

NNL13458016R

Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

#	Contract/SOW Reference/Topic	Industry Question/Comment	Government Response
1	General	Is this a new or follow on requirement? If it is a follow on, please let us know the current contract number and contract value?	Follow-on requirement to the Research Operations, Maintenance, and Engineering (ROME) contract. Contract number is NNL04AA03B. Total value is ~\$900M.
2	General	Who is the incumbent? Is it still eligible to bid as a prime for this contract?	Jacobs Technology Inc. Yes.
3	General	Will the CMOE contractor be provided with a server infrastructure (virtual or otherwise) for hosting CMOE specific systems such as user home data, project data, release repositories, utilities, etc.?	The Government will provide server infrastructure for the ECMS (reference SOW Section 0.5).
4	General	Will print/plot services be provided by the CMOE contractor or through another LaRC contract?	The Government intends to provide all necessary IT and print/plot services in accordance with clause H.17, Government Furnished Information Technology (IT) Services (LaRC 52.245-97).
5	General	The DRFP does not specifically list any government-furnished heavy equipment or required equipment. Does NASA intend to provide any heavy equipment like portable cranes, dump trucks, flatbeds? If not, does NASA intend to provide a list of required equipment?	DRFP Contract Exhibit G, Government-Furnished Property, and Solicitation Attachment 6, Installation Accountable Government Property (IAGP), provide all of the property/equipment the Government intends to provide under the CMOE contract. NASA does not intend to provide any other property/equipment listings.
6	G.5.c.1, p. 16	The DRFP specifies that "office space for up to 400." Are we correct in assuming that the offeror must propose office space for any staffing that exceeds 400 personnel?	Yes, Offerors shall propose their own offsite office space for any staffing that exceeds 400 personnel.
7	G.5.c.1, p.16	Please clarify whether space for a DAS/FAS lab will be provided on-site or whether this space is to be provided by the CMOE contractor.	Reference SOW Section 2.4.3, which states: "The Contractor will have access to a laboratory (Building 1230, Rooms 228/228A) containing suitable IT equipment for testing of enhancements or upgrades to hardware/software of representative GDS elements prior to implementation in LaRC facilities."
8	H.2, pp. 21 – 23, and L.16, p. 71	The Section H OCI requirements appear to apply to both the prime contractor and all subcontractors. Are we correct in assuming that the OCI/PCI plan required in Section L.16 (MGMT 4) must also address the prime offeror and all proposed subcontractors? The requirements in Section L.16 appear to apply only to the prime.	OCI/PCI requirements apply to both the Prime and all Subcontractors as stated in the DRFP (reference clauses H.2, Organizational and Personal Conflicts of Interest, and H.3, Limitation of Future Contracting). Provision L.16, MGMT 4 states: "The Offeror shall detail its approach to identifying, mitigating and/or avoiding OCIs and PCIs that may arise under this contract." This covers all parties associated with each Offeror's proposal.

NNL13458016R

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9	H.6.e, p. 26, and SOW 0.5, p. 6	The DRFP states that task orders may be issued for CPAF and FFP, but CPAF tasks require written CO approval. All aspects of the task order process will be managed in CMOE contractor's ECMS. Is CPAF CO approval required to be part of the ECMS system? If so, we recommend including this requirement in SOW 0.	Yes, this should be part of the ECMS. SOW Section 0.5, paragraph F states: "Automate entry, management, and tracking of the IDIQ TO process in accordance with contract clause H.6, Task Ordering Procedure (1852.216-80), to include the following minimum requirements (in addition to other specified requirements of the ECMS):"
10	SOW 0.2, p. 4	Please note the typo in this SOW section; the word "though" should be "through."	This will be corrected in the Final RFP.
11	SOW 0.5, p. 6	Will the metrology system be required to interface with the CMOE contractor's ECMS?	SOW Section 0.5, paragraph G states: "Additionally, the Contractor shall integrate with other existing facility-related work tracking and processing systems (reference SOW Appendix A0.1, IT Work Management Systems) whenever practical." Therefore, potential Offerors shall propose what they believe is practical in the management and performance of the CMOE contract.
12	SOW 0.5, p. 6	Please clarify whether the CMOE contractor or another LaRC contractor will be responsible for security planning and backups of ECMS.	Since the ECMS will reside on NASA OCIO hardware, security planning and backups will be handled by the Government IT Contractor and not the CMOE contractor.
13	SOW 0.5.1, p. 8	The SOW references the following relational database environments for ECMS: "Oracle, MSQl, and SQL Server." MSQl is a precursor to and has been technologically surpassed by MySQL. Is this requirement intended to reference MySQL?	The correct requirement is "MySQL" and will be corrected in the Final RFP.
14	SOW 0.5.1, p.8	The SOW states that the ECMS "shall be capable of utilizing virtualized environments (e.g., Solaris using containers, Linux using VMWare, Hyper-V on Windows)." Please clarify which contractor (CMOE or another LaRC contractor) will be responsible for managing the virtualized environment. In addition, please clarify which contractor will be responsible for managing the existing VMWare/Oracle /NetApp environment?	The Government IT Contractor will be responsible for managing the virtualized and currently existing environments.
15	SOW 1.0.1.A, p. 14	The DRFP states that the Government will provide the CMOE contractor up to 200 licenses for Maximo. Will the contractor be able to request additional licenses with appropriate justification?	The current number of licenses available to the CMOE Contractor is 200. The Government may accommodate requests for additional licenses, but the Government cannot guarantee the CMOE Contractor additional licenses at this time.

