



Protective Services Site Visits

April 30: Greenbelt
May 1: Wallops Flight Facility





Presenters

Debra Kaelberer, Contracting Officer

Madison Townley, Chief, Protective Services



Goal of Site Visits

- ▶ Introduce Industry to the Procurement and Protective Services Management Teams
- ▶ Familiarize Interested Parties with Goddard Space Flight Center
- ▶ Provide Opportunity to Meet Interested Parties
- ▶ Emphasize Important Aspects of this Procurement



Opening Remarks

- ▶ Verbal questions may be answered during this session, however, they will not be considered an official response
- ▶ Written response(s) shall govern if different than verbal
- ▶ All questions to the RFP must be submitted in writing no later than May 4, 2012
- ▶ All responses will be posted
- ▶ All questions must be submitted in writing to:
Debra.c.kaelberer@nasa.gov



Opening Remarks

- ▶ Offerors are reminded not to contact incumbent personnel (either directly or through electronic means) during duty hours or at their place of employment.



Procurement Highlights

- ▶ 8(a) small business set-aside
- ▶ North American Industry Classification System (NAICS) code: 561612
- ▶ Small Business Size Standard: \$18.5M
- ▶ Commercial service and the procedures in the Federal Acquisition Regulation (FAR) Part 12 will be used



Procurement Highlights

- ▶ Single award. Must propose for all locations. Separate awards, by location, will not be considered
- ▶ Period of acceptance for offers: 240 calendar days
- ▶ Plan to award without discussions
- ▶ Must have a secret facility clearance at the time proposals are due



Procurement Highlights

- ▶ Contract type: Firm Fixed Price (FFP) for core services
- ▶ Indefinite Delivery Indefinite Quantity (IDIQ) FFP component for services in addition to the core services
- ▶ Period of Performance: 60 months total
 - Base period: 20 months
 - Option One: 24 months
 - Option Two: 16 months



Procurement Highlights

- ▶ Phase-in period: 62 days for GB, WFF & GISS. Phase-in will be conducted under a separate contract vehicle.
- ▶ Phase-in period: 61 days for IV&V. Begins 9/30/13. Will be a task order to the contract.



Milestones

Milestone	Date
RFP Issue Date	04/16/12
Site Visit at Greenbelt	04/30/12
Site Visit at Wallops	05/01/12
Proposals Due	05/24/12
Award	11/28/12
Phase-In Begins	12/01/12
Contract Performance Begins	02/01/13



Reminders

- ▶ **Technical Merit Volume Instructions:**
 - Address those areas we identify
 - Technical Approach
 - Staffing Plan
 - Organizational Structure
 - Phase-in Plan
 - Safety & Health Plan
 - Deviations/Exceptions



Reminders

- ▶ Complete all fill-ins (i.e. firm fixed price, key personnel, milestone payments)
- ▶ Review general proposal instructions (5.2.12). Watch page limits
- ▶ Offer Volume Instructions:
 - Complete SF 1449
 - Acknowledge and return all amendments (SF30)
 - Points of contact
 - Certifications and Representations: use ORCA or submit with proposal
 - Joint Venture Information – approval by SBA
 - Govt. Property
 - Provide CAGE code for verification of secret facility clearance
 - Preliminary analysis of possible organizational conflicts of interest that might flow from the award of this contract.
 - Deviations/Exceptions



Reminders

- ▶ **Past Performance Volume Instructions:**
 - No customer questionnaires
 - Complete the Past Performance and Reference Information (Exhibit 1)
 - Provide no more than 10 references
 - Each reference limited to 2 pages



Reminders

- ▶ **Price Volume Instructions:**
 - Fill in all CLIN pricing information in Section 2.1
 - Complete Exhibit 2, IDIQ Evaluation
 - Provide Phase-in pricing for GB, WFF, and GISS
 - Provide Phase-in pricing for IV&V
 - Understand what increases are allowed under the Service Contract Act (FAR clause 52.222-41) and Fair Labor Stands Act and Service Contract Act - Price Adjustment (Multiple Year and Option Contracts (52.222-43). Adjustments allowed at the beginning of each renewal option period.
 - Note: Increases to Supervisor wages and benefits are not subject to contract price adjustments in the subsequent periods of performance under FAR 52.222-43, unless the Supervisory position is expressly covered under a CBA or Wage Determination.



Stay Connected

- ▶ Monitor the websites for release of any updated information regarding this procurement.
- ▶ Federal Business Opportunities:
<https://www.fbo.gov>
- ▶ NASA Acquisition Internet Service (NAIS)
<http://procurement.nasa.gov>



Protective Services

Our Facilities



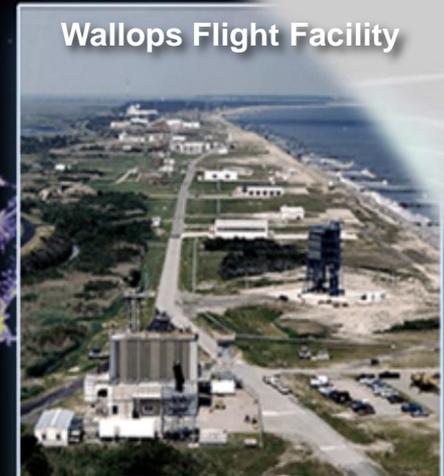
- **GSFC Greenbelt, Maryland**
- **GSFC Wallops Flight Facility, Virginia**
- **IV&V Facility, West Virginia**
- **Goddard Institute for Space Studies, New York**
- **Ground Stations at White Sands Complex, New Mexico**



