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1)In the RFP released for solicitation NNG10000489J, Facilities Operations and Maintenance Services (FOMS) for Goddard Space Flight Center we have been unable to find a Wage Determination (WD). Was a WD issued? If so please direct us to where we may find it in the solicitation. If a WD was not issued please release the appropriate one.	Amendment 1 to the solicitation was issued 12/15/10 to include Wage Determinations MD75 and MD138.
2) Will current environmental and warranty policies be available to awarded bidder?	The current environmental and warranty policies will be available to the successful offeror.
3) Can we have a bulb crusher on site?	No. Bulbs and fluorescent tubes are disposed of under a separate environmental services contract.
4) Will the current CMMS program be turned over?	The current CMMS program will be turned over to the successful offeror.
5) What version of MAXIMO is currently in place?	Maximo version 6.2.4 is currently in place.
6) Can we get a synopsis of the JCI system, i.e. can additional test sensors be added to the equipment?	PMI Version 12.0.0. Yes additional test sensors can be added.
7) Will there be conversion of incandescent lights to non-candescent lights as part of the LEED requirement?	No. Most of the Center has completed this conversion.
8) Can we have a list of current subcontractors?	The current subcontractors under this requirement are Consolidated Engineering Services, Maryland Elevator and Building Automation Services.
9) Is the 89 million including task orders?	The total contract value will be the successful offeror fill-in in clause B.2 plus the $30.5M maximum amount of supplies or services ordered under the IDIQ portion of the contract.
10) Is the contract building manager a government or contract employee?	The contract building manager is a contractor employee.
11) Are landscaping & grounds maintenance a part of the contract?	Landscaping and grounds maintenance are not part of this requirement.
12) Are there any current warranties on the existing roofs and who or what entity holds the warranties?	Various roof sections and completed building roofs have warranty documentation that is held by the Government technical representative of the roofing contract.
13) Where is the staffing chart located?	The incumbent contractor's staffing chart is not available for release. Each offeror should submit its own staffing chart relevant to the

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	proposal strategy proposed for the SOW requirement.
14) Who is incumbent waste company?	The incumbent waste company is not relevant to this requirement.
15) How do we obtain a copy of the RCM program, as we are asked to improve on it?	The RCM program is documented in Appendix 8 as work type "PTI".
16) How long is the contract and what is the breakdown of option years?	Per Provision F.4 of the solicitation, the contract will be a two (2) year base with three (3) one-year options.
17) Statement of Work, 2.5.2, pg. 27, states "The Contractor will have 40 computers available for Operations and Maintenance usage." During the site visit very few computers were visible. Will the government provide the locations of the computers, the functional roles of the operators, and the type of data being entered, used or reported?	There are 40 Government provided computers for use under this contract. The facility type computer programs available are listed in paragraph 2.5.2 of Attachment A.
18) It is our understanding that a large portion of the IDIQ work (up to $30.5M) is new to the FOMS contract and is composed of construction type work, such as facilities and building maintenance repair and improvements; painting; roofing; paving; asbestos removal; etc. It is unclear in the proposal, other than the two RTOs, where a bidder discusses the capabilities and methods for performing this work. Q. Are bidders required to respond to the IDIQ requirements? Q. Will the government identify the specific Section L and M paragraphs and instructions that the bidder must follow to address the IDIQ portion of the contract?	Offerors are required to respond only to Representative Task Orders 1 and 2 for the IDIQ requirements. Provisions L.20 and L.21 provide instructions for addressing the Representative Task Orders.
19) Statement of Work, 2.8 and 2.10 identify critical Mission Support requirements. It is unclear in the RFP Sections L and M where the contractor should address this important function. Q. Will the government identify the specific Section L and M paragraphs and instructions that the bidder must follow to address the Mission Support portion of the contract?	Offerors should address only those SOW requirements stated in Provision L.20 of the RFP.