NNL13458016R

Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

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16	SOW 1.0.1.A and B, p. 14	The SOW indicates that the contractor should fully utilize the capabilities of the CMMS. In order to effectively manage and utilize the CMMS, the CMOE contractor will need the ability to modify the system by adding and updating modules, including full access to the software code. Will the Government specify that the CMOE contractor will have administrative control to perform this work?	The CMOE Contractor will have user access (not administrative control) to the CMMS system. If, during performance of the CMOE contract, the CMOE Contractor believes changes, upgrades, or other related activities are required, it shall work with the Government and associated IT Contractor as necessary. Note that SOW Section 1.0.1.A states: "The Contractor shall support the Government in testing all CMMS upgrades and modifications."
17	SOW 2.4.4, p. 42	Please clarify where GDS systems administration files will be hosted.	All files generated in support of GDS system administration will reside on the GDS system itself.
18	SOW 2.4.4, p. 42	Item "D" states that the contractor shall "Track operating system software failures and impacts." Please clarify which system/tool shall be used for this purpose and whether it will be provided by the CMOE contractor or another LaRC contractor.	The CMOE Contractor has the discretion to choose and provide the system/tool. The Government will not be providing a system/tool.
19	SOW 2.4.4, p. 42	Item "M" states that the contractor shall "Monitor system logs and audit trails/records on a weekly basis for abnormal system activity, security breaches, and system failure messages." Please clarify which system/tool shall be used for this purpose and whether it will be provided by the CMOE contractor or another LaRC contractor.	All GDS system logs shall be transferred (manually or automatically) by the CMOE contractor to the Center's Security Information and Event Management (SIEM) system. The CMOE contractor will utilize the SIEM system to satisfy SOW 2.4.4M. The Government will administer/manage the SIEM application.
20	SOW Appendix A0.1, pp. 1 – 7	Please clarify whether the systems in Appendix A0.1 will be supported as part of ACES core desktop support.	These systems will be supported by a Government IT Contractor and such IT support is outside the scope of the CMOE contract. SOW Appendix A0.1 states: "The Contractor may utilize the Government-provided systems listed below in performance of this CMOE contract. The Contractor shall develop and maintain a working knowledge of these systems."
21	SOW Appendix A0.1, pp. 1 – 7	What are the availability/criticality/contingency planning requirements for systems listed in Appendix A0.1?	See answer to #20, above.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
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22	L.4, p. 63	The DRFP defines a "significant subcontractor" as performing \$20M over the entire contract period of performance (\$2M/yr). Significant subcontractors are required to submit a substantial amount of proposal information, including all Cost Forms, Total Compensation Plan, and past performance. Many proposed subcontractors will be small businesses with limited resources to develop/submit this breadth/scope of information. Will the Government consider raising the threshold for a Significant Subcontractor to \$40M over the contract period of performance, which represents ~10% of the Core work scope?	Note that provision L.4, Significant Subcontractor, states: "For the purposes of this solicitation and for proposal preparation purposes, "significant subcontractor" is defined as subcontracts greater than or equal to \$20,000,000 over the entire contract period of performance, including option periods." The provision does not state "(\$2M/yr)". At this time, the Government does not intend to revise the threshold stated in the DRFP.