Greenbelt



White Sands Ground Stations



Wallops Flight Facility

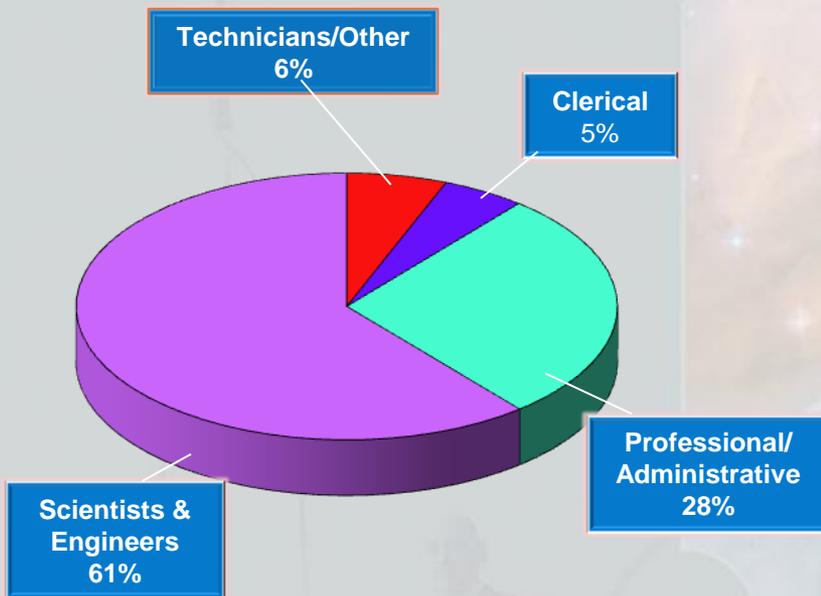


Goddard Institute for Space Studies



Independent Verification & Validation Facility

Protection of the Greenbelt Workforce



Scientists & Engineers
61%

Technicians/Other
6%

Clerical
5%

Professional/
Administrative
28%

Greenbelt Workforce
Total Civil Servants: 3,004
Total Contractors : 5,580
Total Workforce: 8,584