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20) Statement of Work, 2.9 describes the Facilities Operations console/Work Reception. It is unclear where these functions are located and how they interact with the Directorate's Customer Service Office. Q. What facilities/buildings are the Facilities Operations Console and Work Reception desk located? Q. Where is the Directorate's Customer Service Office located and how does it interact with the Facilities Operations Console and Work Reception desk?	Work Reception is located in B.24 and the Facilities Operations Console is located in B.31. The Directorate's Customer Service Office is located in B.28. Work Reception will receive approved service requests from the Directorate's Customer Service Office for entry into the CMMS.
21) L.22 Past Performance states "A proposed significant subcontractor for this procurement is defined as any proposed subcontractor that is estimated to meet/exceed an average annual cost/fee of $2,000,000." Because the dollar values of the IDIQ requirements are undefined for the future work, determining if a subcontractor meets the $2M threshold is difficult. This will affect the Past Performance volume narrative and the number of contract references and questionnaires for the team. Since the bidders are required to correlate the relevance of the reference contracts to the FOMS SOW, it will also affect the evaluation of a bidders past performance. Please clarify and provide additional guidance on how to use past performance references of specialty IDIQ contractors'. Please provide anticipated dollar values by function for the IDIQ work.	Offerors shall estimate prime contract and significant subcontract percentages and value based on an assumption that the contract will meet the Maximum Ordering Value and performance will reflect all areas of the statement of work. Anticipated dollar values by function for the IDIQ work are not available as the amount of work to be issued under the IDIQ portion of the contract is currently unknown.
22) Page 75, paragraph (a)(4), requires that the files that we submit be in Microsoft Word 2000 and Microsoft Excel 2000 formats. Most businesses are using Office 2007 today. Will later versions of Word and Excel, such as 2003 or 2007, be acceptable?	All files must be submitted in Microsoft Word 2000 and Microsoft Excel 2000 formats.
23) Page 75, paragraph (a)(4), lists five pieces of information that must appear on the label of the CD-ROM, include a list of files on the disc. This information will not fit properly on a disc label. Would it be acceptable to include the list of files on a slip-in sheet for the CD-ROM's plastic container?	A slip-in sheet containing the required information is acceptable.

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24) Page 76, paragraph (b)(1): The table in this paragraph calls for the IDIQ Rates Matrix (Attachment O) and Attachments P, Q, R, S, and T to appear first in the Cost Volume. However, the instructions on Page 91, item 2, Cost Proposal Format, call for Exhibit 1 to appear first, followed by the Basic of Estimate and other items. Attachment O is called for under Direct Labor and Indirect Rates Matrix and Attachments P through T are called for under Bid Schedules, both on Page 93. Which order should we follow?	The table on page 76(b)(1) is for proposal content and page limitation reference only. Follow the instructions on page 91, item 2, Cost Proposal Format for assembling the Cost Volume.
25) The current Past Performance Questionnaire is geared to O&M contracts. Will you consider issuing a second questionnaire for use with IDIQ contracts?	The core services of this requirement are for O&M services, therefore a second questionnaire will not be issued.
26) Page 90, paragraph beginning "A 'subcontract' is any contract," requires significant subcontractors to submit the same cost exhibits and supporting information that is requested from the prime offeror. Our understanding is that this information is to be submitted directly to the Government under separate cover. Should this submission include the subcontractor's Basis of Estimate (BOE)? If so, should that subcontractor's Basis of Estimate also be submitted by the prime offeror in their cost volume, even if it might contain proprietary information from the subcontractor that they might not wish to share with the prime? Also if so, does the 90-page limit for the Basis of Estimate section apply to the total number of pages taken up by all the BOEs or does it apply only to the BOE submitted by the prime?	Significant subcontractor information can be submitted directly to the Government under separate cover if necessary, at the discretion of the significant subcontractor. This submission should also include the subcontractors Basis of Estimate (BOE). The significant subcontractor information does not have to be submitted in the prime offeror's cost volume. The 90-page limitation on the BOE applies to the total number of pages for all of the BOEs.
27) Who was the incumbent for IDIQ and FOMS originally for: o O&M o Environmental o Painting o Roofing	The incumbents are as follows: O&M – Capitol Technology Services, Inc. Environmental –Services not part of this requirement Painting – Web, LLC Roofing – DJB Contracting, Inc.
28) What was the price and magnitude annually for the FOMS/IDIQ and various task orders in the past?	The maximum amount of supplies or services that could be ordered under the IDIQ portion of the previous contract was $17M.