23	L.10.a, p. 66	It appears that the 80-page limitation applies only to Subfactors 1 and 2 with exclusions as specified. We interpret that the Subfactor 3 pages limitations (20 pages for the Small Business Subcontracting Plan and 10 pages for Commitment to the Small Business Program) are outside of the 80-page limitation. Is this correct?	This interpretation is correct.
24	L.10.a, p. 66	The DRFP states that the prime and each significant subcontractor shall submit a Total Compensation Plan. Is it acceptable for offerors to provide an integrated Total Compensation Plan that covers all of the TCP requirements for all members of their team?	Yes, an integrated Total Compensation Plan (TCP) is acceptable provided the Plan covers all of the TCP requirements for all members of the proposed team. Please note that if such approach is proposed, the page limit for the TCP is 10 pages (reference provision L.10, Proposal Page Limitations). This point will be clarified in the Final RFP.
25	L.10.b, p. 66	The DRFP states that a page is defined as one side of a sheet, 8 ½" x 11". Even if pages are duplexed, it is likely that some pages (e.g., backs of 11 x 17 foldouts, pages at the ends of sections, title pages, cover pages) will have blank backs. Are we correct in assuming that only pages containing printed material count against the page limitations (i.e., blank pages do not count)?	Blank pages do not count against the page limitations contained in provision L.10, Proposal Page Limitations (1852.215-81). However, duplex printing is encouraged to the maximum extent practical.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
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26	L.10.c, p. 66	The DRFP specifies offerors shall use Arial 11 font for all text in tables, graphics, and captions. Since offerors will need to present some detailed information in graphics, such as organization charts, staffing matrices, and process flows, the 11-point font size will be restrictive for “call-outs” on these graphics. Would the Government consider permitting offerors to use a font size not smaller than 8-point for graphics of this nature? In addition, offerors may need to include representational or notional graphics that are not meant to be read in detail, such as computer screen mock-ups or form/report print-outs. Will NASA stipulate that these are exempt from the font size restriction as long as they are not used excessively?	The Government does not intend to change the font size requirements contained in provision L.10, Proposal Page Limitations (1852.215-81), paragraph c.
27	L.13, p. 68	Does the Government intend to require early submission of the Past Performance volume?	Yes. The Government intends to require a 30 calendar day response time for the Past Performance volume and a 45 calendar day response time for all proposal volumes . The specific submission requirements will be contained in the Final RFP.
28	L.13, p. 68	Will the Government provide information on amount of time offerors will have to respond to the Final RFP (e.g., 30 days, 45 days)? This will allow offerors to better plan/allocate proposal resources.	Yes, reference response to #27, above.
29	L.13.a, p. 68, and L.16, p. 72	Section L.13.a states that cost information should not be presented in the Technical Proposal, but Section L.16 (TECH1) requires offerors to address cost impacts for “Enhancements, Innovations, and Approaches to Reducing Total Cost of Ownership.” Please clarify the Government’s intent.	Offerors shall discuss their approaches to proposed enhancements, innovations, and approaches to reducing total cost of ownership in their technical proposal (Volume I), together with a summary discussion of any cost impacts in accordance with L.16, Technical Proposal-Volume 1, Factor 1 – Mission Suitability, Subfactor 2 – Technical (TECH) 1. The specific costs and supporting details shall be included in the Business Proposal, per L.17, Business Proposal – Volume II.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