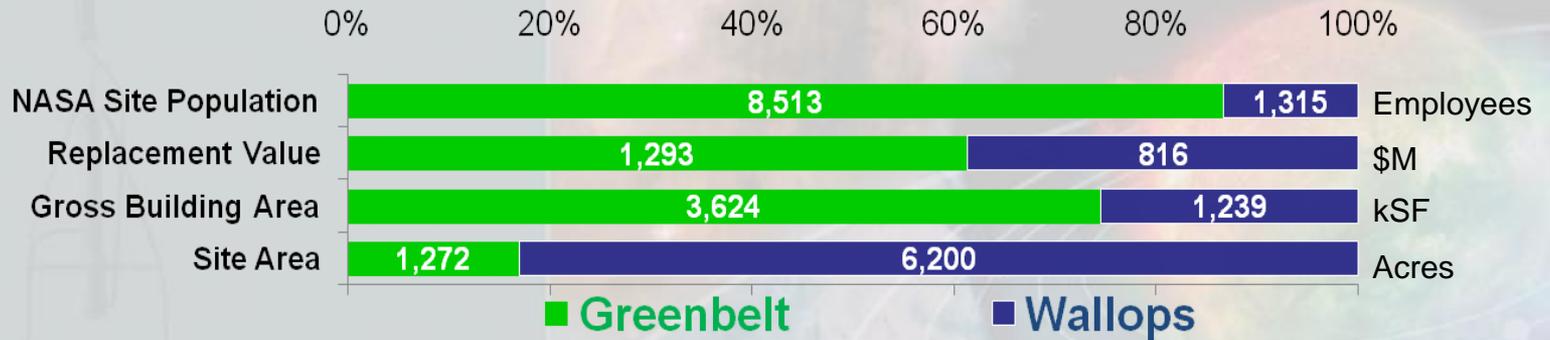


www.nasa.gov/goddard

Site Visit: NNG12364774R



Protection of the Greenbelt Workforce and Land Mass

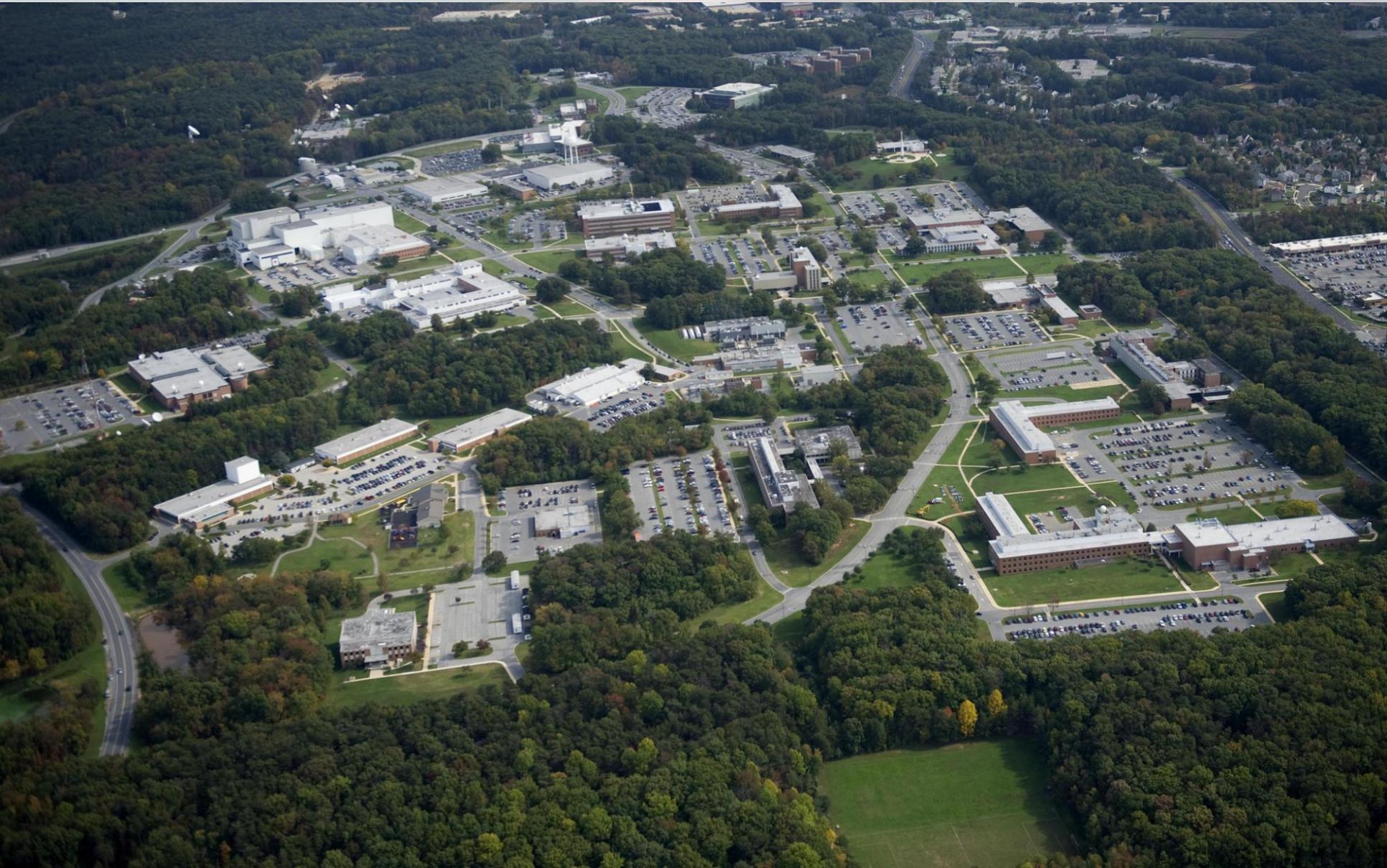


- *Established in 1959*
- *40+ year-old infrastructure*

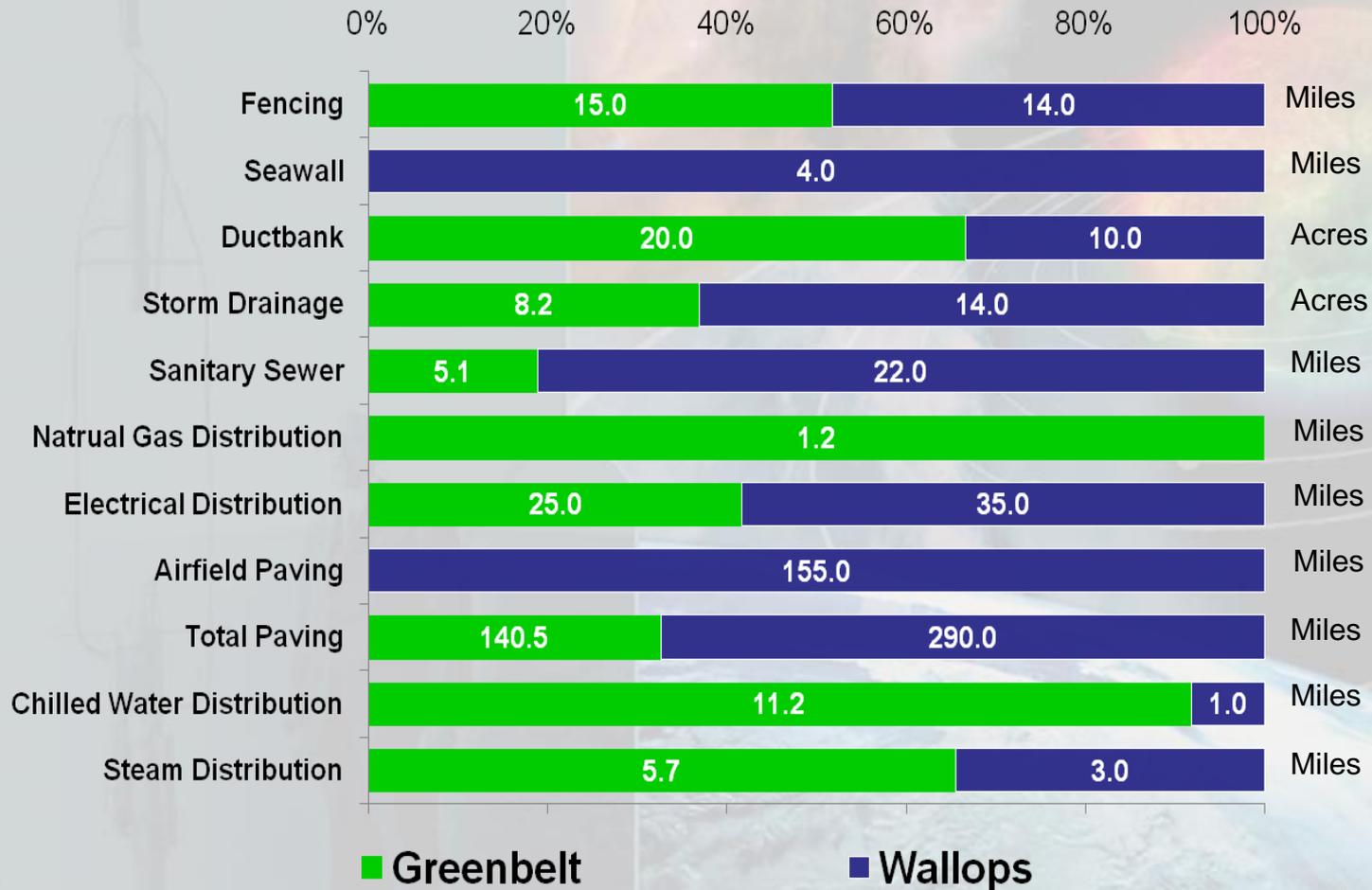


- *Established in 1945*
- *60+ year-old infrastructure*

Greenbelt Campus



Protection of the Greenbelt Land Mass





Protective Services – Mission Statement

Protective Services Division is committed to providing a safe and secure environment for all employees, contractors and visitors. We will lead the Agency's effort to secure all assets critical to the overall success of the NASA mission. Our services will be provided through partnerships and based on our core values of duty, respect, innovation, professionalism and vigilance.

Protective Services Organization – CODE 240



Madison Townley
Chief of Protective Services
(SAIC)

Counterintelligence

- Investigations and Operation
- Counterintelligence/Counter-Terrorism Education
- Threat Assessments

Administrative Support

Thomas Evans
Deputy Chief of Protective Services
(ASAIC)

Business Management

WFF

GISS

IV&V

WALLOPS PROTECTIVE SERVICES

Administrative Support
VACANT

PHYSICAL SECURITY

- Criminal Investigations
- Key and Lock Control
- Physical Security
- Uniformed Service SecTek/Emergency Medical Technician/K9

PERSONNEL SECURITY

- Access Adjudication
- Background Investigations
- Clearances
- JPAS
- PIV

INFORMATION/INDUSTRIAL/PROGRAM SECURITY

- Badging
- Classified Documents
- CBACS
- DD254 Review
- Information Assurance
- IVC Inquiries
- MEI
- Property Control
- SCI Briefings
- NSS C&A