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29) Technical Library, Appendix 7 Workload History. The "LEAD" column has a numerical designation which probably refers to the "shop" performing the lead role. Will the Government provide a matrix correlating the "LEAD" numerical designations to the "shop" titles? Will the Government provide a listing of all the "shops" performing work on the FOMS contract, and their building locations?	Appendix 8 provides a worksheet that defines the shop leads. Appendix 4 contains the details of provided government facilities.
30) Our RFP does not have a Wage Determination. When will one be available?	Amendment 1 to the solicitation was issued 12/15/10 to include Wage Determinations MD75 and MD138.
31) Is any of the work to be classified as Davis Bacon? If so, what work? And, if so please provide a General Decision Wage Determination.	Amendment 1 to the solicitation was issued 12/15/10 to include Wage Determinations MD75 and MD138.
32) How many people are at Goddard?	There are approximately 13,000 employed at Goddard.
33) Reference Section L, Section L.22, sub-section (b) Prior Customer Evaluations (Past Performance Questionnaires)-The RFP states questionnaires should be delivered in sealed envelopes. We have had several of our Customers ask if they could Email or FAX the questionnaires to the address and person listed in the RFP rather than mail them in envelopes. The address in the RFP contains Email & FAX numbers. Will the Government accept the questionnaires by fax or Email?	The Government will accept past performance questionnaires submitted by Email or FAX.
34) The RFP did not provide any historical expenditure for labor or material to support the PM/PTI program. Was this an oversight?	No. This was not an oversight.
35) Reference RFP, Section B, B.4, paragraph (a) that states "The maximum amount of supplies or services that may be ordered during the potential 5 year period of performance of this contract is $30,500,000". Is this correct when you consider task order work? Please clarify.	The maximum amount of $30.5M during the potential 5 year period of performance is solely for task order work issued under the contract.
36) Reference Bid Schedule, Cost Proposal: What regulation/law does the Bid Schedule work fall under-Davis Bacon Act or Service Contract Act? Please clarify.	The Firm-Fixed-Price task order work is subject to the Davis-Bacon Act.

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37) In the solicitation there is a roofing representative task order, requiring the roofing contractor to describe the processes for the development of the scope of work, through the completion of the task order. In order to do this effectively, and in order to provide realistic pricing under the unit prices section, we would need more information on the building itself - Building 23, for example. If the Government is requiring simply the 'method of approach', we have ample information to oblige; but if specific, detailed pricing is requested, then we need more detailed information, such as: · What is the type of cold application? · Is the existing roof a flat roof or a sloped roof? · What kind of deck is there? - wood / concrete / metal, etc. · Is there a deck schematic available, for us to know the penetrations / drains / gutters / down-spouts etc.	Representative Task Order (RTO) #2 does not contain a pricing component; therefore, adequate information has been provided for the submission of a written task plan.
38) Reference Attachment A, Section 2.7.1, last paragraph: Why is there a freeze watch for interior mechanical and electrical rooms that have no outside exposure to a wind factor greater than 10 miles an hour?	A freeze watch is necessary for these rooms since they are not climatically controlled.
39) Reference the Technical Library, Appendix 8: There are several PM requirements listed in this appendix that are not described in the SOW. Please clarify whether or not we are to include items such as mulching, leaves, planting, spraying, trimming, weeding and similar requirements in our work plan.	PMs identified with a Shop Lead of "4" are performed by another contractor.
40) Reference the Technical Library, Appendix 8: There are multiple priorities listed in the tab labeled "Priority Definitions" that aren't addressed in the PWS. Request clarification as to the applicability of Priorities to PTI and PM tasks and how the priorities are determined.	The Priority Definitions listed in Appendix 8 are applicable only to the PM/PT&I Program. PM/PT&I priorities are predetermined by the Government. The Contractor will request priorities from the Government for additional assets added to the CMMS

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	database.
41) Section B.2 indicates that "The maximum amount of supplies or services that may be ordered during the potential 5-year period of performance of this contract is $30,500,000." Is this clause meant to apply only to IDIQ Work, or does this apply to core services as well?	The maximum amount of $30.5M during the potential 5 year period of performance is solely for task order work issued under the contract.
42) Reference Attachment A, Section 2.4 - Historical Data of the solicitation package. This section states that historical workload data for 2005 through 2009 is provided in Appendix 7. However, an attachment containing this historical data was not included in the solicitation package. Please provide the historical workload data for 2005 through 2009.	Refer to Provision L.7 for the applicable web site address for access to these appendices.
43) Reference Attachment A, Sections 2.7.5 and 2.7.6 of the solicitation package. These sections state that the equipment list is provided in Appendix 8. However, an attachment containing the equipment list was not included in the solicitation package. Please provide the list of equipment for the facilities included in this scope of work.	Refer to Provision L.7 for the applicable web site address for access to these appendices.
44) Reference Attachment A, Section 2.8 – Mission Support of the solicitation package. This section requires one Mission Support Group Supervisor in addition to two Mission Support Groups. However, Mission Support Group Shift Supervisors appear to be omitted from the requirements. Please confirm that Mission Support Group Shift Supervisors are not required.	The inclusion of a Mission Support Group Shift Supervisor is at the discretion of each offeror.
45) PAGE 6, SOW, CRITICAL FACILITIES. Are the critical facilities supported by duel feeds automatic reset breakers and do they include a tie breaker?	The critical facilities are supported by duel feeds automatic reset breakers and include a tie breaker.
46) Page 7 – 1.3, Are services required for non-mission critical buildings outside of core hours?	Services are required for non-mission critical buildings outside of core hours on an as needed basis, i.e., outages and emergencies.
47) Is the contractor responsible for any costs associated with employee secret clearance background investigations?	Contractor's are responsible for any associated costs; however, contractors usually go through the Defense Security Service and there is no charge for background investigations for clearances.
48) Page 9, 1.7 – Is the technical reference library currently up to date?	The technical reference library is up to date as of the release date of the RFP.