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30	L.16, pp. 71 – 72	Subfactor 1 (Management) does not appear to include the requirement for offerors to propose key personnel. Because of the pervasive effect key personnel have on contract performance for enterprise efforts like CMOE, including responsiveness to LaRC's requirements, are we correct in assuming that the Government desires submission of key personnel resumes?	The DRFP does not contain an evaluation factor for key personnel. Offerors are responsible for responding to the Final RFP in accordance with the instructions and evaluation criteria contained therein.
31	L.17.a, p. 75	Please clarify whether offerors are to submit a detailed, narrative Basis of Estimate (BOE) to support/justify the staffing buildup in each SOW area.	Offerors are required to submit all required information to support/justify the costs proposed. The Government intends to modify the Final RFP to clarify this requirement.
32	L.17.h, p. 77	The DRFP indicates that the Government is providing plug number for each CLIN, but the cost forms only contain plug number for CLINS 401 and 402 (IDIQ). Please clarify whether plug numbers for the remaining CLINs will be provided prior to release of the Final RFP.	Form 10 in Attachment 2, Cost Forms for Phase-in, Core Support and IDIQ Requirements, clearly indicates plug numbers (highlighted in yellow). Furthermore, provision L.17.h (under Form 10) states: "Form 10 contains plug numbers."
33	L-17.h, p. 77	Please clarify where in the Cost/Price Factor of the Business Proposal offerors are to provide the details of the SOW 0 hours, rates, and ODCs. The cost forms currently do not require a break-out of SOW 0; without this level of detail, it will be difficult to determine whether or not proper contract management is occurring at the appropriate skill level.	Provision L.17.h states: "Offerors shall develop and propose a methodology (in accordance with the Offeror's accounting system) for allocating SOW Section 0 direct costs across the costs of performing all other SOW sections and CLINs (e.g., development of a rate specific only to this contract to capture the direct costs for SOW Section 0). Offerors shall clearly identify these direct costs in each applicable Form (e.g., Form 2's). SOW Section 0 direct costs are direct only to this contract are not classified as indirect costs. SOW Section 0 direct costs that, during the course of performance, can be appropriately allocated to a single CLIN (e.g., CLIN 1) shall be allocated to that respective CLIN."

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

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34	L-17.h, Form 2, p. 78	Will the Government provide labor category position descriptions and skill mix for bidding purposes (labor categories and number of hours)?	Offerors are required to propose such items in their proposal in accordance with the instructions contained in the solicitation. The DRFP (and subsequent Final RFP) contains (will contain) the CMOE requirements and additional information [e.g., contract clause I.6, Statement of Equivalent Rates for Federal Hires (52.222-42); Attachment 7 Workload Data; Exhibit F CBAs; SOW Appendix A0.2, Worker Qualifications; SOW Appendix A2.1, Research Operations Support Functions Description; as well as data in the Bidders Library] to support Offerors in developing their proposals.
35	L-17.h, Form 2, p. 78, and L.16, p. 71	There is only one fringe line on Form 2. Please clarify how offerors are to clearly show different fringe pools for different employee categories (e.g., union, wage determination, exempt). Use of a blended fringe rate will not provide the Government with the insight necessary to ensure adherence with FAR 52.222-46, as specified in Section L.16 (MGMT3).	Attachment 2, Cost Forms for Phase-in, Core Support and IDIQ Requirements, Form 2, Note (1) states: "As noted in the cost proposal instructions (ref: L.17(h)), tailor Form 2 accordingly (i.e., add and/or delete rows to accommodate the number of proposed labor categories and/or cost elements)." Furthermore, Note (2) states: "As noted in the cost proposal instructions (ref: L.17(f) & (h)), each offeror shall tailor Form 2 according to its established accounting policies and practices and shall classify and include or exclude indirect costs / rates accordingly." Therefore, Offerors shall tailor Form 2 as necessary.

NNL13458016R
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36	L-17.h, Form 2, p. 78	With each significant subcontractor submitting their own Form 2, there will be no place that reflects total proposed hours. We suggest allowing for blended rates and burdens for a total contract submission of all Forms in the 2 series.	A blended rate submission will not provide the necessary detail (i.e., insight into both the Prime and all significant subcontractor hours/rates) required for the Government to perform a complete cost realism analysis. Therefore, the Prime and all significant subcontractors shall submit separate Form 2's in accordance with the solicitation instructions. Furthermore, all proposed subcontractor costs, significant and otherwise, shall be listed in Form 4 and be included in the Form 2's (reference row titled, "Subcontracts and/or Consultants"), with the total proposed in Form 4 equaling the total "Subcontracts and/or Consultants" proposed in Form 2. Insight into any proposed significant subcontractors' proposed hours will be provided through the significant subcontractors' business proposal submission. Prime Offerors may provide a summary level breakdown aggregating the total proposed hours for the prime and its significant subcontractor(s) in Form 2 (reference response to item #35, above, regarding modifications to Form 2).
37	L-17.h, Form 2, p. 78	Series 2 forms do not allow for full disclosure of proposed compensated overtime nor uncompensated overtime (UCOT). Please clarify the Government's position regarding the use of UCOT on the CMOE contract relative to FAR 52.237-10.	The Government intends to amend the Final RFP to include FAR 52.237-10, Identification of Uncompensated Overtime.
38	L-17.h, Form 2, p. 78	We recommend adjusting Form 2 to allow for the disclosure of proposed overtime hours and to provide a standard productive labor year value for exempt categories.	See response to item #35, above.
39	L-17.h, Form 3, p. 78	Will the Government provide plug number for the ODCs? ODC requirements are difficult to forecast, particularly for a 10-year contract, and only the incumbent contractor has specific insight into potential requirements.	The Government does not intend to provide plug numbers for ODCs. Note that the ROME ODC historical actual costs are provided in the Bidders Library for Core work.
40	L-17.h, Form 3, p. 78	The instructions in the paragraph state that "Offerors shall not use the IDIQ maximum value in these calculations." What value should the offeror use for IDIQ work in estimating taxes and licenses?	Offerors shall not factor in any IDIQ values in these calculations. The Government intends to clarify this in the Final RFP. Note: The IDIQ values provided in the DRFP are IDIQ ceiling values only and do not represent actual work at this time.