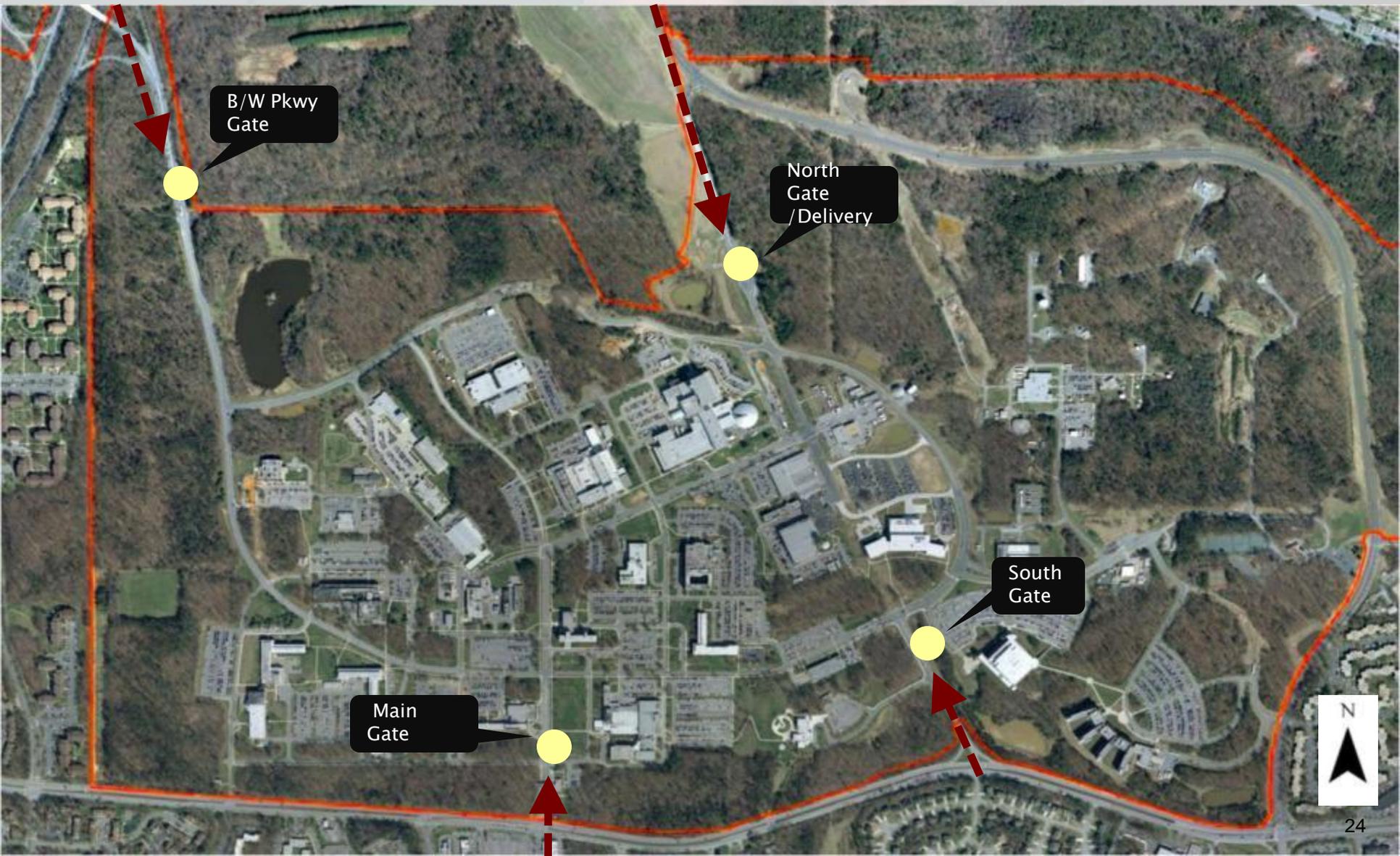
EMERGENCY MANAGEMENT

- COOP
- EOC
- EPAS
- Event Management
- Incident Command

White Sands Complex

SAIC = Special Agent In Charge
ASAIC = Assistant Special Agent in Charge
T/L = Team Lead

Greenbelt Campus - Fence/Gates





Protective Services – Physical Security

Functions/Services include:



Uniformed Services

- 911 Dispatch Service
- Crime Prevention
- Traffic Enforcement (Patrol)
- Incident Command
- Alarm Response
- Random Vehicle Inspections
- Explosive Detection (K9)
- Closed-Circuit Television (CCTV) Monitoring
- Badge Issuance
- Security Surveys
- Animal Control
- Building Checks
- Tactical Response
- Emergency Medical Technician

Do You Know....



On a monthly average Protective Services:	<u>Greenbelt</u>
Issues or renews badges to civil servant & contractors	1803
Processes official visitors	1483
Processes foreign national visitors	49
Fingerprints persons	319
Truck inspections	1524
Random vehicle inspections	592
Processes key/keycard requests	308
Security escorts	33
Responds to medical emergencies / fire alarms _(response in ≤ 2 min)	9
Issues traffic violation notices	14
Radar assignments	CONT.
Monitors keycard access readers	1100
Opens doors for employees	155
Security briefings/debriefs	18
Responds to security alarms	4
Responds to aircraft alarms	n/a

Protective Services - Personnel Security

Functions/Services include:

- Background investigations for suitability
- Classified National Security Information
- Security Information Adjudication for suitability access
- Reviews security clearance requests
- Common Badging and Access Control System (CBACS)
- Locator & Information Services Tracking System (LISTS)
- Electronic Questionnaires for Investigations (e-QIP)
- Homeland Security Presidential Directive –12 (HSPD–12)



Protective Services – Information/Industrial Security

Functions/Services include:

- Classified Documents/Classification Management
- Badging – ID Media
- Key Card Program Management



Protective Services – Emergency Management

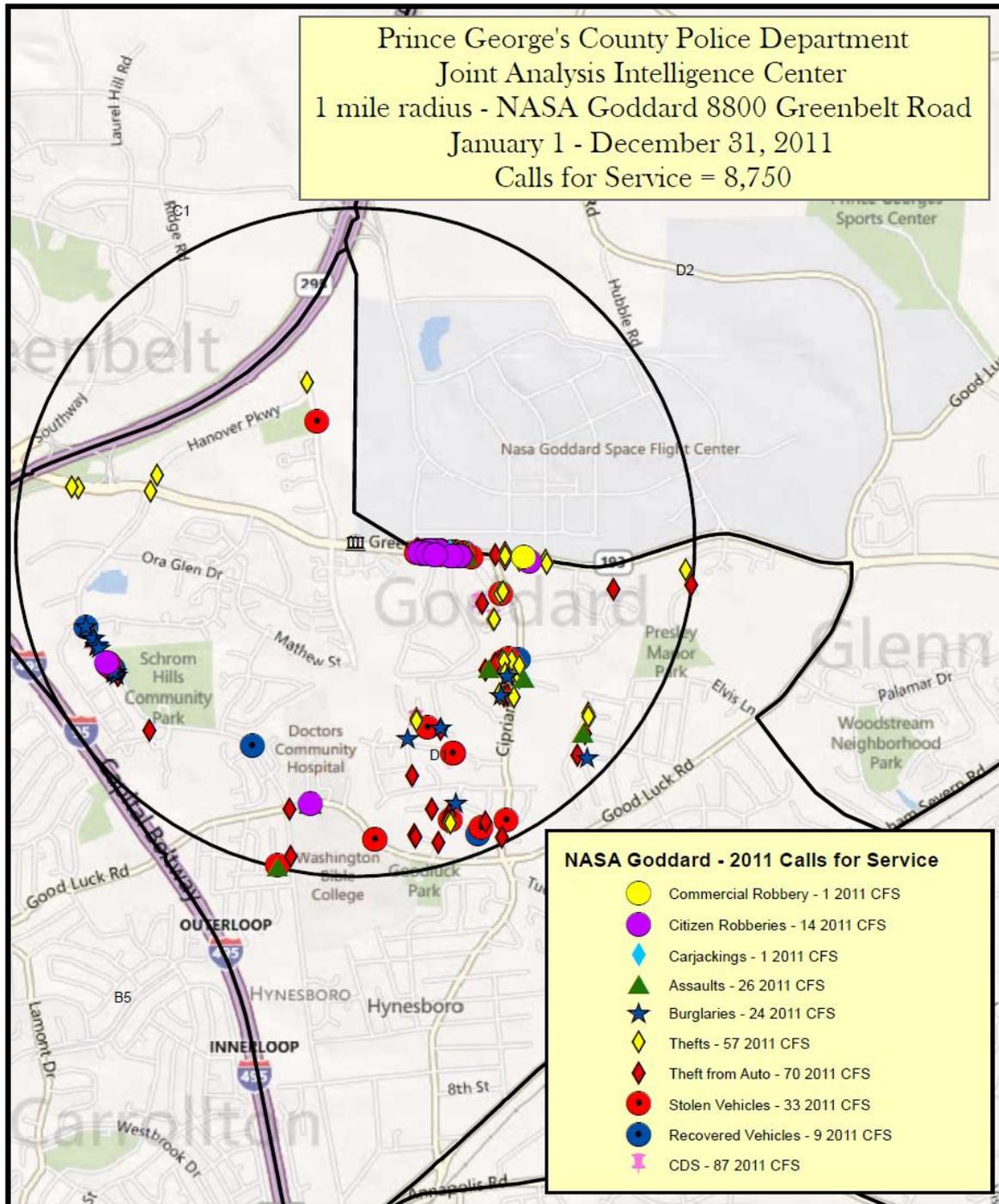
Functions/Services Include:

