contact incumbent personnel (either directly or through electronic means) during duty hours or at their place of employment, as such contacts are disruptive to the performance of the current contract.