NNL13458016R
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Industry Questions/Comments and Government Response

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41	L-17.h, Form 7, p. 80	Form 7 instructions state that these rates are not to be combined with subcontractors to provide blended rates but the task order procedure in H.6 refers to these rates for cost/pricing of IDIQ task orders. Please clarify the Government's intent.	Offerors' Volume II proposals (including Form 7) will be evaluated as part of the cost realism analysis performed during proposal evaluation. Therefore, the Schedule of Rates (Form 7) shall identify prime Offeror and significant subcontractor(s) rates separately for the purpose of proposal evaluation. Please note, however, Form 9 (not Form 7) is for Offerors to complete and will become CMOE contract Exhibit C, IDIQ Direct/Indirect Rates and Profit/Fee, and utilized in pricing all IDIQ work under clause H.6. Offerors shall propose rates in Form 9 consistent with how they intend to best perform the contract (e.g., a composite rate of a given labor category of all parties proposed or separate rates of a given labor category for each of the parties proposed).
42	L-17.m, p. 81	Will NASA provide information regarding expected escalation rates to ensure a level playing field for all offerors? This is particularly important on a 10-year contract where small variations in escalation rates could have a significant impact on proposed costs.	The Government does not intend to provide escalation rates.
43	L.18.d, p. 85	The DRFP Past Performance instructions require offerors to complete a Work Performance Matrix (Attachment 8) for the prime contractor and each significant subcontractor. Given the limited page counts for Volume III, will the Government consider excluding the Work Performance Matrix from the past performance page count allocation?	Yes. The Final RFP will clearly annotate Attachment 8, Work Performance Matrix, as being outside the page limits for Volume III.
44	SOW 1.01	Will the CMOE contractor have read-only access to the Maximo CMMS database?	The CMOE Contractor will have read-only access to the database. Also, see response to item #16, above.
45	DRD 1.1, 1.2	Will the capability to generate the required maintenance reports be provided by the Center IT contractor in Maximo and will this be ready for the ECMS demo required 45 days into the phase-in period?	The CMOE Contractor will have the ability to generate all required reporting out of the CMMS at the start of the phase-in period. The CMMS is currently operating at NASA LaRC and will be operating during the phase-in.
46	SOW 1.01	What database product does the Maximo implementation at LaRC operate under (e.g., Oracle, SQL Server etc)?	Oracle 11.2.