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49) 1.11.4, Page 13, Is the government charging the contractor for the fuel?	The Government provides fuel for use in the Contractor's vehicles for use under this contract as stated in Attachment A, Statement of Work, Section 1.11.4, Government Fueling Services.
50) 1.11.7 – Is the contractor allowed to use personal mobile phones for the performance of this contract (ie Nextel).	The use of cell phones and portable computers with cell phone capabilities is not restricted; however, only the Government provided radio communication devices shall be used in managing the work under the contract.
51) 1.12.4 Predictive Testing and Inspection (PT&I) – Is there a separate equipment list for specialized rooms or equipment that have historically received this testing?	This equipment is identified in Appendix 8 as worktype "PTI".
52) 2.3, Page 27 – Is the contractor issuing permits or are they issued by NASA?	All permits are issued by NASA.
53) 2.6 Data Records, Page 28 – Are these records currently up to date?	These records are continuously updated on a regular basis.
54) Page 32, Annual Maintenance Records, Is the base year contract expected to meet this requirement?	The base year contract is expected to meet this requirement.
55) 2.7.1 General, The Government is responsible for inspection and recertification. Is this back-charged to the contractor?	This cost is incurred by the Government.
56) Page 34, Is the Facility Operations Manager (FOM) and Building Manager (BM) contractor or Government Staff?	Currently all FOMs and BMs are Government employees.
57) Page 35, Freeze Watch, Can the people in the critical facilities conduct the freeze watch, or is it expected that additional personnel will be required to fulfill this requirement?	It is expected that the FOMS contractor conduct the freeze watch for institutional equipment; however, it is up to the Contractor on how they fulfill this SOW requirement.
58) Page 37, Minimum Response Requirements, Please clarify if all buildings are held to these requirements after core hours.	All buildings are held to minimum response requirements after core hours.
59) Page 41, Relamping, Section b, Is it the intent that the contractor only replaces these types of bulbs, or all bulbs?	It is expected that the contract replace all bulbs; however, the majority of the bulbs on site are the types referenced in the SOW.
60) Page 42, When is the last time the UPS batteries were replaced?	Each UPS System battery replacement time varies. The replacement time is contained in the Maximo system. The number of batteries is identified in Appendix 8.
61) Page 42, Exterior Site Lighting, Please clarify on the level of	The contractor shall ensure that all exterior site lighting is in proper