- Event Management
 - Incident Command And Control
 - Evacuation Drills
 - Center Emergency Drills
- Emergency Operation Center
 - Emergency Notification Systems
 - NASA ENS
 - Emergency Public Address System (EPAS)
 - Maintaining Emergency Communications
- Training & Equipment Procurements
 - National Incident Management Training (NIMS)
 - Center Table Top Exercises
 - Automatic Electronic Defibrillator (AED) Maintenance

Crime Outside Goddard Gates

2011 Criminal Activity from the Prince George's County Police Department within 1 Mile Radius of GSFC:

- ▶ 0 Homicide
- ▶ 0 Rapes
- ▶ 26 Assaults
- ▶ 15 Robberies
- ▶ 24 Burglaries
- ▶ 24 Burglaries
- ▶ 127 Larcenies
- ▶ 33 Stolen Vehicles





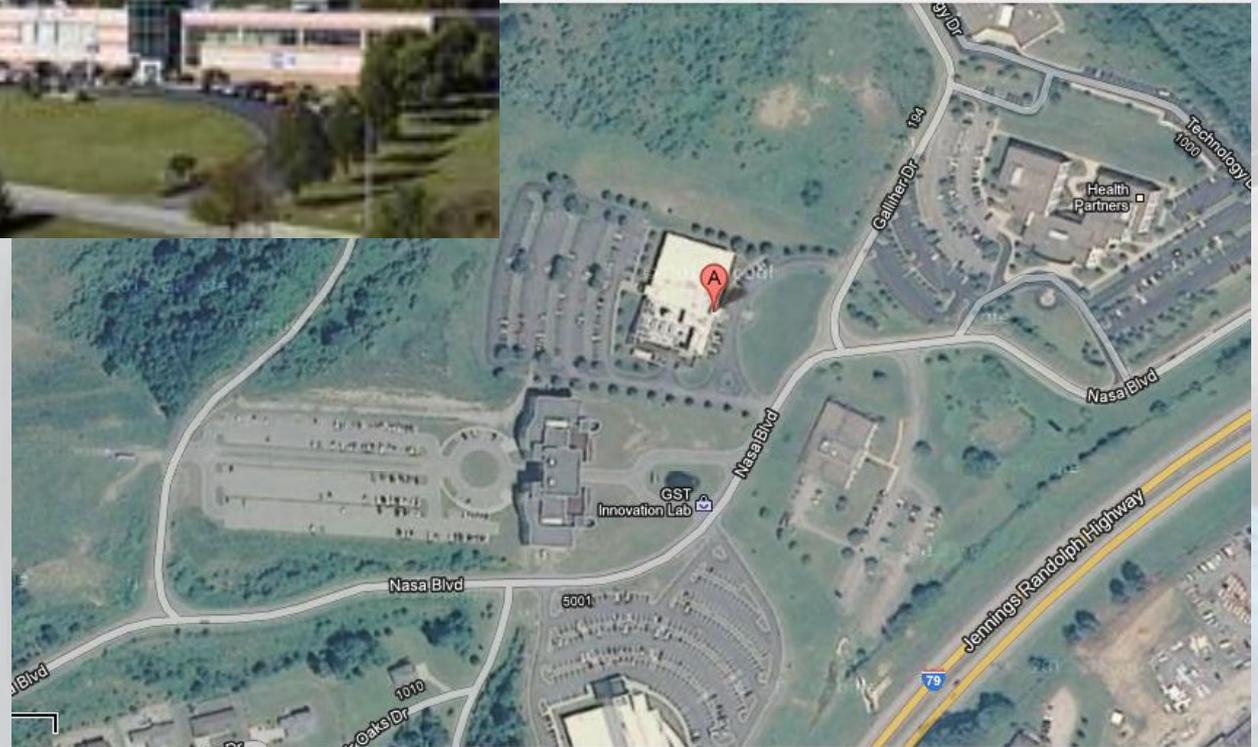
Independent Verification & Validation Facility (IV&V)