NNL13458016R

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47	SOW 1.0.3	How can bidders access the GIS web site shown in the draft SOW? https://gis-dbweb.larc.nasa.gov/gis/larc/rp_menu	This website is internal NASA only. Offerors shall inform the Government if there are specific screen shots or other data that is desired to be posted to the Bidders Library. Additionally, the Government intends to post a summary of the types of items contained in the LaRC GIS to the Bidders Library.
48	Work Load Data	Will NASA provide the complete equipment hierarchy from the CMMS that details the System - Subsystem and component description of the LARC facilities and operational equipment?	Equipment hierarchy is not currently in the LaRC CMMS.
49	Work Load Data	Will NASA provide each of the job plans described in the work load data attachments?	The Government will post the maintenance job plans to the Bidders Library.
50	Work Load Data Maintenance 1 of 4 through 3 of 4	Will NASA provide historical data on all service calls performed over the last two or more years?	Historical Workload data, including service calls, is provided in the Bidders Library under "Historical Information".
51	Work Load Data - CMOE SOW Section 2 (Operations) Support Required (FY14-24) Attachment 7.2 – Operations Workload Data (1 of 2)	Will NASA provided some sort of operational work load data so that contractors can provide estimates for the CMOE SOW Section 2 (Operations) Support Required (FY14-24) Attachment 7.2 – Operations Workload Data (1 of 2)?	Historical Workload data and Facility Operational Model information is provided in the Bidders Library. Additionally, Attachment 7.2, Operations Workload Data (1 of 2), contains Projected Annual (FY) Demand (test hours) and Type of Operations (e.g., number of shifts).
52	Work Load Data - SOW Section 2 (Operations) Support Required (FY14-24) Attachment 7.2 – Operations Workload Data (1 of 2)	Will NASA provide data and a spreadsheet for the Facilities Systems operations (i.e., facility utilities) similar to CMOE SOW Section 2 (Operations) Support Required (FY14-24) Attachment 7.2 – Operations Workload Data (1 of 2)?	Attachment 7 contains the workload data for the CMOE contract. This data, coupled with the LaRC Real Property Listing (ref. the Bidders Library) will identify the components of the horizontal infrastructure (utilities) at LaRC. The Bidders Library also contains historical information. Additional LaRC Steam Plant (B1215) Information will also be posted to the Bidders Library.
53	Work Load Data - Attachment 7.1 – Maintenance Workload Data (1 of 4)	Does the PM Safety critical column in the Preventative Maintenance Workload data (Worksheet 1 of 4) imply extra hours of other support staff, such as safety personnel to add to the job estimate?	No, this column does not imply this.

NNL13458016R
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Industry Questions/Comments and Government Response

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54	Exhibit E1, WD Davis Bacon	This WD Davis Bacon has been issued for Hampton county, VA. Is all the Davis Bacon work under this contract to be performed in Hampton County, or will additional Davis Bacon WDs be issued for other counties that will require Davis Bacon work within LARC? Please clarify and provide if necessary.	It is anticipated that all applicable work will be performed on-site at NASA Langley which is located within the limits of the City of Hampton, VA.
55	Work Load Data - Attachment 7.1 – Maintenance Workload Data (1 of 4)	In Attachment 7.1 – Maintenance Workload Data (1 of 4) the Facilities listed do not appear for all years, some appear in later years, some disappear. Why are the Preventative maintenance tasks for each year not consistent?	There are numerous ongoing facility changes at LaRC that affect the work performed under this contract and could affect the listed facilities in each year. Additionally, the intervals for the various jobs can differ from year to year.
56	Section M	Will NASA describe in Section M how it intends to evaluate the IDIQ labor rates provided in form 7?	Reference provision M.3, Evaluation Factors, Factor 2 - Cost/Price.
57	Section M	In the IDIQ Fixed Fee portion how will NASA separate the fee on labor vs. other charges?	Note that the IDIQ work will be issued as either Firm-Fixed Price (FFP) or Cost-Plus-Award-Fee (CPAF) task orders. There is no "Fixed Fee" under the CMOE contract. All IDIQ work will be proposed in accordance with contract clause H.6, Task Ordering Procedure (1852.216-80), and the CMOE Contractor will be required to show the derivation of its proposed costs for each IDIQ task order.
58	SOW 1.0.6	Critical spares - is there a current list of critical spares required and a list of what is on hand in inventory? Will it be provided in the technical library?	Yes, there is a listing of critical spares and it will be provided in the Bidders Library.
59	Maximo CMMS	What is the current version of Maximo including patch state (7.5.0.x)?	The current version (as of January 14, 2013) of Maximo is 7.5.0.3.
60	Maximo CMMS	Are there any add-ons in addition to Scheduler?	The CMMS at NASA LaRC does not currently have Scheduler or any other add-ons.
61	Maximo CMMS	Is Maximo used on mobile devices? If yes, which platform and devices?	Mobile devices are not currently in use for Maximo at NASA LaRC.
62	Maximo CMMS	During the transition, will the new contractor have direct Administrative access to the Maximo servers to make changes? If no, what processes are required to be followed (essential for the transition timeline)?	No. The CMOE Contractor will be required to coordinate with the Government and the Government IT Contractor. Also, see response to item #16, above.
63	Maximo CMMS	What access will we have to make changes to Maximo once the contract starts?	See answer to #16, above.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

