

NNH12438290R—Questions-Answers

Question 1. In the case of official NASA travel to Russia (for example, to Star City), can the Government explain specifically what type of Russian invitations or other documentation they will have upon which the visas will be processed? Will these be official invitations? Or standard business invitations?

Answer: Official letters of invitation are issued by Roscosmos.

Question 2. Can the Government explain if there are any visa processing channels for official NASA travelers headed to Russia which are different from those that any other business or official traveler from the USA would utilize? In other words, does Russia expedite the visas? Are there forms or steps which are different (perhaps reduced) for processing visas for official NASA travel to Russia (for example, based on agreements between NASA and Russia)?

Answer: The visa processing channels for official NASA travelers are not different from any other business or official traveler from the USA. If necessary, Russia will expedite visas, for an additional cost.

Question 3. When official NASA travelers are headed for the Baikonaur Cosmodrome can the Government please confirm that they will need Kazakhstan visas in addition to the Russia visas?

Answer: NASA travelers will need Kazakhstan visas if they are not going to a launch/landing.

Question 4. In the case of Kazakhstan travel, can the Government explain specifically what type of Kazakhstan (or Russian) invitations or other documentation they will have upon which the visas will be processed? Will these be official invitations? Or standard business invitations?

Answer: Official letters of invitation are issued by Roscosmos and/or Kazak Space Agency for other business not related to Soyuz launch and landing operations.

Question 5. Can the Government explain if there are any visa processing channels for official NASA travelers headed to Baikonaur Cosmodrome for a launch/landing which are different from those that any other business or official traveler from the USA would utilize? In other words, does Kazakhstan expedite the visas? Are there forms or steps which are different (perhaps reduced) for processing visas for official NASA travel for a Baikonaur launch/landing (for example, based on agreements between NASA, Russia, and/or Kazakhstan)?

Answer: Launch/landing travel is coordinated through the US Embassy Moscow NASA Management Liaison Office and Roscosmos and does not require a Kazakhstan visa.

Question 6. Although the Government is clear enough in the RFP concerning the forms of "logistical support" which are sought, because of the title of the RFP, and that logistical support can take so many other forms as well, can we ask the Government to draw a box around the logistical support which the Contractor will be required to provide under this contract? That is, can the Government please confirm what the logistical support (as distinct from interpretation, translation, and visa processing) required under this contract will be limited to?

Answer: Logistical support is limited to preparation for overseas meetings such as assembling documents for trip books.

Question 7. Historically, under the incumbent contract, approximately what percentage of the visa applications submitted for NASA travel are rejected due to problems in the application? If such visas require resubmission, can the contractor charge the Government under this contract for the additional processing required for the resubmission?

Answer: A minimal number of applications are returned. Yes the contractor can charge for resubmission.

Question 8. Historically, under the incumbent contract, approximately what percentage of the visa applications submitted for NASA travel are rejected due to problems with the traveller? If such visas require resubmission, can the contractor charge the Government under this contract for the additional processing required for the resubmission?

Answer: A minimal number of applications are returned. Yes the contractor can charge for resubmission.

Question 9. Will the Government be extending the deadline for submission of this proposal any further?

Answer: Further extension is not anticipated at this time.

Question 10. Based on the RFP requirements, we would expect most visas to be processed under this contract will be for US citizen travelers to Russia and US citizen travelers to Kazakhstan. That said, we have three questions:

a.] Can the Government estimate the percentage of the overall visas to be processed to Russia/Kazakhstan which will be for US permanent residents who are citizens of other countries?

Answer: None

b.] Can the Government estimate the percentage of the overall visas to be processed to Russia/Kazakhstan by citizens of other countries who are not US permanent residents?

Answer: None

c.] If [a] and [b] above are non-zero, can the Government explain if there are any visa processing channels for non-USA citizens who are traveling on official NASA business to Russia and/or headed to Kazakhstan for a launch/landing which are different from those that any other business or official traveler from the their respective home countries would utilize? In other words, does Kazakhstan expedite the visas for official NASA travel for non-US citizens? Are there forms or steps which are different (perhaps reduced) for processing visas for official NASA travel to Russia and/or Kazakhstan (for example, based on agreements between NASA, Russia, and/or Kazakhstan)? Historically for the incumbent contract, have there been any countries for which visas to Kazakhstan or Russia have been more time consuming to process, and if so, from which countries and what percentage of visas processed fall into this category?

Answer: N/A

d.] Please confirm that the percentage of visas being processed under this contract to other countries (other than Russia and Kazakhstan) will be 0%, or if not, please estimate the percentage of the overall visas that fall into this category (of non-Russia, non-Kazakhstan).

Answer: 1% or less

Question 11. Is it 3600 words per language or that many words for all languages?

Answer: 3600 words for all languages