IV&V Location



IV&V is located at
100 University Drive
in Fairmont, WV





Gregory D. Blaney, Director IV&V

- ▶ The NASA IV&V Program strives to improve software safety, reliability, and quality of NASA programs and missions through effective applications of systems and software IV&V methods, practices, and techniques. The NASA IV&V Program applies software engineering best practices to evaluate the correctness and quality of critical and complex software systems throughout the System Development Life Cycle.



Protection of the IV&V Workforce

IV&V Workforce

Total Civil Servants: 43

Total Contractors : 362

Total Workforce: 405



Protective Services – Physical Security

Functions/Services include:



Uniformed Services

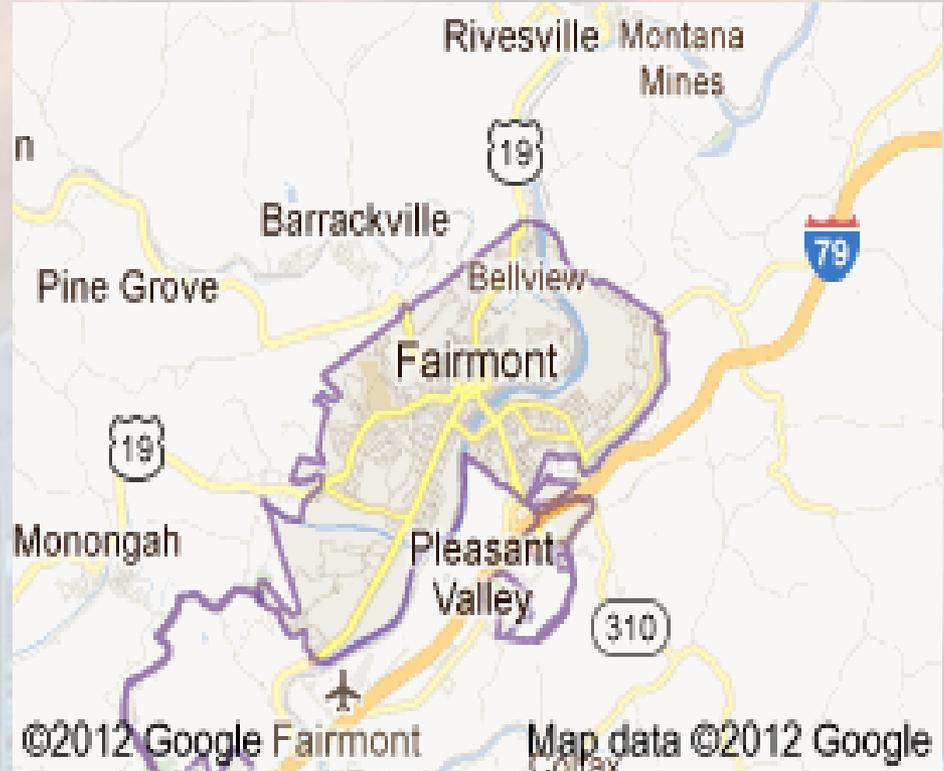
- Crime Prevention
- Parking and Traffic Control
- Package and Parcel Inspections
- Building Checks
- Tactical Response
- Closed-Circuit Television (CCTV) Monitoring



Crime Outside IV&V

2010 Criminal Activity from the Prince Fairmont WV

- 0 Homicide
- 7 Rapes
- 31 Assaults
- 10 Robberies
- 111 Burglaries
- 0 Larcenies
- 17 Stolen Vehicles