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inspection required by the Government?	operating condition.
62) Please provide a listing of current subcontractors working within the scope of this contract.	The current subcontractors under this requirement are Consolidated Engineering Services, Maryland Elevator and Building Automation Services.
63) Page 56, f., Is the contractor responsible for sprinkler replacement in regards to this section?	The contractor is not responsible for sprinkler replacement under the section of the SOW.
64) Page 60, Square D Powerlogic Power Monitoring System, It seems there is a long-term plan to replace this current system. Please clarify if parts should be included as part of the firm fixed price.	Parts should be included as part of the proposed cost-plus-fixed-fee for the core services requirement.
65) 2.7.16 – "The Contractor shall utilize information from the maintenance personnel to assist in the development of condition assessments. The Contractor shall assist GEWA with maintenance and repair planning efforts." – Who is the "maintenance personnel" referring to?	Maintenance personnel are the FOMS contractor personnel.
66) 2.7.17.1 - , Page 64, Please distinguish between parts and materials.	Parts are used to repair specific equipment i.e., pump, bearing, seals, etc., and materials are not for specific equipment, i.e., oil, rags.
67) Page 67, . "The minimum manpower requirement at all times for the Building 3/13/14 complex shall include a certified HVAC/R mechanic and a certified electrician." Is this requirement per building or is it for the entire 3/13/14 complex?	This requirement is for the entire complex.
68) Page 70, Are building engineers assigned to the FOC required to remain in a particular room while monitoring, or are they only confined to the building.	It is at each offeror's discretion on how the requirements of Section 2.9.1 are met.
69) Page 7, 2.10.1.1 – Conditions Inspection, Is it expected for the systems manager program inspector to be an onsite full time position.	It is at each offeror's discretion on how the requirements of Section 2.10.1.1 are met.
70) Page 74, NASA Wide condition inspections, When was the last one of these conducted?	The last NASA Wide condition inspection was conducted May 2010.
71) Is there a current SPCC Plan in place?	The Government is unfamiliar with the term "SPCC Plan".
72) Page 90, Ponds, Are there any specific requirements or permits required for the operation of the ponds?	Any task order issued for the ponds will include the Government's requirements, guidance and permits.
73) Page 96, Are major repairs fully reimbursable to the contractor?	All Major Repairs are issued as Task Orders and therefore fully

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	reimbursable to the Contractor.
74) Attachment A, Statement of Work, Section 2.1.3 Safety The paragraph titled, "Safety Plans for Equipment" reads: "Safety plans shall be developed for all hazards and documented in the CMMS. Plans shall be prepared or updated by the end of the first year of the contract and maintained continuously after that." Safety Plans for equipment are currently maintained separate and apart from the CMMS database, and they are owned and managed by the current contractor. There are approximately 16,000 to 18,000 pieces of equipment on Center. There are approximately 6,600 pieces of equipment maintained or required to be maintained through PM or PTI. There are currently no Safety Plans integrated or captured in the CMMS – either for the equipment on Center or the equipment tracked in the CMMS. Questions: Does the Government intend to have the contractor develop and populate a safety plan within the CMMS for each piece of equipment on Center (16,000+) or just the equipment currently tracked/maintained (6,000+)? If the FMD Contractor's Safety Plan is used by other codes/vendors, since it will be available via the CMMS, what, if any, contractual, procedural, and legal ramifications does this have for the Government, contractor, and other vendors who may be primarily or secondarily responsible for the equipment?	The Government does expect the contractor to develop and populate a safety plan within the CMMS just for equipment currently tracked/maintained. The Government does not expect the Contractor's corporate safety plan to be input into CMMS, just individual safety plans for each piece of equipment.

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75) Attachment A, Statement of Work, section 2.6 Data—Records, Reports, and Work Plan The first paragraph under the section titled, "Reliability Centered Maintenance (RCM) Program Management Plan," reads: "The Contractor shall use CMMS for tracking RCM monitoring, testing, data collection equipment inventory, RCM equipment warranties and recommend updates to RCM equipment and associated RCM analysis and trending software." Given the volume of reports and activities under the RCM Program, documents must be attached to the records in Maximo. This functions is available in Maximo, however, it is not setup. This requirement may also require additional fields to be added in various equipment records and or changes to the database structure/table. Questions: Since this activity is currently not integrated into the CMMS, who will be responsible for the setup and configuration of the files structure, field changes/adds, etc.? If these changes are not able to be performed by the contractor, who bears the responsibility for delays or technical difficulties associated with initiating the integration of RCM activities into the CMMS?	The Government is responsible for the setup and configuration of the files structure, field changes/adds, etc., and therefore bears the responsibility for delays or technical difficulties associated with initiating the integration of RCM activities into the CMMS.

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76) Attachment A, Statement of Work, Section 2.7.3 Repairs and Trouble Calls Trouble Calls (TC) have a minimum response time. Currently, there is no field in the CMMS that tracks this. TPIP tracks/evaluates close out, but not response. Questions: If there is no current means to track minimum response time, does the government anticipate another means to address this? If so, what is this method? If the contractor is required to track and record in the CMMS, can the actual response time be recorded weekly or does the information require daily input? If response time is not evaluated, should it be recorded since it will require additional resources to maintain and update?	Issues with response times will be addressed at monthly status meetings. The Contractor is not required to track and record response times in CMMS.