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64	Maximo CMMS	Will NASA provide a list of any current issues and/or outstanding changes with Maximo (if there are any)?	There are no outstanding changes/issues with Maximo at NASA LaRC. The Government intends to provide issues, if any, during the phase-in period.
65	Maximo CMMS	Which Maximo applications are currently being used (Work Management, PMs, Inventory, Purchasing, etc.)?	The current Maximo modules at NASA LaRC are provided in SOW Appendix A0.1, IT Work Management Systems.
66	Maximo CMMS	What Maximo to external system integration points are configured (connections to what systems; contractor and government)?	Maximo currently interfaces with the Geographic Information System (GIS) and the current Contractor's Work Order Tracking System (reference current ROME SOW Section 5.1.1).
67	Maximo CMMS	Is Maximo currently being used for government property management?	No.
68	Section L.17.n.2. and Section H.6.J.6.	RFP directs Contractor to propose three IDIQ profit/fee rates commensurate with Task Complexity Level (TCL) as detailed in Section H. Will the Government provide Offerors estimates of anticipated number of task orders and estimated dollar value by TCL?	The Government does not intend to provide estimated dollar amounts for IDIQ work other than the ceiling values provided in the solicitation. Historical IDIQ workload information is provided in the Bidders Library. Additionally, the Government estimates that 40% of the IDIQ work will be Low TCL, 40% Medium TCL, and 20% High TCL. NOTE: These are estimates only and in no way bind the Government to actual classifications of the work as it occurs.
69	Section H.6.J.6.iii	RFP does not allow the Contractor to apply profit/fee to ODC. Will the Government provide estimates of the amount of non-fee bearing dollars anticipated in the RFP-provided plug numbers?	The referenced contract section applies only to IDIQ work. Therefore, no estimate can be provided. Note that the ROME ODC historical actual costs are provided in the Bidders Library for the Core work.
70	SOW 1.0.1 and FAR 52.245-1(f)(1)(iii)(A)	Will there be an update to the GFP Listing (Exhibit G) prior to contract award to reflect all of the minimum required data fields to meet reference requirements?	The Government does not intend to make any changes to this listing at this time. Also reference item #71, below.
71	SOW 1.0.1.1, FAR 52.245-1, NFS 1852.245-78	Will NASA clarify what the Contractor will be required to physically inventory? The SOW states the Contractor is to perform a physical inventory of all facility assets which consist of approximately 40,000 active items. The physical inventory normally consist of GFP items only.	The SOW requirements in SOW Section 1.0.1.1 are distinctly separate from the FAR Government Property requirements. The requirements of this SOW section apply to the assets contained in the CMMS as provided in Attachment 7.1, Maintenance Workload Data. Note: Facility assets do not equal the GFP listing contained at Exhibit G, Government-Furnished Property.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

#	Contract/SOW Reference/Topic	Industry Question/Comment	Government Response
72	Section G.5	The Contractor is to comply with NPR 4100.1 & NPR 4200.2; however, both of these procedures are currently in an "expired" condition as reflected in NASA nodis3.gsfc.nasa.gov website. Will NASA confirm use of these documents?	NPR 4100.1 and NPR 4200.2 are currently applicable through July 29, 2013 and July 11, 2013, respectively.
73	Section G.5.a	The draft RFP states that the Contractor shall be liable for property loss in accordance with FAR 52.245-1(h)(1); however, the actual verbiage of this FAR Clause is that the "Contractor shall not be liable for loss of Government property furnished or acquired under this contract, except when any one of the following applies....." Will the government please clarify the difference?	No clarification required as the clause references and verbiage are correct. The FAR clause at 52.245-1(h)(1) provides for situations when the Contractor is liable.
74	Section G.8.c	Will the NASA clarify the level of risk associated with the GFP provided on this contract? The draft solicitation states that the government bears no responsibility for repair or replacement of any lost Government property, Government property that reaches the end of its useful life during the contract period, or Government property that is beyond economical repair, unless otherwise noted in paragraph (e) of this clause. Does this mean the Contractor will be financially responsible to repair and/or replace all GFP on this contract if the property is still needed to support the contract?	The complete language in contract clause G.8, Providing Government Property to Contractors, paragraph (c), states: "The Government bears no responsibility for repair or replacement of any lost Government property, Government property that reaches the end of its useful life during the contract period, or Government property that is beyond economical repair, unless otherwise noted in paragraph (e) of this clause. If any or all of the Government property is lost or becomes no longer usable, the Contractor shall be responsible for replacement of the property if the property is still needed for contract performance or as otherwise directed by the Contracting Officer. Title to all replacement property shall be in accordance with FAR 52.245-1." Therefore, yes, the Contractor will be responsible if the property is still required for performance of the contract unless otherwise directed by the Contracting Officer.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