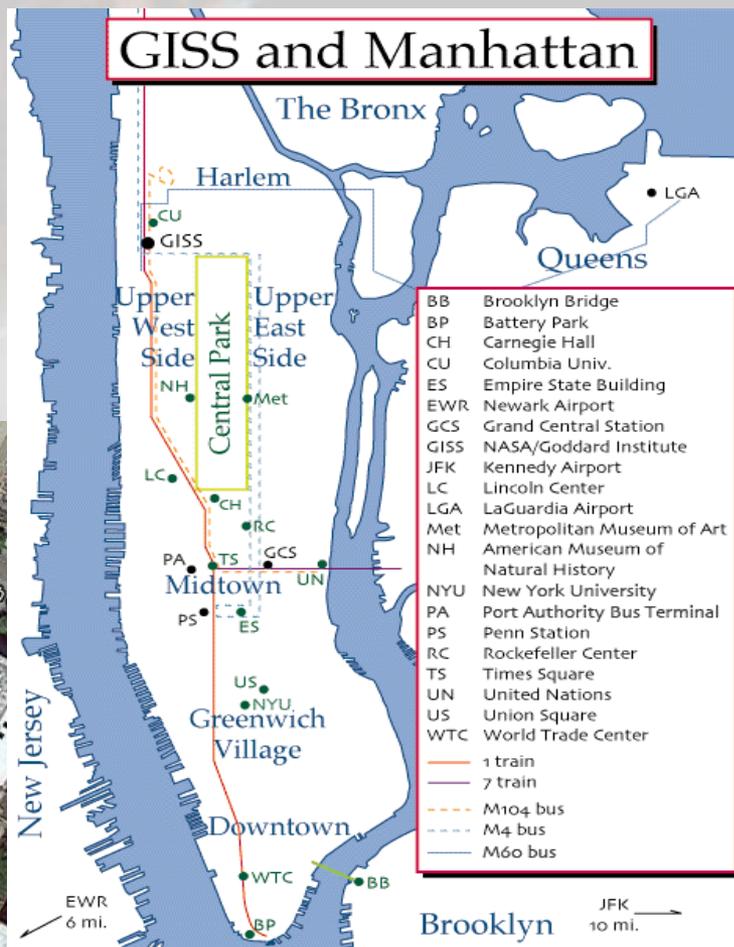
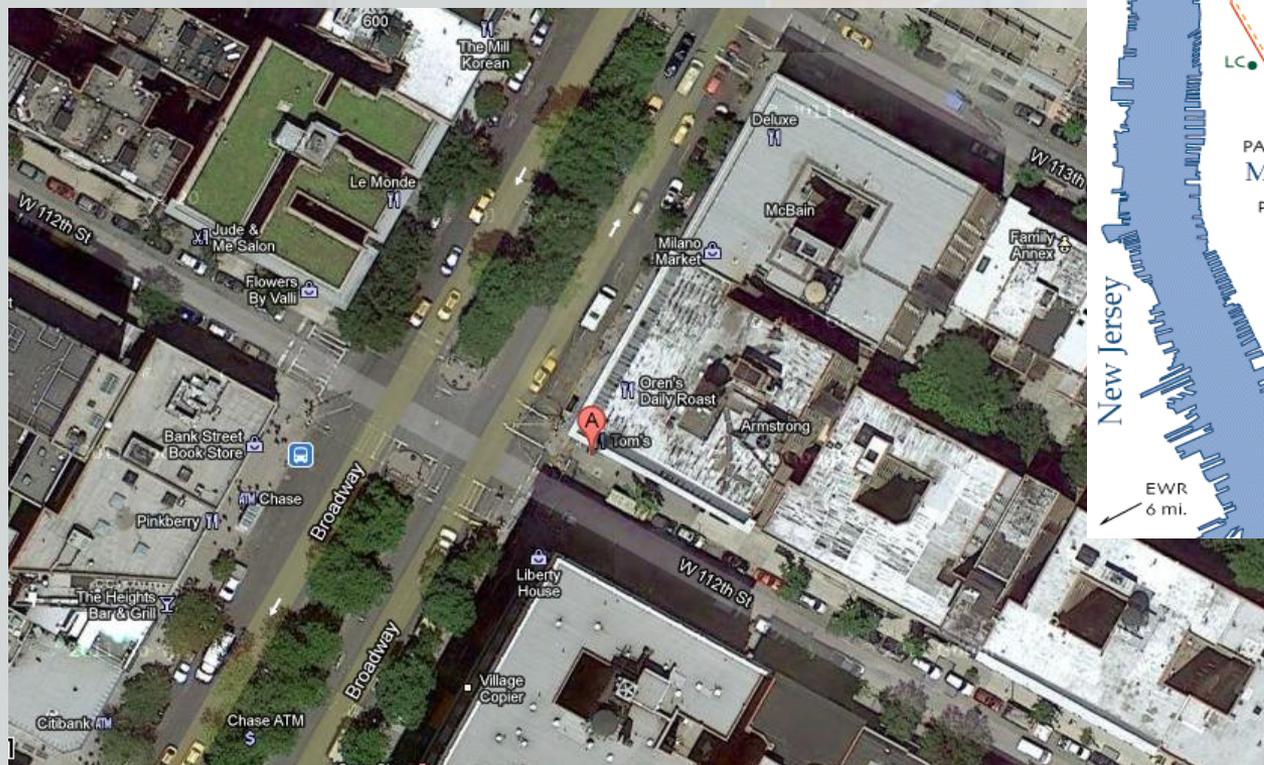


Goddard Institute for Space Studies (GISS)



GISS Location

GISS is located at [Columbia University](#) in [New York City](#).



Dr. James Hansen , Chief, Goddard Institute for Space Studies (GISS)

- ▶ Research at the **Goddard Institute for Space Studies** emphasizes a broad study of Global Change, the natural and anthropogenic changes in our environment that affect the habitability of our planet. These effects may occur on greatly differing time scales, from one-time forcings such as volcanic explosions, to seasonal/annual effects such as El Niño, and on up to the millennia of ice ages.



Protection of the GISS Workforce

GISS Workforce

Total Civil Servants: 26

Total Contractors : 76

Total Workforce: 102



Protective Services – Physical Security

Functions/Services include:



Uniformed Services

- Main Lobby Access Control
- Crime Prevention
- Closed-Circuit Television (CCTV) Monitoring
- Building/floor checks utilized by NASA

Crime Outside GISS



2011 Criminal Activity from the 26th Precinct

- 0 Homicide
- 3 Rapes
- 31 Assaults
- 37 Robberies
- 17 Burglaries
- 64 Larcenies
- 0 Stolen Vehicles