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77) Attachment A, Statement of Work, Section 2.7.6 Heating, Ventilation, & Air Conditioning, and Refrigeration (HVAC/R) and Compressed Air Systems Paragraph G, title "Piping Insulation," reads: The Contractor shall repair and or replace deteriorated insulation on chilled water, steam and condensate piping. The Contractor shall not be responsible for testing, but shall be responsible for removing asbestos containing material. If the Contractor suspects the presence of asbestos the GSFC Medical and Environmental Management Division, Code 250 shall be notified immediately. Asbestos removal is listed in Part 3 (3.17) of the solicitation as IDIQ work. In the above references, it is identified as Base contract work. Questions: The reference sections seem to conflict. Can the Government please clarify whether or not asbestos removal is part of the core requirement?	Asbestos removal is part of the core requirement when it is incidental to the work being performed. Asbestos abatement will be performed under the IDIQ portion of the contract when the requirement is for solely for the removal of asbestos containing material.
78) Attachment A, Statement of Work, Section 2.7.8 Mechanical Maintenance Distribution Systems The "General Requirements" section, bullet point "C" reads, "the Contractor shall develop and implement a PM/PT&I program on all distribution valves, which includes testing the operation of the valve to insure it will function in an emergency." Questions: Can the Government provide any historical work data for PM/PTI for distribution valves? Given the critical nature of the system/component, is an outage practical? If not, will the contractor be held accountable for this requirement?	There is no available historical data for PM/PTI for distribution valves. An outage is not required for the exercising of distribution valves.

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79) Attachment A, Statement of Work, Section 2.7.8 Mechanical Maintenance Distribution Systems The "Domestic Water System Requirement" section, bullet point "C," reads, "Maintain the elevated tower at GSFC. Coordinate the five year American Water Works Association test. Major painting and interior recoating will be done as an IDIQ task order. The Contractor shall insure that gauges to measure the height of water are maintained in good working order." Questions: Can the Government provide any work history and/or data for this requirement? Is there specialty license and/or equipment requirements?	There is no historical data available for this requirement. There is no specialty license and/or equipment requirements.
80) Attachment A, Statement of Work, Section 2.7.8 Mechanical Maintenance Distribution Systems The "Domestic Water System Requirement" section, bullet point "H," reads, "The Contractor shall clean all catch basins on a bi-annual basis. Most storm drain distribution lines on the Center were installed in the 1970s. Lines range in size up to 30 inches." Questions: Can the Government provide any work history and/or data for this requirement? How often have they been previously inspected/maintained? What tools and methods were used to perform inspection/maintenance?	There is no historical workload data for this requirement. The Government has utilized visual inspection methods to perform inspections of catch basins.
81) Attachment A, Statement of Work, Section 2.7.8 Mechanical Maintenance Distribution Systems	There is no historical workload data available for this requirement. If a task order is issued for the contractor to assume full responsibility

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This section reads, "the Contractor shall assist the Government "Miss Utility" in marking underground utilities such as electric, street lights, gas, steam, domestic water, chilled water storm, sanitary sewer and compressed air. Requests are normally made at least 5 days before construction begins. Emergency request for marking shall be made as soon as possible. No requests for marking shall be approved during a mission freeze without the approval from the NASCOM Operational Manager. The COTR shall be informed of all requests during mission freeze status." The government currently provides this service. Questions: Can the government provide any work history/data for this requirement? Are there special training, certification, or experience requirements in performing this work? Please clarify the conflict/differences between 2.7.8 and 3.8 of the solicitation? Specifically, what does "shall assist" mean in 2.7.8 versus the IDIQ requirements to "take over responsibilities" identified in 3.8? How and when would the contractor apply one requirement over the other? Does the Government anticipate this function to be a full-time equivalent if performed under the core requirement? Does this requirement include all work performed at GSFC including work by other Contractors?	for the "Miss Utility" requirement, any special training, certification, or experience requirements for the performance of this work will be provided to the Contractor. Attachment A, Statement of Work, Section 2.7.8, requires the contractor to assist the Government "Miss Utility" in marking underground utilities from the date of contract award. In the future, the Government may issue a Task Order under Attachment A, Statement of Work, Section 3.8, for the Contractor to fully assume the "Miss Utility" requirement. The Government doesn't anticipate this function to be a full-time equivalent if assistance is provided under the core requirement of the contract. This requirement includes all work performed at GSFC.
82) Attachment A, Statement of Work, Section 2.7.14.4 Plant Controls The "Introduction" section reads: "GSFC currently utilizes programmable logic controllers (PLCs) as part of the Plant Control System (PCS). The PLCs are connected via the Ethernet dedicated	The contractor shall perform maintenance, repair and calibration of Programmable Logic Controllers (PLC) while the Government operates the facilities.