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75	Section G.5.c.(10), NFS 1852.245-83, and Appendix A2.2	Will NASA confirm that this contract does not include any Government Furnished Real Property (GFRP)? There is no GFRP Listing provided in this solicitation; however, there is a list of facilities that are identified as buildings that the Contractor may support during contract performance. The solicitation also states that "Building Maintenance" is a service provided by the customer for the facilities occupied by the Contractor personnel. The requirement to provide a plan for maintenance of GFRP does not seem to be supported by the solicitation.	This contract does not include any Government Furnished Real Property.
76	Section L.13.b)	When will the Past Performance documents be due?	See answer to item #27, above.
77	Section L.15.a 1. and Section L.15.a) 1. B. 4	This section lists four documents, such as the Safety and Health Plan and Phase-in Plan, that will not be evaluated as part of the solicitation process; however, Section L.10.a allows over 35 pages to be submitted for just three of these four documents. Are we correct to assume that these documents will be read by the SSB and will influence their evaluation, or will they only be used to verify compliance with RFP requirements?	Provision L.15.a states: "This documentation will not be evaluated as part of the selection process for contract award."
78	Section L.17. BUSINESS PROPOSAL, FACTOR 2, FORM 3	Section states: "Offerors shall provide support and rationale for proposed off-site facility costs, if any." This implies that the Government may not be providing office space on-site. It seems it would be preferable to be on-site for the Program Management Office (PMO) due to the difficulty of communication (via VPN or other means) to/from off-site. What is the Governments intention regarding providing office space for the contractor on the center?	Contract clause G.5, Installation-Accountable Government Property (1852.245-71) (Alternate I), paragraph (c)(1), states: "Office space for up to 400 Contractor employees, work area space, and utilities. Government telephones are available for official purposes only." Also see item #6, above.
79	Contract Clause G.5	This Clause states that the Government will provide "Office space for up to 400 contractor employees..." If the contractor PMO is on-site, is the PMO staff included in the 400 provided spaces?	Yes. Also, see answer to item #78, above.

NNL13458016R
Center Maintenance, Operations, and Engineering (CMOE)
Industry Questions/Comments and Government Response

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80	DD 254 Block 13	This section states that all personnel supporting this contract must be eligible for a Secret security clearance. Will the contractor be required to schedule, conduct and pay for these investigations?	Yes, the Contractor will be required to schedule, conduct and pay for any required investigations. All applicable costs will be reimbursed in accordance with the terms of the CMOE contract and the Offeror's accounting system.
81	MGMT 1 -Electronic Contract Management System (ECMS)	What is the approved method of accessing data external to the LaRC's network?	Per clause H.17: "For off-site contractors, NASA Langley Research Center will provide access to appropriate NASA information and information systems via a client-based virtual private network (VPN) where necessary. The VPN system shall be operated and maintained by the Agency enterprise service provider with local oversight provided by the Langley Research Center CIO. Individual system and user access will be dependent upon compliance with NASA policies. Dedicated, site-to-site network connections from the contractor's off-site location to the NASA Langley Research Center network will not be allowed."
82	SOW 4.3.1	Will NASA provide a project management tool or can bidders propose their own solutions?	Reference contract clause H.17, Government Furnished Information Technology (IT) Services (LaRC 52.245-97), and paragraph (a)(4) of provision L.15, Additional Required Documentation.
83	Work Load Data - Attachment 7.1 – Maintenance Workload Data (4 of 4)	Attachment 7.1 – Maintenance Workload Data (4 of 4) shows assignments of Facility Safety Head (FSH), Facility Coordinator (FC), Facility Environmental Coordinator (FEC), and Engineering Coordinator (EC) Contractor Support - are we to assume these are full time positions or can one person perform more than one of the Facility positions?	Offerors shall propose the level of support they believe is commensurate with the CMOE requirements.
84	MGMT 1 -Electronic Contract Management System (ECMS)	Will the staff be available to be trained in ECMS prior to the completion of phase-in?	Reference SOW Section 0.5.2, ECMS Functionality Demonstration and Testing. Yes, the Government intends to have applicable staff available to meet the requirements contained in the contract.