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controls intranet (Firenet) across GSFC. (Firenet) also includes the EMCS (METASYS) and the Power Monitoring System (PMS).) The human-machine interface (HMI) for the PCS is via computer work stations running Wonderware In Touch." Currently, the Government is operating Building 24. Questions: Based on this requirement, it appears that the government is seeking the contractor to perform maintenance, repair, and calibration of Programmable Logic Controllers (PLC) while the government operates the facilities. Is that interpretation correct? Is this a core requirement for Building 31, Building 24, or both buildings? Can the Government please provide work history and/or data to assist offerors in determining level of effort?	The core requirement is for both Buildings 24 and 31. The Government does not have workload history on this requirement.
83) Attachment A, Statement of Work, Section 2.7.5 Electrical and Electronic Systems The "Requirement" section under "High Voltage, reads: "The Contractor shall perform Preventative Maintenance (PM) and repairs for all High Voltage electrical systems and related equipment including equipment listed in the CMMS and identified in Appendix 8." It appears there is no workload history for the PM of all HV equipment such as load center, HV transformers, and HV motor control centers, etc. Protective Relays are not currently captured in CMMS. Questions: Currently, the incumbent contractor performs PM/PTI on only mission	The Government does anticipate including PM/PTI regimens on all other buildings. Any available workload history on High Voltage equipment is contained in Appendix 7.

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critical buildings, including 3, 13, 14, 25, 31, and 32. Does the Government anticipate including PM/PTI regimen on all other buildings as well? If so, can the Government please provide workload history/data on HV equipment, such as load center, HV transformers, and HV motor control centers, etc.?	
84) Attachment A, Statement of Work, Section 2.7.1 General In the "Maintain Condition Assessments" section, the requirement reads: "The Contractor shall maintain the GSFC Facilities Condition Assessment Program. The Contractor's personnel shall provide a condition assessment code on the maintained equipment to be entered into the CMMS. The data cannot be more than 13 months old. The Contractor shall utilize PT&I and PM data, operator, user, FOM and BM inputs, Construction of Facilities (CoF) and Center Funded Rehab & Mod program data, and specific facility condition inspections to keep the assessment program current." Given the quantity variance between equipment that is currently receiving PM/PTI and the total equipment inventory on center (12,000-plus), there is a significant difference in the level of effort to obtain condition data for 6,000 versus 18,000 pieces of equipment. Obtaining condition data on 18,000 pieces of equipment may significantly off-balance operational resources to meet the 13 month requirement. Questions: Please clarify whether the Government seeks to obtain condition data every 13 months on the equipment currently being maintained (PM/PTI) or all equipment on Center?	The Government requires the Contractor to provide condition assessment data on equipment currently being maintained (PM/PTI).

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85) Attachment A, Statement of Work, Section 2.7.1 General The RFP requires completions of all PMs and PT&I Inspections; however, the current Standard for Completion for the various frequencies appears to not consider site specific conditions such as "Freezes" or denied Outages Questions: Please describe the impact of Freezes or denial of Outages or other factors beyond the control of the Contractor? How will this be addressed or captured in Maximo? How will this impact the TPIP process?	PMs and PT&I Inspections that are delayed due to Mission Freezes or denied outages should be brought to the attention of the Government and all attempts should be made to reschedule as soon as possible. The status field should be changed to "Outage Hold" in Maximo. Delays beyond the Contractor's control will be excluded from the evaluation process.
86) Attachment A, Statement of Work, Section 2.7.1 General The "Freeze Watch" paragraph states: "When these conditions occur, the Contractor shall visually inspect all GSFC mechanical and electrical rooms once every four (4) hours to mitigate potential facilities and equipment freeze damage." Questions: Does this requirement include every GSFC building, including the offsite areas (100, 200, 300, and 400)?	The term "Goddard" is inclusive of all outer area buildings and equipment.

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87) Attachment Y, Section III Conflicting Statement Questions: The first sentence of the second paragraph states that the TPIF earned each evaluation period is subject to the Disputes clause. The second sentence then states that the payments shall be final. Are these two statements contradictory? If not, please explain.	All performance determinations by the Government are final; however, if the contractor takes exception to the performance rating the Disputes clause referenced in the contract shall be followed.
88) Attachment Y, Section IV Direct labor hours to be captured in the CMMS database. Questions: There are a number of labor categories that the incumbent contractor does not currently charge time in the CMMS for, such as planning, stockroom, etc. Are these to be considered "direct" labor? i.e. Are all the contractor's labor hours to be considered direct?	All prime contractor's labor hours should be considered direct and captured in the CMMS database.
89) Attachment A, Statement of Work, Section 1.8 Environmental Protection The "Waste Management and Recycling" requirement states: "The Contractor shall assign an administrator to coordinate with the Medical and Environmental Management Division, Code 250, to input the data into the GSFC chemical management system database which is now the Hazardous Material Management System (HMMS)." Questions: Can the Government please provide work data and/or history for this administrative function? Is it the Government's intention that the Administrator be a full-time	The Government does not have any work data and/or history for this administrative function. How the Contractor fulfills this SOW requirement is at the discretion of each offeror.

Questions or Comments	Disposition or Response
position with no other duties?	
90) Attachment A, Statement of Work, Section 2.7.7 Local Exhaust Ventilation Systems and 2.7.7.1 System Manager Duties This requirement states: "In addition to routine maintenance, the Contractor shall provide a system manger with duties as described below." Questions: Can the Government please provide work data and/or history for this management function? Is it the Government's intention that the Manager be a full-time position with no other duties?	The Government does not have any work data and/or history for this management function. How the Contractor fulfills this SOW requirement is at the discretion of each offeror.
91) Attachment A, Statement of Work, Section 2.10.1.1 Condition Inspection The requirement states: "The Contractor shall appoint a system manager to oversee all aspects of the condition inspection program." Questions: Is it the Government's intention that the Manager be a full-time position with no other duties? Can the Government please provide work data and/or history related to this requirement? The SOW references that "The Contractor shall manage the facilities condition inspection program as outlined in the GSFC procedures guide governing condition inspections". Is this referenced procedures guide the NASA NPR 8831.2E? Do the necessary fields to enter this data currently exist in the CMMS?	How the Contractor fulfills this SOW requirement is at the discretion of each offeror. The Government does not have any work data and/or history for this requirement. NPR 8831.2E is the Government's minimum requirement. The necessary fields to enter this data currently exist in CMMS.

Questions or Comments	Disposition or Response
92) Attachment A, Statement of Work, Section 2.7.3 Repairs and Trouble Calls (Paragraph 3) Priority Calls (Priority 3) Questions: This paragraph states these calls are to be completed within 4 calendar days. It then states the requester will specify a completion date. These seem to be contradictory requirements. Also, if the requester's date is more than 4 days, or the work will require more than 4 days to complete (due to circumstances beyond the contractors control), how will this be taken into account when calculating the TPIF? Based on the historical data, the FOMS contractor may receive more than 16,000 trouble calls annually. In light of this, is it the government's intent to require an 8-hour response time on all Priority 3 & 4 trouble calls?	Priority Calls (Priority 3) that are delayed due to unforeseeable circumstances should be brought to the attention of the Government and all attempts should be made to complete the work as soon as possible. The priority field should be changed to "Priority 4" in Maximo. TPIF will be evaluated based on the priorities and time frames matrix listed in Section 2.7.3 of the Statement of Work. The Government should be notified of any circumstances preventing completion within the specified timeframe. All Priority 3 and Priority 4 shall be responded to within 8 hours of call receipt.
93) Attachment A, Statement of Work, Section 2.7.3 Repairs and Trouble Calls Paragraph 4) Routine Calls (Priority 4) Questions: This paragraph states these calls are to be completed within 30 calendar days. It then states the COTR may occasionally specify a completion date. These could potentially be contradictory requirements. Also, if the COTR's date is more than 30 days, or the work will require more than 30 days to complete, how will this be taken into account when calculating the TPIF?	TPIF will be evaluated based on the priorities and time frames matrix listed in Section 2.7.3 of the Statement of Work. The Government should be notified of any circumstances outside of the Contractor's control that are preventing completion within the specified timeframe.

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94) Reference Exhibit 1, Cost Proposal title states "Element of Cost by SOW Work Breakdown Structure (WBS)". To what SOW/WBS level is the cost required to be broken down?	The title of Exhibit 1 changed upon final Request for Proposal release on November 24, 2010. Refer to appropriate exhibit in solicitation NNG10000489R for correct Exhibits.

1/25/11

Lisa A. Bednarik
Contracting Officer

Concurrence:

James M. Debelius
Procurement Manager

1/28/11
Date